

# Queue Members & Business rules maintenance

**GBU Data Steward** can request to have permission to maintain members of queues instead of creating a ticket to request CGI team for this action : find guideline to manage [Queue Members update procedure](#)

**GBU data Steward** are also responsible to maintain case **Approval process** or case **onwership via Service one** request attaching changes in a googlesheet (as source information use as template existing **business rules** for your GBU in [this folder 03.Business Rules & Queue members](#) and add new column in this file with new criteria for rules or new values, new queues, new users).

## Related documents :

## Last modifications :

User	Last Update
<a href="#">GILLES, Anne</a>	1607 days ago
<a href="#">PEYTRAUD, Josiane</a>	1853 days ago
<a href="#">BRAHIM, Walid</a>	
<a href="#">KANJA-ext, Zakaria</a>	
<a href="#">NWANGWU, Daniel</a>	