

# A3016 - Training rules for controllers

## Overview

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Training rules provides you with principles for Value Creation management as a controller. It is a prerequisite before diving into Convergence.



## Related articles

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## Need help

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### How to ask for assistance?

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*Dear Salesforce Convergence user,*

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
  - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
  - I want to mass upload procurement data [Maintain procurement data in CONVERGENCE](#)
  - Process : Data & Analysis
  - PTP-Subprocess: Purchasing Tools Support
  - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

*Convergence Team.*