

# MSP: Solution Finder

Criteria's to access Products from Solution Finder:

- Market selected for the user in the contact and included in the Product
- Account region of the contact is included in the Product or worldwide access enabled in the contact

### Table of contents

- Accessing points
- Buttons and Filters
- Search Results
- Compare Option
- Related Products
- Documentation
- Customer Requests (Contact us)
- Order Samples
  - Reach Products
- My Favorites option
- Data Model & Security

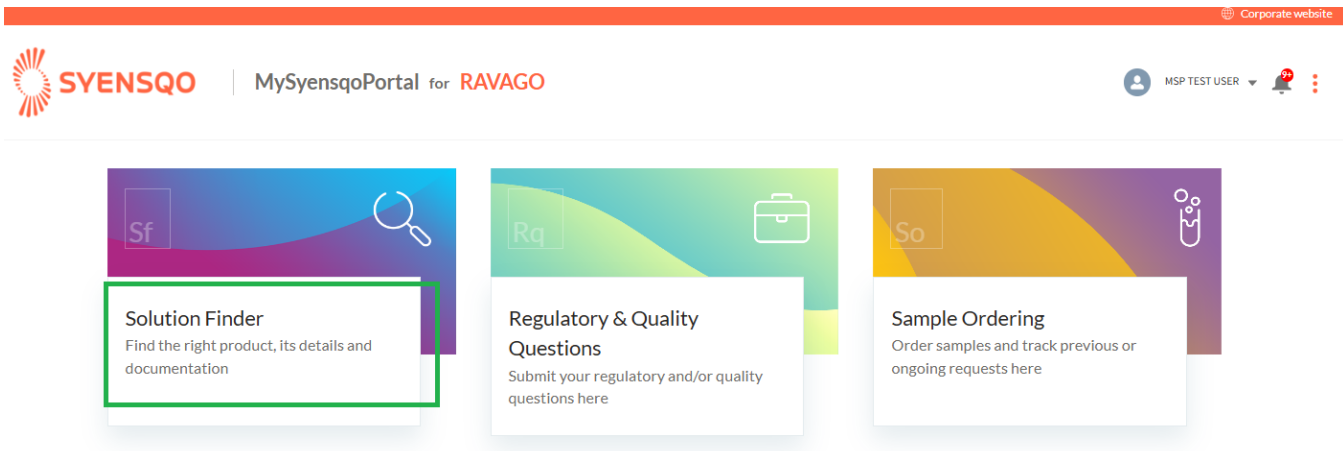
## Definitions

Solution finder: Tool available for both Customer and Partners that allows users to search for detailed information about Novecare products per Markets they have access to. The search values are managed by Novecare business users as well as the access to the Markets for the contacts.

## Accessing points

Solution Finder

Homepage and dots menu



## Buttons and Filters

The Markets buttons are assigned to the user through the contact field 'Markets':



Contact

**MSP TEST USER**

| Function                  | Description                                                                                                                                                                                                                        |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Agent                     |                                                                                                                                                                                                                                    |
| Contact Role <sup>1</sup> | <b>Markets</b><br>Metal Treatment;Lubricants;Personal Care;Home Care;Seed Care;Crop Protection;Emulsion Polymerization for Coatings;Emulsion Polymerization for adhesives;Additives for coatings, construction, inks and adhesives |
| Title                     | My Syensqo Portal Persona<br><b>Regulatory</b>                                                                                                                                                                                     |
| Source                    | MSP Worldwide Access<br><input type="checkbox"/>                                                                                                                                                                                   |
|                           | Contact Summary                                                                                                                                                                                                                    |

[Corporate website](#)**SYENSQO**MySyensqoPortal for **RAVAGO**

MSP TEST USER ▾

[Homepage](#) > [Solution Finder](#)

## Solution Finder

To start your search please select filters or search by keywords then click SEARCH to see our products fitting your criterias.

|                        |                     |                         |                                         |           |                 |                                      |                                       |                                                          |
|------------------------|---------------------|-------------------------|-----------------------------------------|-----------|-----------------|--------------------------------------|---------------------------------------|----------------------------------------------------------|
| <b>Metal Treatment</b> | Lubricants          | Personal Care           | Home Care                               | Seed Care | Crop Protection | Emulsion Polymerization for Coatings | Emulsion Polymerization for adhesives | Additives for coatings, construction, inks and adhesives |
| Metal ▾                | Market ▾            | Process Step ▾          | 🔍 Search for Product Name or CAS Number |           |                 |                                      |                                       |                                                          |
| Challenge ▾            | Additive Function ▾ | Regional Availability ▾ | <b>Search</b>                           |           |                 |                                      |                                       |                                                          |

