

# Digital Signage - Appspace Support process and scope



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✔ If you have any issues, kindly go through [the Appspace knowledge base](#) and if no solution is found, please contact the Helpdesk.

### Possible Issues Faced :

- **Endpoints (chromebox + screen):**
  - I am [not able to see my endpoints](#).
  - There is a [Network issue](#).
  - The [screen does not display](#) my channel but it displays something else.
- **Channels:**
  - I am [not able to view/access](#) my channel.
  - I [cannot update](#) my channel.
- **Library:**
  - I am [not able to see my library](#) anymore.
  - I am [not able to upload files](#) into my library.
- **Appspace**
  - I [cannot connect](#) to my account.

### ✔ Who should I contact?

- You can contact the [Helpdesk](#) for any question or issue about Digital signage. 👍

✔ You can go through [the Appspace knowledge base](#) in order to learn more about Appspace. 👍