

e-Sourcing tools @ Syensqo

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WELCOME to the Wikipage of Syensqo eSourcing tools!

This is the place to find all relevant documentation and information about Syensqo eSourcing tools.

SAP Ariba Sourcing and KEELVAR are the new collaborative e-Sourcing tools to manage your RFI, RFP, spot quotations and eAuctions.



Get started with SAP ARIBA SOURCING

SAP Ariba Sourcing

A. Introduction - SAP ARIBA SOURCING FUNDAMENTALS

- A.1 > Training Modules
- A.2 > Link to SAP Ariba Sourcing Platform
- A.3 > Login information Syensqo User ID + Password



Get started with KEELVAR

KEELVAR

- KEELVAR Platform
- KEELVAR Training Platform | KEELVARSITY
- Create KEELVAR Project in SAP Ariba Sourcing



How-to

- > Submit support request to eFactory Team
- > Create a supplier account in SAP Ariba Sourcing
- > Create a supplier contact in Ariba



FAQ

SAP Ariba Buyer Documentation

- > How to create project in Ariba Sourcing
- > How to create event in Ariba Sourcing

SAP Ariba Supplier Documentation

- > Supplier Quick registration and login
- > Supplier Full registration and login
- > SAP Ariba Sourcing manual for Suppliers



FAQ

Keelvar Recommendations

1. Send a pre-Launch communication letting bidders know you will be using Keelvar for this event and asking them to whitelist the domain: [Whitelisting the Keelvar domain](#)
2. Share the Keelvar bidder support portal with them to get familiar with the content and videos available [Bidder User Guide – Keelvar Support Portal](#)
3. Instruct Bidders that all technical Keelvar questions should be directed to support@keelvar.com and our team takes on all the responsibility for support there. We may however reach out to you if we need your approval at times if some actions merit it.



Troubleshooting

D. Need Help - SAP Ariba Sourcing