- The filters are multi selection and hidden or added automatically according to the combination selected by the user, i.e. in the example below when Conversion/passivation booster is selected there are less options in the challenge filter and more when is unselected.
- Besides the multi selection fields users have also the possibility to search by Product Name or CAS Number (Need to input the exact number)
- The 'Clear filters' option only shows up when at least one filter is selected

[Corporate website](#)**SYENSQO**MySyensqoPortal for **RAVAGO**

MSP TEST USER ▾

[Homepage](#) > [Solution Finder](#)

## Solution Finder

To start your search please select filters or search by keywords then click SEARCH to see our products fitting your criterias.

|                                                                                                                                                                                                                      |                                  |                         |                                         |           |                 |                                      |                                       |                                                          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|-------------------------|-----------------------------------------|-----------|-----------------|--------------------------------------|---------------------------------------|----------------------------------------------------------|
| <b>Metal Treatment</b>                                                                                                                                                                                               | Lubricants                       | Personal Care           | Home Care                               | Seed Care | Crop Protection | Emulsion Polymerization for Coatings | Emulsion Polymerization for adhesives | Additives for coatings, construction, inks and adhesives |
| Metal ▾                                                                                                                                                                                                              | Market ▾                         | Process Step ▾          | 🔍 Search for Product Name or CAS Number |           |                 |                                      |                                       |                                                          |
| Challenge ▴                                                                                                                                                                                                          | Additive Function <sup>1</sup> ▾ | Regional Availability ▾ | <b>Clear filters</b> <b>Search</b>      |           |                 |                                      |                                       |                                                          |
| <input type="checkbox"/> Adhesive bonding<br><input type="checkbox"/> Chrome-free solutions<br><input type="checkbox"/> Corrosion resistance & paint adhesion<br><input type="checkbox"/> Heavy metal-free solutions |                                  |                         |                                         |           |                 |                                      |                                       |                                                          |

- The search results show the total number of results
- Clicking the Product name or 'Discover' opens a new page with the Product details

## Solution Finder

To start your search please select filters or search by keywords then click SEARCH to see our products fitting your criterias.

Metal Treatment

Lubricants

Personal Care

Home Care

Seed Care

Crop Protection

Emulsion Polymerization for Coatings

Emulsion Polymerization for adhesives

Additives for coatings, construction, inks and adhesives

Fluid utilization

Additive Function

Fluid type

Regional Availability

Q Search for Product Name or CAS Number

Search

48 results

| Product Name        | Function                                                    | Description                                                                                                                                                                                                                                                  | Compare                           |
|---------------------|-------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| RHODAFAC AS 010     | Engine oil;Driveline oil;Industrial oil;Metal working fluid | Rhodafac® AS 010 Corrosion inhibitor. It is an outstanding aluminum anti-staining agent and excellent corrosion inhibitor for copper and ferrous material for metalworking fluids.                                                                           | Discover <input type="checkbox"/> |
| LUBRHOPHOS LF832    | Driveline oil;Industrial oil;Metal working fluid            | eco-friendly anti-wear lubricant additive, low-foam. Corrosion inhibition Anti-staining Emulsification Driveline oil, Industrial oil, Metal working fluid (neat oil, semi synthetic fluid)                                                                   | Discover <input type="checkbox"/> |
| LUBRHOPHOS LB 500 E | Metal working fluid                                         | biodegradable non-toxic lubricant anti-wear Extreme Pressure Corrosion inhibition Anti-staining Emulsifier Wetting agent WGK 1 Driveline,Industrial oil, Metal working fluids, synthetic, semi synthetic, water based cutting fluids, polishing, rolling oil | Discover <input type="checkbox"/> |

## Compare Option

Users can compare up to 3 product are at same time.

