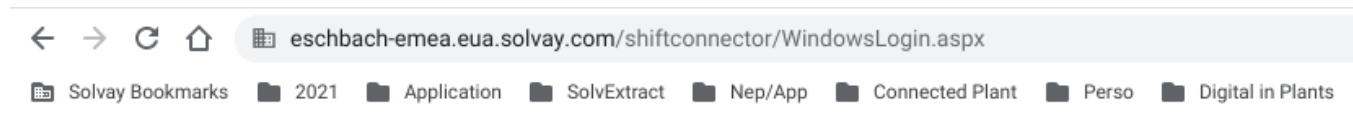


Different type of error messages

- "Service Unavailable"

This message means that the server is not active. It can be a planned maintenance or a problem on the network.



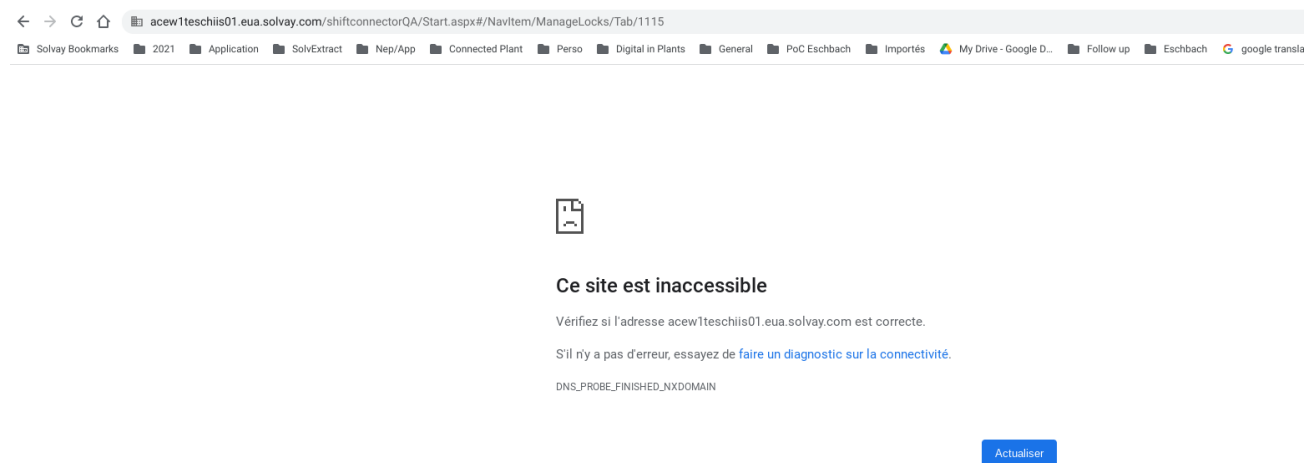
Service Unavailable

HTTP Error 503. The service is unavailable.

Solution : contact your key user or create a Service one ticket

- "Site is not accessible" (in local language)

This message means that you are not connected to the Solvay network.



Solution : check that you are connected to wifi or if you are on your VPN