WW - IDOCS in Error

Table of contents

Scope

APAC EMEA LAM NAM

ERP

PI1 PF1 WP1

References

Attachments

Objective and Scope

The aim of this procedure is to describe how to check and process Idocs in "Error" concerning Customers and Vendors. The customers are handled by GCI team and exceptionally by the Customers team.

The scope of this IOP is to explain how to solve and process idocs in error (PF1_020 and WP1_400 systems). Each region handles the IDOCs from their countries.

Support:

- Arthur Franck - Customers;
- Paulo delbel - Vendors;
- Eliane perssons and Nathalie Irtani - Banks
- Rolf Wienzamn and Chantal Melis - for PP9 system

Transactions used to transport the data from PF1_050 to the local systems:

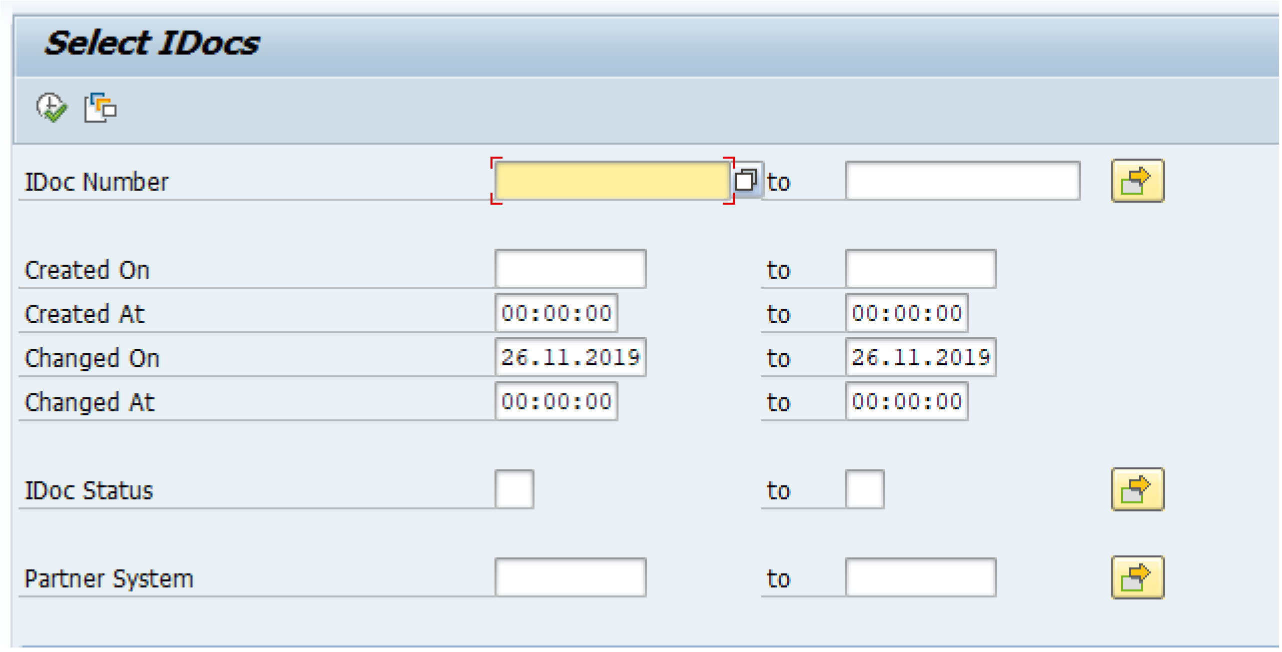
- **BD12** - send customer
- **BD14** - send vendor

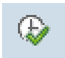
Manually Search Idocs in Error

In order to handled Idocs it is necessary to run in PF1_020 and WP1_400 the following transaction - **BD87**.