Metal Treatment

Lubricants

Personal Care

Home Care

Seed Care

Crop Protection

Emulsion Polymerization for Coatings

Emulsion Polymerization for adhesives

Additives for coatings, construction, inks and adhesives

Metal

Market

Process Step

Q Search for Product Name or CAS Number

Challenge

Additive Function

Regional Availability

Search

27 results

| Product Name      | Function                                                                                | Description                                                                                                                                                                                                                                                        | Compare                                      |
|-------------------|-----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|
| ADDIKLEEN T4 KS   | Alkaline Cleaning spray                                                                 |                                                                                                                                                                                                                                                                    | Discover <input checked="" type="checkbox"/> |
| ADDIKLEEN T CD    | Acidic Cleaning dip;Acidic Cleaning spray                                               |                                                                                                                                                                                                                                                                    | Discover <input checked="" type="checkbox"/> |
| ADDIKLEEN HK30    | Alkaline Cleaning dip;Alkaline Cleaning spray                                           | Low foam P-free hydrotrope for high alkaline levels (20-30%w NaOH). Good wetting properties on hard surfaces, excellent hydrotrope with branched alcohols.                                                                                                         | Discover <input checked="" type="checkbox"/> |
| ADDIKLEEN T4 KD   | Alkaline Cleaning spray                                                                 |                                                                                                                                                                                                                                                                    | Discover <input type="checkbox"/>            |
| RHODOCLEAN EFC V2 | Alkaline Cleaning dip;Alkaline Cleaning spray;Acidic Cleaning dip;Acidic Cleaning spray | Versatile, multi-benefit low foam degreaser from natural sources, replace NPE/APE, low foaming. Shows good solubility in acidic conditions and can reach good solubility in alkaline conditions with Rhodafac® H66 / H66 E.                                        | Discover <input type="checkbox"/>            |
| ADDIBOND 829      | Dip Conversion;Dip Passivation;Sealing;Spray Conversion;Seal;Reactivation;Sealing       | Improve adhesive bonding, paint adhesion to metal, aluminium alloys, galvanized steel, zinc coated steel, HDG, EGI, plastic to metal bonding (PEEK), spray, powder, paint, roll, paintline, lamination, chrome, free conversion, stable in use, acidic, high acid. | Discover <input type="checkbox"/>            |

Compare products

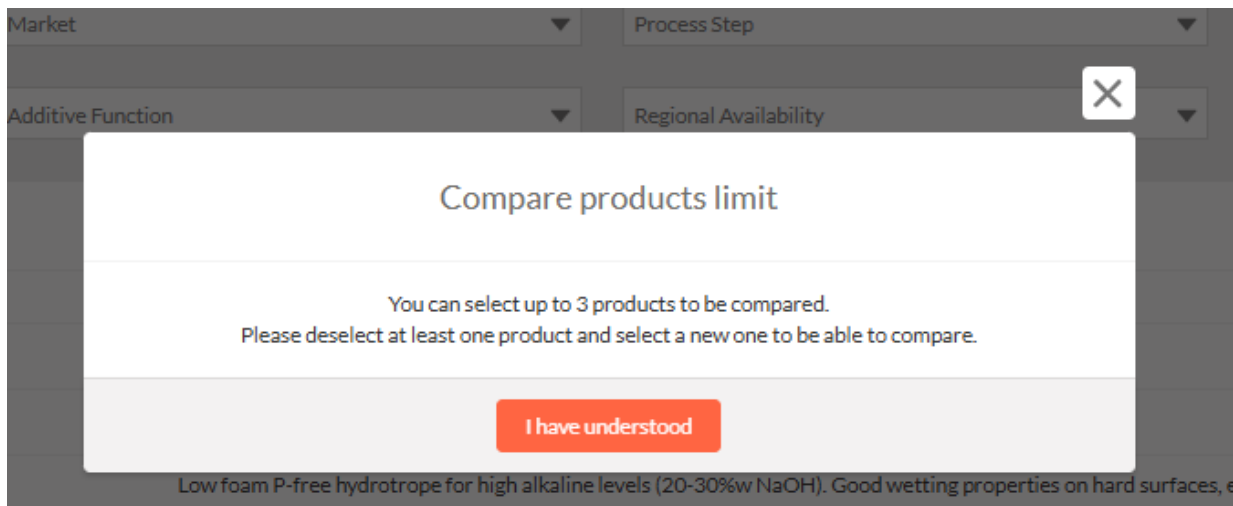
ADDIKLEEN T4 KS

ADDIKLEEN T CD

ADDIKLEEN HK30

Compare

When users try to select more than 3 products the system blocks with the following message:



The Compare button is only active when the user selects more than 1 product

[Metal Treatment](#)
[Lubricants](#)
[Personal Care](#)
[Home Care](#)
[Seed Care](#)
[Crop Protection](#)
[Emulsion Polymerization for Coatings](#)
[Emulsion Polymerization for adhesives](#)
[Additives for coatings, construction, inks and adhesives](#)

