

SpP AM Webshop

AM webshop (dedicated to BU Additive Manufacturing products) [link to AM Webshop](#)

Reference Documents

[AM Webshop User guideline](#)

Key roles

Sophia SONG: Product Owner (has replaced Ryan HELMS)

Leila RADJAH: Business Analyst

Krzysztof MAGDOWSKI: CloudCraze developer

Christophe SPITERI: SAP developer

Olivier HISLER: webmethods

And 2 Solvay contacts who will create tickets:

Coleman Schmerbeck is the main contact. He will become the contact for NAM only.

Roberto Zanoni will be soon the contact for all other regions (January 2020 = transition period).

FAQ

1. Ask Sophia SONG to validate
2. If validated : add "CC AM - Access to Webstore" permission set to the user