

# WW - IDOCS in Error

## Table of contents

• Objective and Scope .....	1
• Manually Search Idocs in Error .....	1
• Automatic Jobs .....	3
• How to Process IDOCs .....	3
◦ Most Frequent Errors (regarding vendors) .....	4

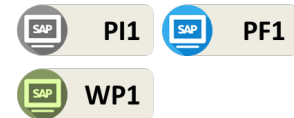
## Scope

---



## ERP

---



## References

---

## Attachments

---

## Objective and Scope

The aim of this procedure is to describe how to check and process Idocs in "Error" concerning Customers and Vendors. The customers are handled by GCI team and exceptionally by the Customers team.

The scope of this IOP is to explain how to solve and process idocs in error (PF1\_020 and WP1\_400 systems). Each region handles the IDOCs from their countries.

### Support:

- Arthur Franck - Customers;
- Paulo delbel - Vendors;
- Eliane perssons and Nathalie Irtani - Banks
- Rolf Wienzamn and Chantal Melis - for PP9 system

Transactions used to transport the data from PF1\_050 to the local systems:

- **BD12** - send customer
- **BD14** - send vendor

## Manually Search Idocs in Error

In order to handled Idocs it is necessary to run in PF1\_020 and WP1\_400 the following transaction - **BD87**.

The parameters are:

**Changed on:** day before to Current day

### Select IDocs

to

Created On  to   
 Created At  to   
 Changed On  to   
 Changed At  to

IDoc Status  to

Partner System  to

Afterwards, click on **Execute** (F8) :



Once inside, the list of all the IDOCs to be handled is presented:

### Status Monitor for ALE Messages

|  |  |

IDocs	IDoc Status	Number
<ul style="list-style-type: none"> <li>▼ IDoc selection               <ul style="list-style-type: none"> <li>• Changed on is in the range 26.11.2019 to 26.11.2019</li> </ul> </li> <li>▼ RCS - Production               <ul style="list-style-type: none"> <li>▼ IDocs in outbound processing                   <ul style="list-style-type: none"> <li>▶  Functional acknowledgment negative</li> <li>▶  Error in ALE service</li> <li>▶  IDoc ready for dispatch (ALE service)</li> <li>▶  Data passed to port OK</li> <li>▶  Dispatch OK</li> <li>▶  Interchange acknowledgment positive</li> <li>▶  Functional acknowledgment positive</li> <li>▶  Error - no further processing</li> </ul> </li> <li>▼ IDoc in inbound processing                   <ul style="list-style-type: none"> <li>▶  Application document not posted</li> <li>▶  Application document not fully posted</li> <li>▶  IDoc ready to be passed to application</li> <li>▶  Application document posted</li> <li>▶  Error - no further processing</li> <li>▶  Original of an IDoc which was edited</li> <li>▶  IDoc archived</li> </ul> </li> </ul> </li> </ul>		
		77277
		42774
	17	7
	29	10
	30	18
	03	5809
	12	28579
	14	6878
	16	1472
	31	1
		34503
	51	1140
	52	513
	64	83
	53	32752
	68	4
	70	7
	73	4

Its is analysed the IDOCs in Inbound ("Application Document not Posted" - reds symbols).

Then you need to check only this ones:

PF1_020	WP1_400
---------	---------

ADRMAS	ADRMAS
Z_CRE_FOCUS	Z_CRE_RCS
Z_DEB_FOCUS	Z_CRE_RCS_1
IBAN_SAVEREPLICA	Z_CRE_RCS_2
	Z_DEB_RCS
	Z_DEB_RCS_1
	Z_DEB_RCS_2
	IBAN_SAVEREPLICA

## Automatic Jobs

It has been created an automatic Job in order to send to the email address [ptp-data.analysis@support.solvay.com](mailto:ptp-data.analysis@support.solvay.com) only the Idocs under Vendors Scope.