Metal  Market  Process Step

Challenge  Additive Function  Regional Availability

27 results

| Product Name                      | Function                                                                                   | Description                                                                                                                                                                                                                                                    | Discover                 | Compare                             |
|-----------------------------------|--------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------------------|
| <a href="#">ADDIKLEEN T4 KS</a>   | Alkaline Cleaning spray                                                                    |                                                                                                                                                                                                                                                                | <a href="#">Discover</a> | <input checked="" type="checkbox"/> |
| <a href="#">ADDIKLEEN T CD</a>    | Acidic Cleaning dip; Acidic Cleaning spray                                                 |                                                                                                                                                                                                                                                                | <a href="#">Discover</a> | <input checked="" type="checkbox"/> |
| <a href="#">ADDIKLEEN HK30</a>    | Alkaline Cleaning dip; Alkaline Cleaning spray                                             | Low foam P-free hydrotrope for high alkaline levels (20-30%w NaOH). Good wetting properties on hard surfaces, excellent hydrotrope with branched alcohols.                                                                                                     | <a href="#">Discover</a> | <input type="checkbox"/>            |
| <a href="#">ADDIKLEEN T4 KD</a>   | Alkaline Cleaning spray                                                                    |                                                                                                                                                                                                                                                                | <a href="#">Discover</a> | <input type="checkbox"/>            |
| <a href="#">RHODOCLEAN EFC V2</a> | Alkaline Cleaning dip; Alkaline Cleaning spray; Acidic Cleaning dip; Acidic Cleaning spray | Versatile, multi-benefit low foam degreaser from natural sources, replace NPE/APE, low foaming. Shows good solubility in acidic conditions and can reach good solubility in alkaline conditions with Rhodafac® H66 / H66 E.                                    | <a href="#">Discover</a> | <input type="checkbox"/>            |
| <a href="#">ADDIBOND 829</a>      | Dip Conversion; Dip Passivation/Sealing; Spray Conversion; Spray Passivation/Sealing       | Improve adhesive bonding, paint adhesion to metal, aluminium alloys, galvanized steel, zinc coated steel, HDG, EGI, plastic to metal bonding (PEEK). spray, powder, paint, roll coating, lamination, chrome-free conversion, stable in very acidic, high acid. | <a href="#">Discover</a> | <input type="checkbox"/>            |

Compare products

ADDIKLEEN T4 KS

- After selecting the products, users click the compare button and a new compare page opens
- Users can click the Product Name to open the Product detail page or click 'View Product' button at the bottom of the page

## Product Compare

| Product Name          | ADDIKLEEN T4 KS                                                                                                                                                                                                                                                                                                                                  | ADDIKLEEN T CD                                                                                                                                                                                                                                                                         | ADDIKLEEN HK30                                                                                                                                                                                                             |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Description           | Low foam P-free hydrotrope for high alkaline levels (20-30%w NaOH). Good wetting properties on hard surfaces, excellent hydrotrope with branched alcohols.                                                                                                                                                                                       | N/A                                                                                                                                                                                                                                                                                    | N/A                                                                                                                                                                                                                        |
| Description           | Addikleen™ HK30 is a P-free hydrotrope suitable for low and high alkaline levels, such as 1-10% and 20-30% NaOH w/w%. It is a low foam product with good wetting properties on hard surfaces under high alkaline conditions. This product shows excellent hydrotrope performance with branched alcohols which are widely used in cleaning steps. | Addikleen™ T CD is an optimized low-foam surfactant suitable for dip- and low-pressure spray cleaning/etching and excellent acidic cleaning/etching. It is compatible with HF-free acidic cleaning/etching formulations. Easy to handle, free of phosphorus, nonylphenol and silicone. | Addikleen™ T4 KS is an optimized surfactant for spray-cleaning formulations, including high-pressure spray cleaning. It delivers excellent emulsification. Addikleen™ T4 KS can also suppress foam in metalworking fluids. |
| Metal                 | Aluminum<br>Zinc coated steel<br>Steel                                                                                                                                                                                                                                                                                                           | Aluminum<br>Zinc coated steel<br>Steel                                                                                                                                                                                                                                                 | Aluminum<br>Zinc coated steel<br>Steel                                                                                                                                                                                     |
| Product Name          | ADDIKLEEN T4 KS                                                                                                                                                                                                                                                                                                                                  | ADDIKLEEN T CD                                                                                                                                                                                                                                                                         | ADDIKLEEN HK30                                                                                                                                                                                                             |
|                       | Easy to process                                                                                                                                                                                                                                                                                                                                  | HF-free cleaning                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                            |
| Product Properties    | Cloud point (1% aq. sol.) : 30-36°C<br>Surface Tension @ 45 ms = 46 mN/m<br>Surface Tension @ >60s = 31 mN/m                                                                                                                                                                                                                                     | Cloud point (1% aq. sol.) : 52-57°C<br>Surface Tension @ 45 ms = 43 mN/m<br>Surface Tension @ >60s = 31 mN/m                                                                                                                                                                           | Cloud point (1% aq. sol.) : 27-30°C<br>Surface Tension @ 45 ms = 49 mN/m<br>Surface Tension @ >60s = 35 mN/m                                                                                                               |
| Regional Availability | Asia-Pacific<br>Europe, Africa & Middle East<br>Latin America<br>North America                                                                                                                                                                                                                                                                   | Asia-Pacific<br>Europe, Africa & Middle East<br>Latin America<br>North America                                                                                                                                                                                                         | Asia-Pacific<br>Europe, Africa & Middle East<br>Latin America<br>North America                                                                                                                                             |
|                       | <a href="#">View product</a>                                                                                                                                                                                                                                                                                                                     | <a href="#">View product</a>                                                                                                                                                                                                                                                           | <a href="#">View product</a>                                                                                                                                                                                               |

