

Missing access for Production systems

This article outlines on how to handle a request for IS users with missing access (transaction or object level) for Production systems.

Document to refer

This is the document given by Solvay and should be referred to get any details related to the IS User management. Also has all the details related to what roles are to be given and who are the approvers.

IMP Note : Refer to this document all the time.

[IS User Document](#)

Identifying the Tickets :

There is no specific template for this. The tickets are generally like the regular end user tickets where they may ask for additional access. As the users are already existing users, you can find them in IDM and sort them as IS User as per the roles or department.



need access for tcode ZWEB_ENROLLMENT in PF1

Created by [Deepika.sadi-ext](#)



[Vipin.Jain-ext](#) reported via phone

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Hello Team

Please provide access for tcode ZWEB_ENROLLMENT in PF1 for below user

userID: JAIN1289

Regards

Deepika Reddy

Best Practice

If it is modification request, the user already exists in SAP with the Business roles from the Document. So we can find if there are any back-end roles assigned other than the exceptions mentioned.

Approvals :

In case of any new transaction access or missing authorizations access, we will have to take approvals from the manager of the user post analysis.

Note : We cannot provide any role without the approvals as it is a production system and IS Users are not meant to have any change access in production system.

Providing the Access :

Transaction access:

- If the request is for an additional transaction access which is not a part of the Business roles from the [IS User Document](#), we need to analyse if the transaction is a display transaction or any change related transaction.
- If it is a display related transaction, we need to update to Solvay for adding the transaction into the **IS * STD ROLE**.
- You can check if the roles are part of any Exceptions as mentioned in the [IS User Document](#) and add them directly with proper approvals to the user in IDM.
- If it is any change related transaction, we have to inform the IS User to access the change transaction through FFID. As IS Users cannot have access to any change transactions.



Information

IS users have access to Firefighter Ids, through the IS * STD ROLE, this means that they can't have any access to business data in production systems (*) in update mode.

IS users, in production systems (*), have full access to display plus specific IS activities.

Authorization object access:

- We can ask for SU53 and check on what is the missing access.
- If it is any display access, we can ask Solvay to add them into the **IS * STD ROLE**.
- You can check if the roles are part of any Exceptions as mentioned in the [IS User Document](#) and add them directly with proper approvals to the user in IDM.
- If it is any change activity, we can ask them to access it through FFID, as any change access is restricted to the end users.

The only roles allowed are those indicated above in the exceptions list.

In addition to the mentioned Business roles in the sheet there are also few exceptions which are mentioned in the [IS User Document](#).

The exception ones, also if present, need the specific approval of the indicated owner.

For the systems not included in the above roles list (in FF scope), the reference user could be ok.

IS Accesses - Exception roles that can be assigned in production system to IS users in addition to their IdM IS STD Roles (after owner approval)

System	Role	Role Text	Approver
PI1	Z3F-HR-SPEC-SB	CICC - Special HR accesses	Sofia Barrias
PI1	ZZS_JOB_NAM_WF-BATCH_SB	Role for job scheduling for WF-BATCH - (Sensitive authorization)	Henri Ollivier
WP1	ZS_GRC_BCS_M143	BCSM143 - IND - Role for job maintenance - Batch ID WF-BATCH (Sensitive)	Henri Ollivier
WP1	ZS_GRC_BCS_M141	BCSM141 - IND - Role for job maintenance - Batch ID OPSCHEDULE (Sensitive)	Henri Ollivier
WP1	ZR_RCS_BC_S34	RBCS34 -CEN-AMTS GTS Manage GTS in R/3	Philippe HEDOIRE
WP1	ZS_9999_GTS_M005	GTSM005 -IND-COM- Manage Data Replication from ERP to GTS	Philippe HEDOIRE
WP1	ZS_GRC_BCS_M035	BCSM035 - Technical object to allow jobs mgnt for WF-BATCH ID	Henri Ollivier
WP1	ZS_GRC_BCS_M042	BCSM042 - Add on - Technical Transactions for EHSM IS Users	Franz-Wolfgang LEXA
WP1	ZS_GRC_CSD_M014	CSDM014 -IND-COM-ECOM- Create ECOMMERCE Users	Umapathi KAKKERA
PF1-020	ZZC-CATS-END_USER	CATS - End-user SBS-IT	Manager
PF1-020	ZZZ-TECH-PM-SB	TECHN. - PM functions (number ranges,...) (SENSITIVE) (RESTRICTED)	Ludovic Icard
PF1-020	ZZS_JOB_NAM_BATCHQM_SB	Role for job scheduling for BATCHQM - (Sensitive authorization)	Henri Ollivier
PF1-020	ZZS_JOB_NAM_WF-BATCH_SB	Role for job scheduling for WF-BATCH - (Sensitive authorization)	Henri Ollivier
PF1-020	ZZS-JOB-NAM-*	Role for job scheduling / Updating	Henri Ollivier
PF1-020	ZZZ-TECH-IS-EHS-SB	TECHN. - Add on - EHS IS users tcodes in PRODUCTION systems (SENSITIVE)	Franz-Wolfgang LEXA
PF1-020	ZZS-MM-REL-PRQ-SB	PUR - Release Purch Req. Docs - (CRITICAL - RESTRICTED)	Stéphane PECH
PF1-020	ZZS-WRFL-MGT-SB	Workflow Mgt	Jimmy GOH
PF1-020	ZZV-ECOM-SB-S0L	ROCSOL -SOX-COM-ECOM- Create ECOMMERCE Users	Umapathi KAKKERA
PF1-020	ZZZ-TECH-INV-DIGIT-SB	Role for Customizing Digital Invoice (Restricted)	Sofia Barrias

You can add the Priveleges from the Exceptions list or the business role if required in IDM and update the managers with the infromation.

Once done we can update the user accordingly in the ticket and resolve it.