

# Data Science Studio



**Data Science Studio (DSS)** is a collaborative data science platform for data scientists, data analysts and engineers to explore, prototype, build and deliver data products, processes and flows more efficiently.

[Get to know Data Science Studio in 3 mins](#)



## Getting Started

- [Connecting to data](#)
- [Data Confidentiality](#)
- [Data Privacy](#)
- [Important to Note](#)

## FAQ

For getting access to DSS and more information, please refer [here](#). DSS supports connections to dozens of data storage systems.

For information on *how to connect to data*, please explore [here](#). There are many ways to get advanced knowledge on DSS can do to your business

- For deep diving into DSS, please refer the training videos [here](#)
- To learn more about the uses cases DSS can offer, please explore [here](#)
- For a detailed documentation, please refer to the [user guide](#)

The full list of supported formats can be found [here](#).

## Learn More

- [How to write data on Google Big Query](#)
- [Join or Stack ?](#)
- [How to share a dashboard ?](#)
- [How to request access to a project or a dashboard?](#)

## Troubleshooting

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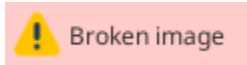
If you face any issues on DSS environment that are not addressed here, please create a ticket to SBS Support Freshdesk.

Please refer [here](#) to ensure seamless access to DSS.  
When accessing the Dataiku DSS URL I get the following message :

### **Could not connect to DSS server**

Please ask your administrator to check if the DSS server backend is running.

Unknown error  
HTTP code: 502, type: Gateway error



**Solution** : The DSS backend is down. Please contact the admin team (SBS-IS-[Appli-Techno-BD-A-All@solvay.com](mailto:Appli-Techno-BD-A-All@solvay.com)) and check the "[Data Science / Analytics Praticionners](#)" Google+ community for updates.