## Product Details

When users click the product name or discover they are redirected to new browser page that opens up with the product details:

All the data is managed by business at Product level, each Market has its own section with specific fields. If a multi-picklist field is empty the



## ADDIKLEEN HK30

Addikleen™ HK30 is a P-free hydrotrope suitable for low and high alkaline levels, such as 1-10% and 20-30% NaOH w/w%. It is a low foam product with good wetting properties on hard surfaces under high alkaline conditions. This product shows excellent hydrotroping performance with branched alcohols which are widely used in cleaning steps.

## Details

## Documentations

## Metal

Aluminum  
Steel  
Zinc coated steel

## Market

Automotive  
Construction  
General Industry

## Process Step

Alkaline Cleaning dip  
Alkaline Cleaning spray

## Challenge

APE-free solutions  
Energy & resource efficiency  
Foam control  
Hydrotroping / stability  
Phosphorous-free solutions  
Sustainability improvement

## Additive Function

Foam control  
Hydrotrope  
Wetting

## Features

Aromatics free  
Phosphorus-free  
Low foam

## Customer Benefits

Easy to process  
Wetting properties  
Stable in highly alkaline environment

## Product Properties

Surface Tension @ 45 ms = 46 mN/m  
Surface Tension @ >60s = 31 mN/m  
Cloud point (1% aq. sol.) : 30-36°C

## Regional Availability

Asia-Pacific

## Related Products

The Related Products is a field in Salesforce the Product page.

| <div> <div>  Salesforce Home </div> <div> All Fields Relations </div> <div> <input type="text" value="related"/> </div> <div> Edit Delete Clone Export </div> </div> |                  |              |          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|--------------|----------|
| Field API Name                                                                                                                                                       | Label            | Type         | Value    |
| SLV43_Related_Products__c                                                                                                                                            | Related products | string (255) | 90101691 |

These related products appear on MSP Solution Finder details page of the Product where they have been added to.

The Related Product appear when the contact has the same Market as the Product and the Account region is included in the MSP Product region or the contact has Worldwide access:

- Contact Market and Account Region = Product Market and Region included in the Product

|                                                                                                                    |                                                                                                                                           |                                                                 |
|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| <div> <div>Details</div> <div>Formulations</div> <div>Documentations</div> </div>                                  |                                                                                                                                           |                                                                 |
| 90100644                                                                                                           | <b>Metal</b><br>Aluminum<br>Steel<br>Zinc coated steel                                                                                    | <b>Market</b><br>Automotive<br>Construction<br>General Industry |
| <b>Challenge</b><br>APE-free solutions<br>Energy & resource efficiency<br>Foam control<br>Low temperature cleaning | <b>Additive Function</b><br>Degreasing<br>Foam control                                                                                    | <b>Regional Availability</b><br>APAC<br>EMEA<br>LAM<br>NAM      |
| <b>Customer Benefits</b><br>Low temperature cleaning<br>Excellent emulsification                                   | <b>Product Properties</b><br>Surface Tension @ 45 ms = 49 mN/m<br>Surface Tension @ >60s = 35 mN/m<br>Cloud point (1% aq. sol.) : 27-30°C |                                                                 |



There is a limit on the screen of 4 products, up to 4 products the user has to click the arrows to navigate the other products.

## Documentation

The Formulations tab appears automatically and user can download either from the name or from the button, if there are no formulations the tab is hidden:

The screenshot shows the "MySyensqoPortal for AZELIS" interface. At the top, there's a navigation bar with "Details", "Formulations" (highlighted with a green box), and "Documentations". Below this, the "Product Details" section for "DERMALCARE LIA MB" is visible. At the bottom, there's a table with two columns: "Name of Formulations" and "Download". The first row in the table is "Skin - Zero Compromise Micellar Water - FC0025 PDF", with the text highlighted by a green box. To the right of this row, under the "Download" column, there is a download icon (a cloud with an arrow) also highlighted by a green box.