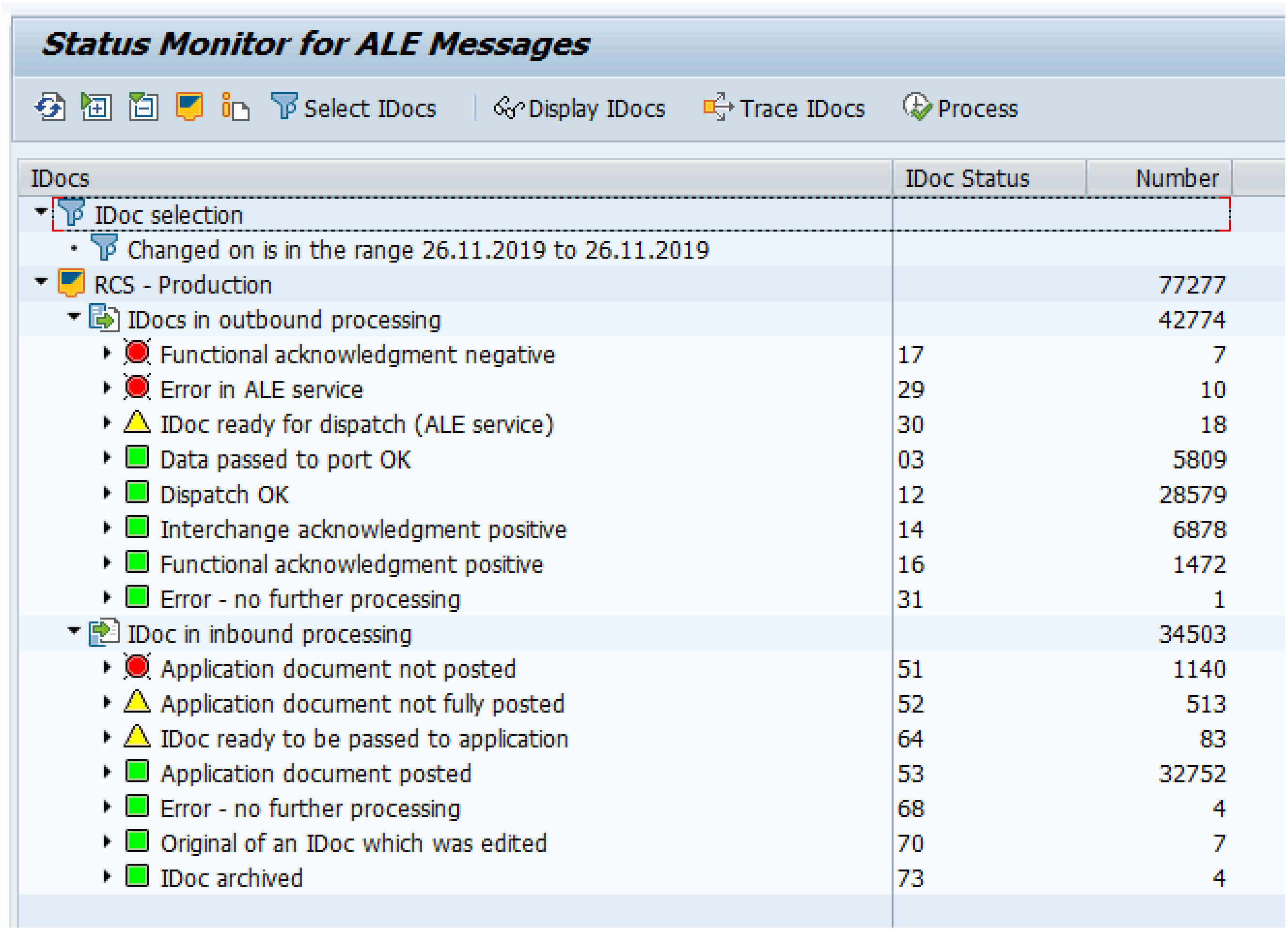
The parameters are:

Changed on: day before to Current day



Afterwards, click on **Execute** (F8)  :

Once inside, the list of all the IDOCs to be handled is presented:



Its is analysed the IDOCs in Inbound ("Application Document not Posted" - reds symbols).

Then you need to check only this ones:

PF1_020	**WP1_400**

ADRMAS Z_CRE_FOCUS Z_DEB_FOCUS IBAN_SAVEREPLICA	ADRMAS Z_CRE_RCS Z_CRE_RCS_1 Z_CRE_RCS_2 Z_DEB_RCS Z_DEB_RCS_1 Z_DEB_RCS_2 IBAN_SAVEREPLICA

Automatic Jobs

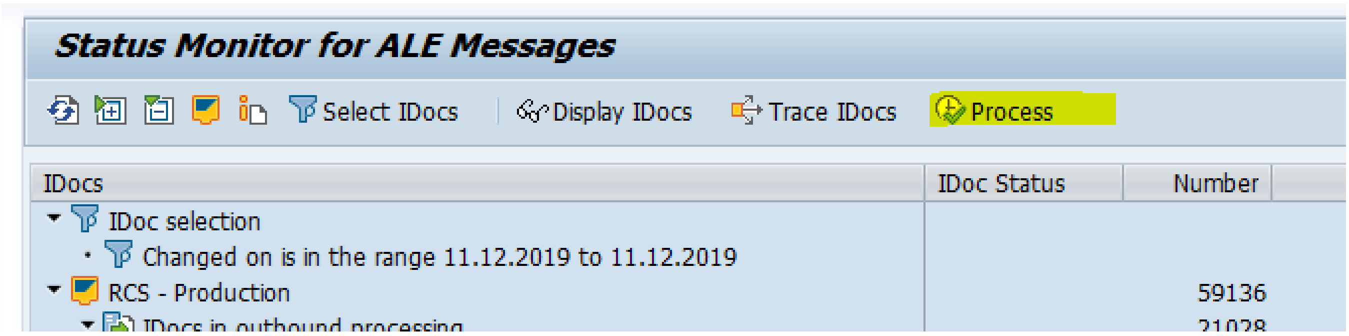
It has been created an automatic Job in order to send to the email address ptp-data.analysis@support.solvay.com only the Idocs under Vendors Scope.

