

Launch Material Qualification - Communication

Error handling & contact support

- An automatic email will trigger the BPM support team if in case of any process failure.
- In case the user is facing any issues while performing any activity in the application or accessing the application, they may perform any of the below activities to trigger a support request:
 - For quick resolution you have to raise a request from the [application](#) itself via option "Support" at the top right corner. This will automatically generate a ticket and our support team will act accordingly.
 - You can even raise ticket via Service One ([BMC Helix](#)) for any IT related changes by choosing the below options
 - Catalog IT Foundation Business Process Management Workflow services