In the Documentation tab the customer can search and download the following document types:

- Safety Datasheets
- Regulatory Datasheets (Not available for contacts with MSP Persona=R&I / Marketing or null)
- Technical Datasheets
- General Statements

- Certificates
- Brochures and Marketing Documents

For each document type the search can be performed by:

- Language
- Country
- Region (Filter only available for contacts with Worldwide Access)

[Homepage](#) > [Solution Finder](#) > [Product Detail](#)

**Product Details**

[Order a sample](#)
[Contact us](#)

#### ADDIKLEEN HK30

Addikleen™ HK30 is a P-free hydrotrope suitable for low and high alkaline levels, such as 1-10% and 20-30% NaOH w/w%. It is a low foam product with good wetting properties on hard surfaces under high alkaline conditions. This product shows excellent hydrotrope performance with branched alcohols which are widely used in cleaning steps.

Details

Documentations

Type of Document

Language

Country

Region

Search

Safety Data Sheet

Select a Language

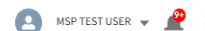
Select a Country

Select a Region

| Document Name                                    | Document Type | REGION/COUNTRY | LANGUAGE | Download                 |
|--------------------------------------------------|---------------|----------------|----------|--------------------------|
| ADDIKLEEN HK30 / SDS - ASIA PACIFIC / CHINA / EN | SDS           | CHINA          | English  | <a href="#">Download</a> |

## Customer Requests (Contact us)

If the system doesn't find any documents it allows the user to create a customer request:



[Homepage](#) > [Solution Finder](#) > [Product Detail](#)

**Product Details**

[Order a sample](#)
[Contact us](#)

#### ADDIKLEEN T4 KS

Addikleen™ T4 KS is an optimized surfactant for spray-cleaning formulations, including high-pressure spray cleaning. It delivers excellent emulsification. Addikleen™ T4 KS can also suppress foam in metalworking fluids.

Details

Documentations

Type of Document

Language

Country

Region

Search

Brochures & Marketing Document

Select a Language

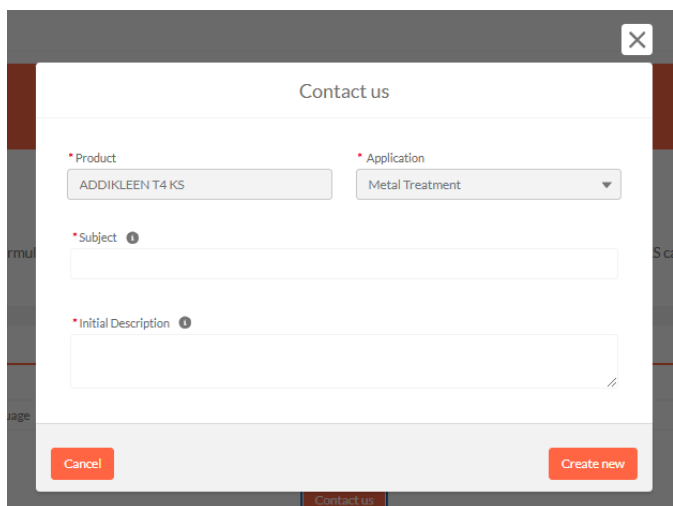
Select a Country

Select a Region

We do not have documents for this specific product/country.

Contact us

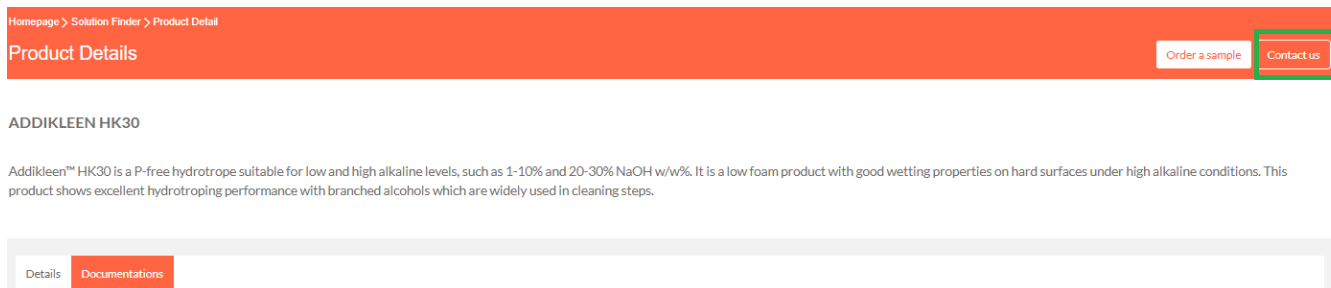
The Product and Application (Market) its automatically filled:



A modal form titled "Contact us" with a close button (X) in the top right corner. The form contains four fields: "Product" (text input with "ADDIKLEEN T4 KS"), "Application" (dropdown menu with "Metal Treatment"), "Subject" (text input with an information icon), and "Initial Description" (text area with an information icon). At the bottom, there are two buttons: "Cancel" and "Create new".

