

WW - IDOCS in Error

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Scope

 **APAC**

 **EMEA**

 **LAM**

 **NAM**

ERP

 **PI1**

 **PF1**

 **WP1**

References

Attachments

Objective and Scope

The aim of this procedure is to describe how to check and process Idocs in "Error" concerning Customers and Vendors. The customers are handled by GCI team and exceptionally by the Customers team.

The scope of this IOP is to explain how to solve and process idocs in error (PF1_020 and WP1_400 systems). Each region handles the IDOCs from their countries.

Support:

- Arthur Franck - Customers;
- Paulo delbel - Vendors;
- Eliane perssons and Nathalie Irtani - Banks
- Rolf Wienzamn and Chantal Melis - for PP9 system

Transactions used to transport the data from PF1_050 to the local systems:

- **BD12** - send customer
- **BD14** - send vendor

Manually Search Idocs in Error

In order to handled Idocs it is necessary to run in PF1_020 and WP1_400 the following transaction - **BD87**.

The parameters are:

Changed on: day before to Current day

Select IDocs

IDoc Number to

Created On to

Created At to

Changed On to

Changed At to

IDoc Status to

Partner System to

Afterwards, click on **Execute** (F8) :



Once inside, the list of all the IDOCs to be handled is presented:

Status Monitor for ALE Messages			
Select IDocs Display IDocs Trace IDocs Process			
IDocs	IDoc Status	Number	
▼ IDoc selection			
• IDoc selection			
• Changed on is in the range 26.11.2019 to 26.11.2019			
▼ RCS - Production		77277	
▼ IDocs in outbound processing		42774	
▶ Functional acknowledgment negative	17	7	
▶ Error in ALE service	29	10	
▶ IDoc ready for dispatch (ALE service)	30	18	
▶ Data passed to port OK	03	5809	
▶ Dispatch OK	12	28579	
▶ Interchange acknowledgment positive	14	6878	
▶ Functional acknowledgment positive	16	1472	
▶ Error - no further processing	31	1	
▼ IDoc in inbound processing		34503	
▶ Application document not posted	51	1140	
▶ Application document not fully posted	52	513	
▶ IDoc ready to be passed to application	64	83	
▶ Application document posted	53	32752	
▶ Error - no further processing	68	4	
▶ Original of an IDoc which was edited	70	7	
▶ IDoc archived	73	4	

It is analysed the IDOCs in Inbound ("Application Document not Posted" - reds symbols).

Then you need to check only this ones:

PF1_020	WP1_400
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ADRMAS	ADRMAS
Z_CRE_FOCUS	Z_CRE_RCS
Z_DEB_FOCUS	Z_CRE_RCS_1
IBAN_SAVEREPLICA	Z_CRE_RCS_2
	Z_DEB_RCS
	Z_DEB_RCS_1
	Z_DEB_RCS_2
	IBAN_SAVEREPLICA

Automatic Jobs

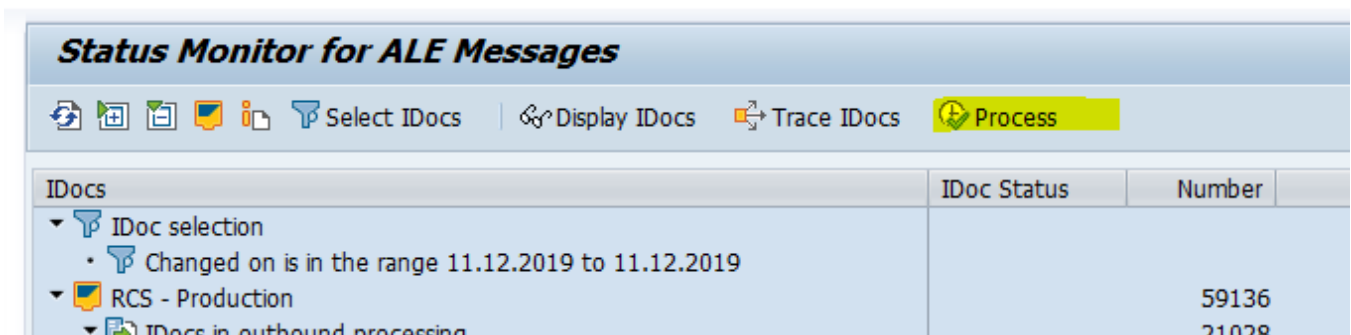
It has been created an automatic Job in order to send to the email address ptp-data.analysis@support.solvay.com only the Idocs under Vendors Scope.

