

Access to ONE

WHO HAS ACCESS TO SOLVAY ONE?

- [Solvay ONE](#) is accessible by everyone with an AD account (employees and external contractors) of Solvay Group
- [Solvay ONE](#) is accessible from Intranet and Internet with Solvay Single Sign On:
 - Intranet: auto-login
 - Internet: visitor logs on with windows login



- all Solvay internal staff may access [SOLVAY ONE](#), if they do not have access, they can ask themselves their [local Infrastructure helpdesk](#) to grant them access
- As governance, each GBU or function have to refer to their respective Communication or HR departments to validate exceptions for external staff access to [Solvay ONE](#) and/or [HR Services](#): before contacting Local infrastructure service desk . Indeed external staff access may differ by Solvay site or country for interns, contractors, consultants...

> [Solvay ONE](#) : Communication department

> [HR Services](#): HR department

- It is important to know that [Solvay ONE](#) receives a daily synchronization from GUDSIS.
- If your information is incorrect, please contact [local helpdesk](#) to check if information is correct in GUDSIS.



No access to ONE?

1. Contact local ServeDesk (to update GUDSIS by activating Intranet Service) - [see your "Infrastructure" contact here](#).
2. GUDSIS will update ONE automatically (up to 24hrs delay)



No access to HR services?

1. Contact Ask HR (to grant or update access to HR services) - [see your "MY SBS HR Services" contact here](#).

Criterion for Solvay ONE access

1. "USER STATUS" = ACTIVE
2. "INTRANET SERVICE" = YES ("X")
3. "JVFORONE" != ("X")