The Contact us button also allows user to get in touch with Syensqo team, the functionality creates a Customer Request with:

- Type: My Syensqo Portal
- Subtype: Contact us - Solution finder
- Case origin: My Syensqo Portal



Product Details page for ADDIKLEEN HK30. The page has an orange header with the breadcrumb "Homepage > Solution Finder > Product Detail" and the title "Product Details". On the right side of the header are two buttons: "Order a sample" and "Contact us" (highlighted with a green border). Below the header, the product name "ADDIKLEEN HK30" is displayed. A paragraph describes the product: "Addikleen™ HK30 is a P-free hydrotrope suitable for low and high alkaline levels, such as 1-10% and 20-30% NaOH w/w%. It is a low foam product with good wetting properties on hard surfaces under high alkaline conditions. This product shows excellent hydrotrope performance with branched alcohols which are widely used in cleaning steps." At the bottom, there is a tabbed interface with "Details" and "Documentations" tabs.

- The communication from the Syensqo user to the customer can be done via case comment
- The communication from the customer to the Syensqo user is done via email
- Only the contacts with access to Regulatory and Quality questions tile (My Syensqo Portal Persona=Regulatory or Standard) have the possibility to consult their customer requests

## Order Samples

User are able to Order Samples from Product details page:



## ADDIKLEEN T4 KS

Addikleen™ T4 KS is an optimized surfactant for spray-cleaning formulations, including high-pressure spray cleaning. It delivers excellent emulsification. Addikleen™ T4 KS can also suppress foam in metalworking fluids.

|                                |                   |                  |                 |                |  |  |  |
|--------------------------------|-------------------|------------------|-----------------|----------------|--|--|--|
| Details                        |                   |                  |                 | Documentations |  |  |  |
| Type of Document               | Language          | Country          | Region          |                |  |  |  |
| Brochures & Marketing Document | Select a Language | Select a Country | Select a Region | Search         |  |  |  |

The Product, Application (Market), and Address are automatically filled according to the product and account address:

### Order a sample

\* Product

ADDIKLEEN T4 KS

\* Application

Metal Treatment

\* Requested Quantity

\* Unit of Measure

G

\* Ship To Account

RAVAGO CHEMICALS SPAIN S.A.

\* Address

103 CALLE VENEZUELA, PLANTA 4ª, Barcelona, BARCELONA, Spain

Account Manager

--None--

\* Ship-To Contact name

\* Ship-To Contact Phone

\* Ship-To Contact Email

Additional shipping information (Optional)

Cancel

Create new

## Reach Products

A customer from Middle East and Africa is able to request sample products in EMEA even if the product is not available in EU for Reach reason. When product is flagged as 'Not Authorized for REACH Countries' reach countries cannot find the product:

| MSP Product Finder                  |                                                                       |
|-------------------------------------|-----------------------------------------------------------------------|
| Markets                             | RCI                                                                   |
| Metal Treatment;Lubricants          |                                                                       |
| INCI                                | ISO 16128-2                                                           |
| MSP CAS Number                      | MSP Region                                                            |
| Not Authorized for REACH Countries  | Asia-Pacific;Europe, Africa & Middle East;Latin America;North America |
| <input checked="" type="checkbox"/> |                                                                       |

**NEW SAMPLE**

Product

**GEROPON T 77 PC MB**

CoatingsEmulsion Polymerization fo

INCI

Sodium Methyl Oleoyl Taurate

MSP CAS Number

137-20-2

MSP Region

Asia-Pacific;Latin America;North America

Product is not available for EMEA due to reach regulation, however countries that are not part of this regulation require access

Product flagged as reach

Product

Search Products...

Customer must be able to find product even if isn't part of Reach countries but belongs to EMEA countries like Africa and Middle east

Address Type

Ship-to

\* Ship To Account

VIDARA SPA, SA

Customer must be blocked to ship to accounts that belong to Reach countries

Address

103 CALLE VENEZUELA, PLANTA 4ª, Barcelona, BARCELONA, Spain

Account Manager

--None--

when the contact belong to NAM or APAC allows the address type to be Manual. In this case the Ship to country is restricted to only these 2 regions **to avoid sending product that are reach to reach countries :**

**NEW SAMPLE**

\* Requested Quantity

\* Unit of Measure

G

Address Type

Manual

Account Manager

--None--

\* Ship-To Company name

\* Ship-To Address

\* Ship-To City

\* Ship-To Zip Code

\* Ship-To Country

--None--

Complete this field.

