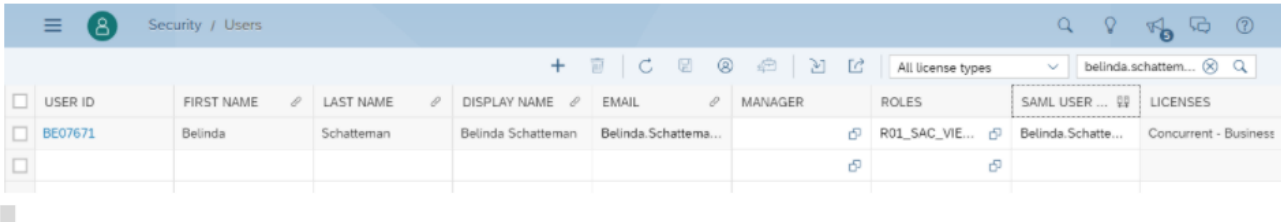


SAML error in SAC :

Step-by-step guide

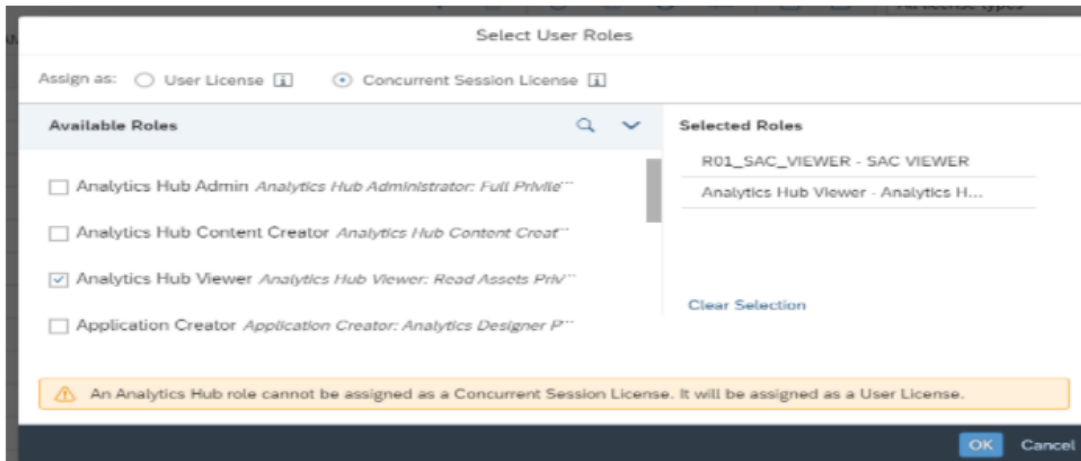
Example Ticket : 4644510

Step 1 : We have to check if the user is present in the SAC production system or not with proper roles and Licenses as per user requirement.



The screenshot shows the 'Security / Users' interface in SAP. A table lists user details for user ID BE07671. The columns include USER ID, FIRST NAME, LAST NAME, DISPLAY NAME, EMAIL, MANAGER, ROLES, SAML USER, and LICENSES. The user is assigned the role R01_SAC_VIE... and has the license Concurrent - Business.

USER ID	FIRST NAME	LAST NAME	DISPLAY NAME	EMAIL	MANAGER	ROLES	SAML USER	LICENSES
BE07671	Belinda	Schatteman	Belinda Schatteman	Belinda.Schattema...		R01_SAC_VIE...	Belinda.Schatte...	Concurrent - Business



So we can see the user is present in SAC and has proper roles plus License.

Step 2 :

Now we have write a note to user first that :

Please confirm if you have connected to the Solvay VPN & VDI(Virtual desktop) while accessing the Analytics Cloud.

Note : Solvay's BW system exists on premise; so the SAC stories built using the live connections can be accessed only if the user connects to the Solvay VPN & VDI.

If the above note resolves the issue nothing to worry about, if not we have to check with system owner Saints regarding SAML error as per our KT because we do not have access to do changes in SAML.



Related articles

- [Access creation in Miro](#)
- [How to provide access in confluence](#)
- [SNC UPDATE](#)
- [SAP MDG system](#)
- [SAP Application XMII_User_Creation-Modification](#)