The following tickets are created on a daily basis:

- PF1 - Check IDOC Z\_CRE\_FOCUS
- WP1 - Check IDOC Z\_CRE\_FOCUS
- WP1 CHECK ADRMAS Vendor IDocs
- PF1 CHECK ADRMAS Vendor IDocs

## How to Process IDOCs

To process the error click in the IDOC and then in the button Process:

IDocs	IDoc Status	Number
▼ IDoc selection		
• Changed on is in the range 11.12.2019 to 11.12.2019		
▼ RCS - Production		59136
▼ IDocs in outbound processing		21028

If the error message remains click again in the IDOC but with the right button of the mouse:

IDoc	Count
▼ IDoc in inbound processing	
• Application document not posted	51
▶ ADRMAS	
▶ COND_A	
▶ DESADV	
▶ FIDCC1	
▶ INVOIC	
▶ ORDERS	
▶ PHRMAS	
▶ SHPADV	
▶ SHPMNT	
▶ ZWIM_CLEANSTK	
▶ ZWIM_MBGMCRCR	
▶ ZW_RCS_SHPMNTCOST	
▶ Z_CRE_RCS	
• WY(181) : Account group	
▶ Z_DEB_RCS	
▶ Z_DEB_RCS_2	
▶ Application document not fully p...	52
▶ DESADV	
▶ SHPADV	
▶ SHPMNT	
▶ ZW_RCS_SHPMNTCOST	
▶ IDoc ready to be passed to application	64

Then select the option Restrict and Process.

Unflag the option "Bkgd processing" and click execute (F8):

### Manual Processing of IDocs: Post IDocs Not Yet Posted

IDoc selection
Parallel Proc.

IDoc number	<input type="text" value="124759363"/>	to	<input type="text"/>	
Created On	<input type="text"/>	to	<input type="text"/>	
Created at	<input type="text" value="00:00:00"/>	to	<input type="text" value="23:59:59"/>	
Message type	<input type="text"/>	to	<input type="text"/>	
Message Variant	<input type="text"/>	to	<input type="text"/>	
Message function	<input type="text"/>	to	<input type="text"/>	
Sender partner type	<input type="text"/>	to	<input type="text"/>	
Partner Function of Sender	<input type="text"/>	to	<input type="text"/>	
Sender partner no.	<input type="text"/>	to	<input type="text"/>	

**Selection by Error Message**

Message class	<input type="text"/>	to	<input type="text"/>	
Message Number	<input type="text"/>	to	<input type="text"/>	
Number/Class	<input type="text"/>			

**Output Control**

Bkgd processing

Output List

And then Execute.

The system will provide you the number of IDOCs with this error (click continue) and will ask if you want to process the IDOCs (click Yes).

To process you go the tab Edit, select the option Process and then click on "Foreground from error".

You will enter on the master data of the vendor and you will be able to correct the field(s) needed.

The screenshot shows the SAP IDoc status record interface. The 'Edit' menu is open, and the 'Process' option is selected. The 'Process' submenu is visible, with 'Foreground from error' highlighted. The main screen displays the following information:

IDoc number	000000125736974
Direction	2 Inbound
Status	51 Application document not posted
Message	Entry K 06 does not exist in J_1AFITP (check entry)

At the bottom, there are tabs for 'Techn. Info', 'Sts details', and 'Logging'. The 'Time of log entry' field is visible below the tabs.

## Most Frequent Errors (regarding vendors)

Message	Error message	Field	Note
ADRMAS	Version indicator R is not activated	International version	Cyrillic (R) is not an option in the WP1 system
Z_CRE_RCS	Entry K 06 does not exist in J_1AFITP (check entry)	Tax Type (tab account control)	-
	No batch input data for dynpro SAPLBANK 0100	Bank Key	-
	Alternative payee XXX does not exist	Alternative Payee	-
	Entry ERRORKONZS does not exist in ZWPUT068 (check entry)	Group Key	The PF1 code 0000800001 is in WP1 the GRCL200131
Z_CRE_RCS_2	DUN's number 279552129 already exists for vendor 56465 in account group	DUNs code	-
Z_CRE_FOCUS	There are no receiver systems defined in the distribution model	Bank Key	-