

Login issue to SAC

Step-by-step guide

Example 1: 10395621:

Issue: SAC is not able to connect to WBP system, here is the error screen shot.



We couldn't connect to your BW system. Please ask your administrator to check that third-party cookies are not blocked, and that CORS is configured correctly.

1 min ago

Resolution: User id locked in WBP system, so that SAC is unable to connect to WBP. So we need to unlock the user in the WBP system.



Related articles

- [Access creation in Miro](#)
- [How to provide access in confluence](#)
- [SNC UPDATE](#)
- [SAP MDG system](#)
- [SAP Application XMII_User_Creation-Modification](#)