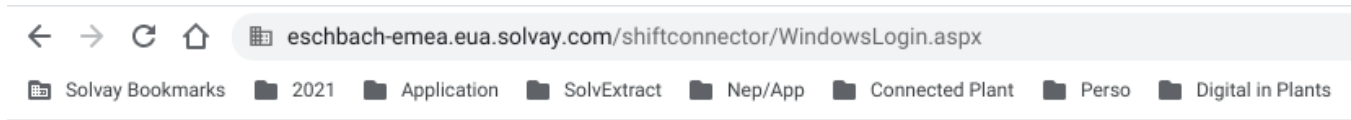


Different type of error messages

- "Service Unavailable"

This message means that the server is not active. It can be a planned maintenance or a problem on the network.



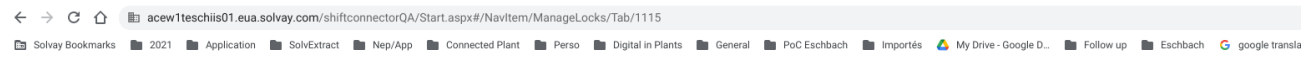
Service Unavailable

HTTP Error 503. The service is unavailable.

Solution : contact your key user or create a Service one ticket

- "Site is not accessible" (in local language)

This message means that you are not connected to the Solvay network.



Ce site est inaccessible

Vérifiez si l'adresse acew1teschiis01.eua.solvay.com est correcte.

S'il n'y a pas d'erreur, essayez de [faire un diagnostic sur la connectivité](#).

DNS_PROBE_FINISHED_NXDOMAIN

Actualiser

Solution : check that you are connected to wifi or if you are on your VPN