

Digital Signage - Appspace Support process and scope



Digital Signage - Appspace Support process and scope

✔ If you have any issues, kindly go through [the Appspace knowledge base](#) and if no solution is found, please contact the Helpdesk.

Possible Issues Faced :

- **Endpoints (chromebox + screen):**
 - I am [not able to see my endpoints](#).
 - There is a [Network issue](#).
 - The [screen does not display](#) my channel but it displays something else.
- **Channels:**
 - I am [not able to view/access](#) my channel.
 - I [cannot update](#) my channel.
- **Library:**
 - I am [not able to see my library](#) anymore.
 - I am [not able to upload files](#) into my library.
- **Appspace**
 - I [cannot connect](#) to my account.

✔ Who should I contact?

- You can contact the [Helpdesk](#) for any question or issue about Digital signage. 👍

✔ You can go through [the Appspace knowledge base](#) in order to learn more about Appspace. 👍