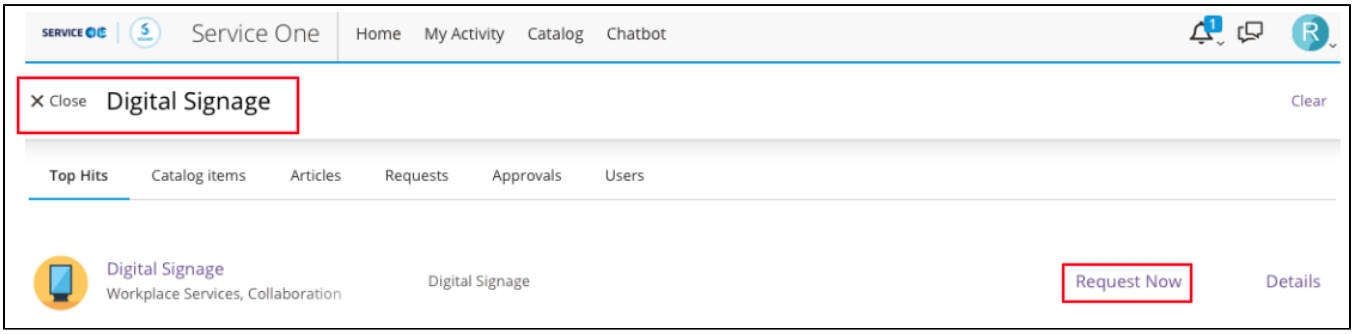
# Digital Signage - Change Management

## Digital Signage - Change Management

| Standard Change | Request channel | Requester | Validation needed |
|---|---|---|---|
| Add / Remove Site | Helix | ISSC | global collaboration |
| Add / Remove endpoint | Helix | ISSC | global collaboration |
| Add / Remove content Manager | Helix | Communication team | • Coordination by : ISSC<br>• Local Validation : Communication team , plant manager, etc… |

## Request a new digital signage endpoint

Search **Digital Signage** from Service One (Helix) and click **Request Now**.




Fill out the details for all **required** option. And, click **Submit request**.

# Digital Signage

**Request for**

Rajasekaran Viknash

**Quantity**

1

## Contact Details

**Email Address**

Rajasekaran.Viknash-ext@solvay.com

**Phone Number**

###

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**Type Of Request** (required)

Add OR Remove Endpoint

**GBU** (required)

Technology Solutions

## Endpoint

**Endpoint Request Type** (required)

Add

**Region** (required)

EEMEA

**Country**

Belgium

**Site** (required)

BRUXELLES (IXELLES -

**Number of Screen(s)**

Select

**On Site Location**

**Expected Completion D**

10 October 2021

**Additional Comments**

## New Endpoint Installation requires technical actions from:

### ISSC:

**He / she is managing:**

1. The procurement
2. The installation of the Hardware
3. The Chromebox out of the box actions and enterprise enrollment
4. The request to **Network team**:
    - assign a fixed IP on a local VLAN
    - WAN team : IPANEMA
    - GTO security team : Global Firewall port opening

**Revevol :**

1. **Revevol** performs the cloud configuration of the software.

**Wisdom Provider :**

1. **WISDOM Provider** updates the Helix (**Endpoint is Operational).**