

Digital Signage - Processes in Solvay



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How to request a new digital signage endpoint

★ Search Digital Signage from [Service One \(Helix\)](#) and click [Request Now](#).

★ If you don't have access to Helix, [contact your local helpdesk](#).

The screenshot shows the Service One Helix interface. At the top, there's a navigation bar with 'Service One' and links for 'Home', 'My Activity', 'Catalog', and 'Chatbot'. On the right, there are notification and user profile icons. Below the navigation bar, a search bar contains 'Digital Signage'. Underneath the search bar, there are tabs for 'Top Hits', 'Catalog items', 'Articles', 'Requests', 'Approvals', and 'Users'. The 'Top Hits' tab is selected, showing a result for 'Digital Signage' with a 'Request Now' button and a 'Details' link.



Digital Signage
Workplace Services, Collaboration

Digital Signage

Request Now

Details



Costs associated to Digital Signage

- **Hardware**
 - Supported by [local SBS budget](#) : ✓
 - Purchasing of the Chromebox
 - Supported by [local budget \(not SBS\)](#) : ✓
 - TV
 - installation costs (manpower)
- **Software**
 - Supported by [Global SBS budget](#) : ✓
 - Chrome OS license cost
 - Appspace license cost
 - [Support and training costs](#)



SOLVAY
SERVICE DESK

Digital Signage - Support

The helpdesk remains the single point of contact for digital signage users



Local Helpdesk



Service provider



Solvay Content Editor

LVL 1

LVL 2

LVL 3