

SBS IS User - GBU - OPERATIONS GLOBAL CONTACT CENTER

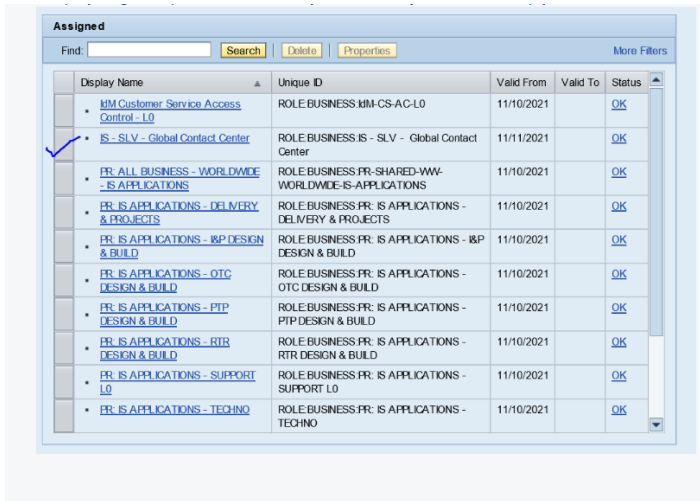
This Article is about SBS IS User with GBU Operations Global Contact Center in WP1 System.

Step-by-step guide

Reference Ticket ID :

<https://sbs-support.solvay.com/a/tickets/6222890>

1. First we need to check user id in IDM, if the user belongs to SBS IS user with GBU - Operations Global Contact Center.
2. In this case we need provide only one specific role " **IS - SLV - Global Contact Center** " Kindly look into the screenshot, FYI



Related articles

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