

Step 4 [Related tab of Pricing setting] - Click on "Related" tab and check product's brackets. First bracket has to start with value of MOQ (indicated on "Details" tab). If after following all these steps, you can't find any explanations, please check with the functional or Inès. If a bracket is missing, please go to the last paragraph*.

Please keep in mind that 4 level have to be checked when investigating: product page > product pricing > pricing settings > product brackets.

*Data issue? Contact the Data Steward with the Product Manager in Cc if you detected an issue related to the product.

"Yearly quantity" field defines which brackets is selected:

- If there is no custom bracket, then refer to the "From" value of the brackets. They have to be > or = to MOQ and < or = to Year quantity. Brackets which match will be free to edit with a green color line. Other will be locked and greyed out.
- If there is a custom bracket (always below MOQ, impossible to add one above it), then Yearly quantity has to be included on the custom bracket ("From-to" value). The corresponding bracket will be free to edit with a red color line.

On sales quotes, products that can be added depends on information you indicated on "Details".

In order to be able to change this information (expiration date, market segment, etc.), you have to follow the following steps:

1. Delete your product(s)
2. Change information
3. Add your product(s) again

Anyone who can create or modify quotes.

Orange background is displayed when the price is pulled from an expired sales quotes (not the stage but the checkbox Expired__c = true). This flag is updated to true for quotes where the "Deviation Valid To" is equals or below the "Deviation Valid From" of a new sales quote approved for the same account and the product.

Development pools

Check the close date. If close date is 2016, then sales users will receive notifications in 2016 and 2017.

Rule is close date year and close date year+1. Notifications are sent in January, July, October and April. Cf. [SCME-1159](#) for more details.

Go on the product page to validate that the product is active. On "System Information" section, "Active" has to be ticked.

If the product is active, you then have to check information on the "Related" tab:

- Product Pricings: valid_activ has to be ticked for the corresponding period
- Price Books: you have to see a line which match with the opportunity currency (even if the value is 0, what is important is to have it here).