The following tickets are created on a daily basis:

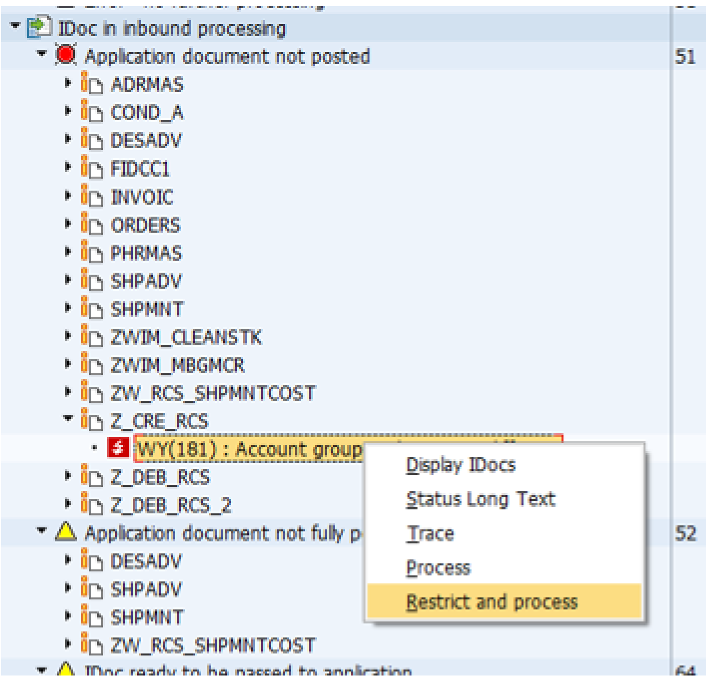
- **PF1 - Check IDOC Z_CRE_FOCUS**
- **WP1 - Check IDOC Z_CRE_FOCUS**
- **WP1 CHECK ADRMAS Vendor IDocs**
- **PF1 CHECK ADRMAS Vendor IDocs**

How to Process IDOCs

To process the error click in the IDOC and then in the button Process:

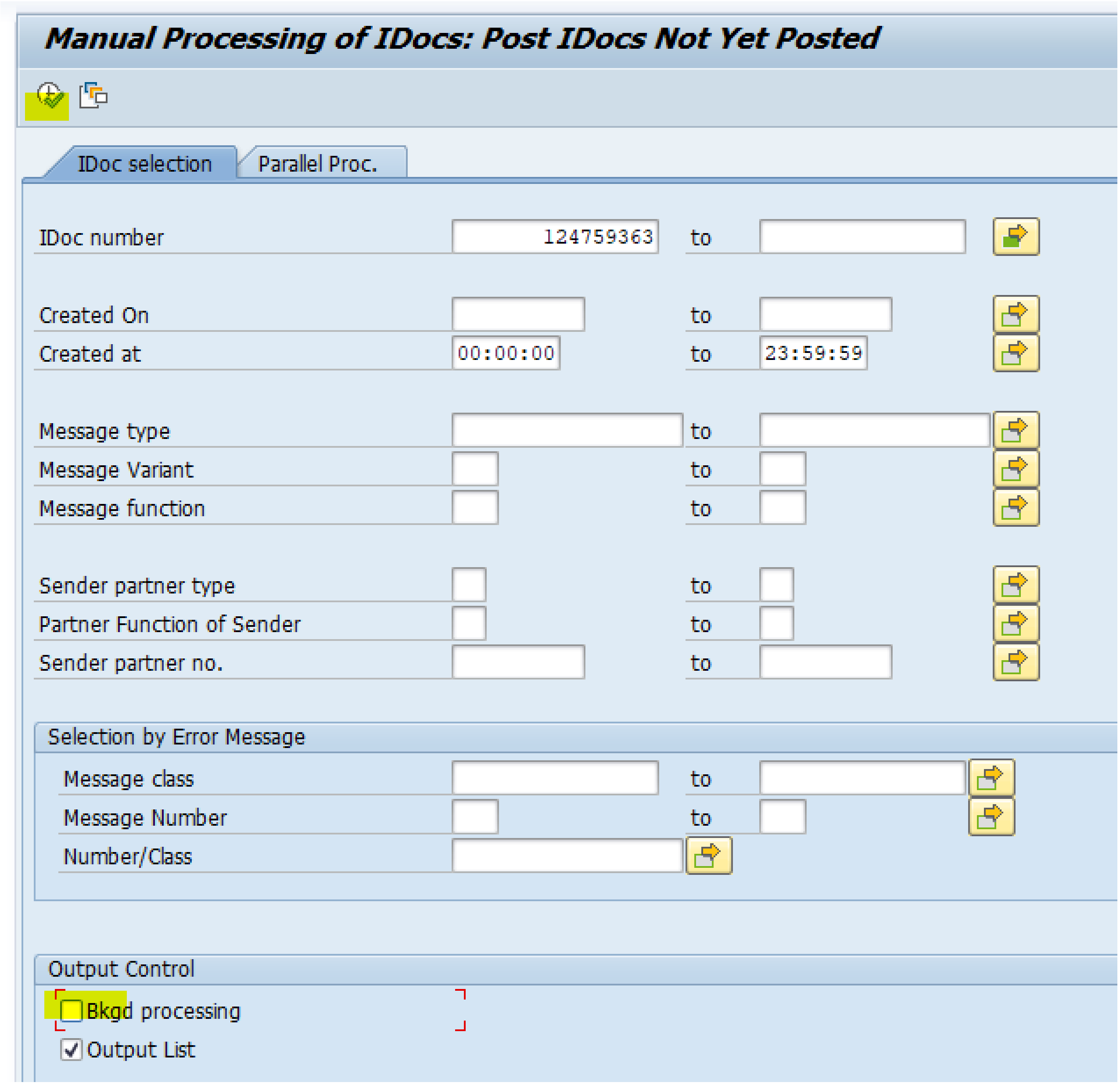


If the error message remains click again in the IDOC but with the right button of the mouse:



Then select the option Restrict and Process.

Unflag the option "Bkgd processing" and click execute (F8):

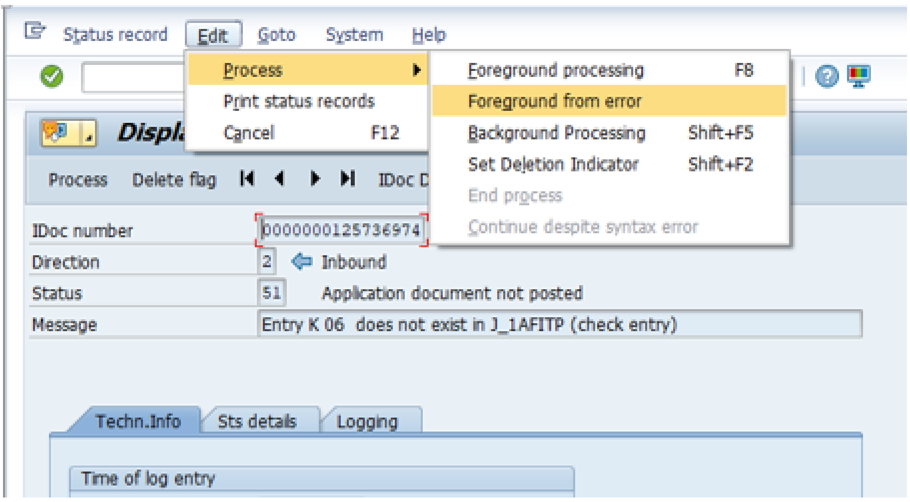


And then Execute.

The system will provide you the number of IDOCs with this error (click continue) and will ask if you want to process the IDOCs (click Yes).

To process you go the tab Edit, select the option Process and then click on “Foreground from error”.

You will enter on the master data of the vendor and you will be able to correct the field(s) needed.



Most Frequent Errors (regarding vendors)

Message	Error message	Field	Note
ADRMAS	Version indicator R is not activated	International version	Cyrillic (R) is not an option in the WP1 system
Z_CRE_RCS	Entry K 06 does not exist in J_1AFITP (check entry)	Tax Type (tab account control)	-
	No batch input data for dynpro SAPLBANK 0100	Bank Key	-
	Alternative payee XXX does not exist	Alternative Payee	-
	Entry ERRORKONZS does not exist in ZWPUT068 (check entry)	Group Key	The PF1 code 0000800001 is in WP1 the GRCL200131
Z_CRE_RCS_2	DUN's number 279552129 already exists for vendor 56465 in account group	DUNs code	-
Z_CRE_FOCUS	There are no receiver systems defined in the distribution model	Bank Key	-