The following tickets are created on a daily basis:

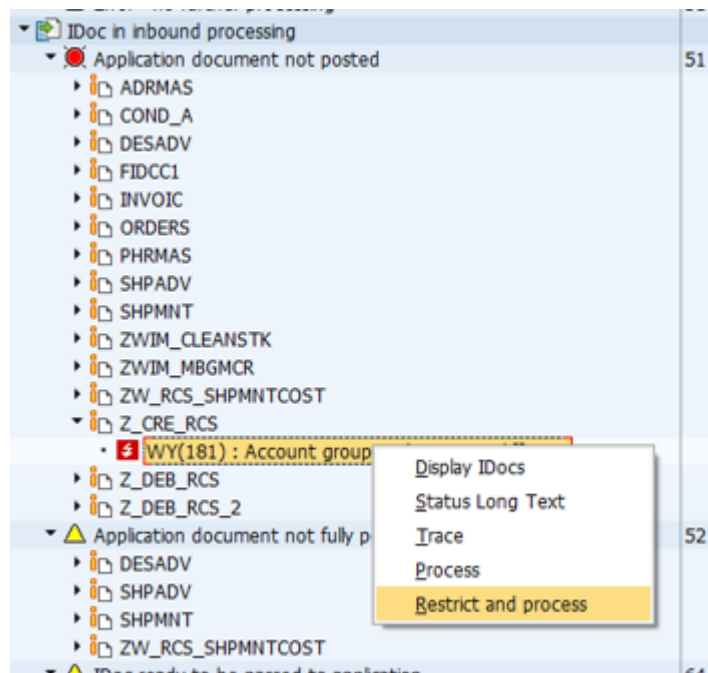
- PF1 - Check IDOC Z_CRE_FOCUS
- WP1 - Check IDOC Z_CRE_FOCUS
- WP1 CHECK ADRMAS Vendor IDocs
- PF1 CHECK ADRMAS Vendor IDocs

How to Process IDOCs

To process the error click in the IDOC and then in the button Process:



If the error message remains click again in the IDOC but with the right button of the mouse:



Then select the option Restrict and Process.

Unflag the option "Bgkd processing" and click execute (F8):

Manual Processing of IDocs: Post IDocs Not Yet Posted

IDoc selection
Parallel Proc.

IDoc number	124759363	to		
Created On		to		
Created at	00:00:00	to	23:59:59	
Message type		to		
Message Variant		to		
Message function		to		
Sender partner type		to		
Partner Function of Sender		to		
Sender partner no.		to		

Selection by Error Message

Message class		to		
Message Number		to		
Number/Class				

Output Control

☐ Bkgd processing

☒ Output List

And then Execute.

The system will provide you the number of IDOCs with this error (click continue) and will ask if you want to process the IDOCs (click Yes).

To process you go the tab Edit, select the option Process and then click on "Foreground from error".

You will enter on the master data of the vendor and you will be able to correct the field(s) needed.

The screenshot shows the SAP IDoc status record screen. The 'Edit' menu is open, and the 'Process' option is selected. The 'Foreground from error' option is highlighted. The status record shows an IDoc number of 000000125736974, direction 2 (Inbound), status 51 (Application document not posted), and a message 'Entry K 06 does not exist in J_1AFITP (check entry)'. The 'Techn. Info' tab is selected at the bottom.

Most Frequent Errors (regarding vendors)

Message	Error message	Field	Note
ADRMAS	Version indicator R is not activated	International version	Cyrillic (R) is not an option in the WP1 system
Z_CRE_RCS	Entry K 06 does not exist in J_1AFITP (check entry)	Tax Type (tab account control)	-
	No batch input data for dynpro SAPLBANK 0100	Bank Key	-
	Alternative payee XXX does not exist	Alternative Payee	-
	Entry ERRORKONZS does not exist in ZWPUT068 (check entry)	Group Key	The PF1 code 0000800001 is in WP1 the GRCL200131
Z_CRE_RCS_2	DUN's number 279552129 already exists for vendor 56465 in account group	DUNs code	-
Z_CRE_FOCUS	There are no receiver systems defined in the distribution model	Bank Key	-