\* Ship-To Contact name

\* Ship-To Contact Phone

\* Ship-To Contact Email

For NAM and APAC customers, the ship to country is mandatory

Restrict the ship to country to these 2 regions

## My Favorites option

Users have the possibility to select their favorite products and show only their favorites:

Homepage > Solution Finder

## Solution Finder

To start your search please select filters or search by keywords then click SEARCH to see our products fitting your criterias.

[Metal Treatment](#)
[Lubricants](#)
[Personal Care](#)
[Home Care](#)
[Seed Care](#)
[Crop Protection](#)
[Emulsion Polymerization for Coatings](#)
[Emulsion Polymerization for adhesives](#)
[Additives for coatings, construction, inks and adhesives](#)

Metal  Market  Process Step   Search for Product Name or CAS Number

Challenge  Additive Function  Regional Availability

8 results ☒ Only Show Favorites

| My Favorites | Product Name                | Function                                                         | Description                                                                                                                                                                                   | Compare                           |
|--------------|-----------------------------|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| ★            | GEROPON LG 35               |                                                                  | Testing Description GEROPON LG 35                                                                                                                                                             | Discover <input type="checkbox"/> |
| ★            | AEROSOL® AY-65 SURFACTANT   | Electroplating                                                   | Wetting agent for Nickel, to emulsify oil and prevent pitting. Being a low foam surfactant. Aerosol® Ay-65 can be used in high air agitation bath.                                            | Discover <input type="checkbox"/> |
| ★            | ANTAROX BL 225              | Alkaline Cleaning dip/Acidic Cleaning dip                        | Excellent hard-surface degreasing combined with excellent wetting properties at low foam. broad temperature range. support bath maintenance through oil accumulation on the bath...           | Discover <input type="checkbox"/> |
| ★            | JAGUAR EXCEL                |                                                                  |                                                                                                                                                                                               | Discover <input type="checkbox"/> |
| ★            | ADDIKLEEN T6 K3             | Alkaline Cleaning spray                                          | Surfactant for high-alkaline, degreasing of multi-metal Fast wetting removing dirt to improve efficiency. Good dispersant different grease, dirt and metal chips. Excellent emulsification... | Discover <input type="checkbox"/> |
| ★            | AEROSOL® MA-80 E SURFACTANT | Electroplating                                                   | Wetting agent for Nickel to emulsify oil and prevent pitting. It is used in Cr/III plating. Being a low foam surfactant. Aerosol® MA 80 can be used in high air agitation bath.               | Discover <input type="checkbox"/> |
| ★            | ADDIBOND 021                | Dip Conversion,Dip Passivation/Sealing/Spray Conversion,Spray... | Improve adhesive bonding, paint adhesion to metal, aluminium alloys, galvanized steel, zinc coated steel, HDG, EGI, plastic to metal bonding (PEEK), spray, powder paint, roll painting...    | Discover <input type="checkbox"/> |
| ★            | ADDIBOND 629                | Dip Conversion,Dip Passivation/Sealing/Spray Conversion,Spray... | Improve adhesive bonding, paint adhesion to metal, aluminium alloys, galvanized steel, zinc coated steel, HDG, EGI, plastic to metal bonding (PEEK), spray, powder paint, roll painting...    | Discover <input type="checkbox"/> |

Page 1 out of 1

The favorites records are created or deleted each time the users select/unselect their favorites:

User Product Association  
**a0GS8000006TdQj**

Related **Details**

|                                                                    |                                                                          |
|--------------------------------------------------------------------|--------------------------------------------------------------------------|
| User Product Association Name<br><b>a0GS8000006TdQj</b>            | Owner<br><a href="#">TEST PARTNER CEP</a>                                |
| Product<br><a href="#">JAGUAR EXCEL</a>                            | Currency<br>EUR - Euro                                                   |
| Created By<br><a href="#">TEST PARTNER CEP</a> , 22/05/2025, 16:45 | Last Modified By<br><a href="#">TEST PARTNER CEP</a> , 22/05/2025, 16:45 |

### Notes:

- For the 'Order a sample' button refer to [MSP: Sample Requests](#)
- [Contact us business rules](#)
- [Contact us communication templates](#)

### More details can be found here:

[Novocare Digital Assistant \(MVP\) - Functional Design](#)

[Digital Assistant video](#)

[Solution Finder Access Diagram](#)

## Data Model & Security

The Solution Finder search is based on the Market and Region access for the contact and the Market and Region on the Product, see example:

