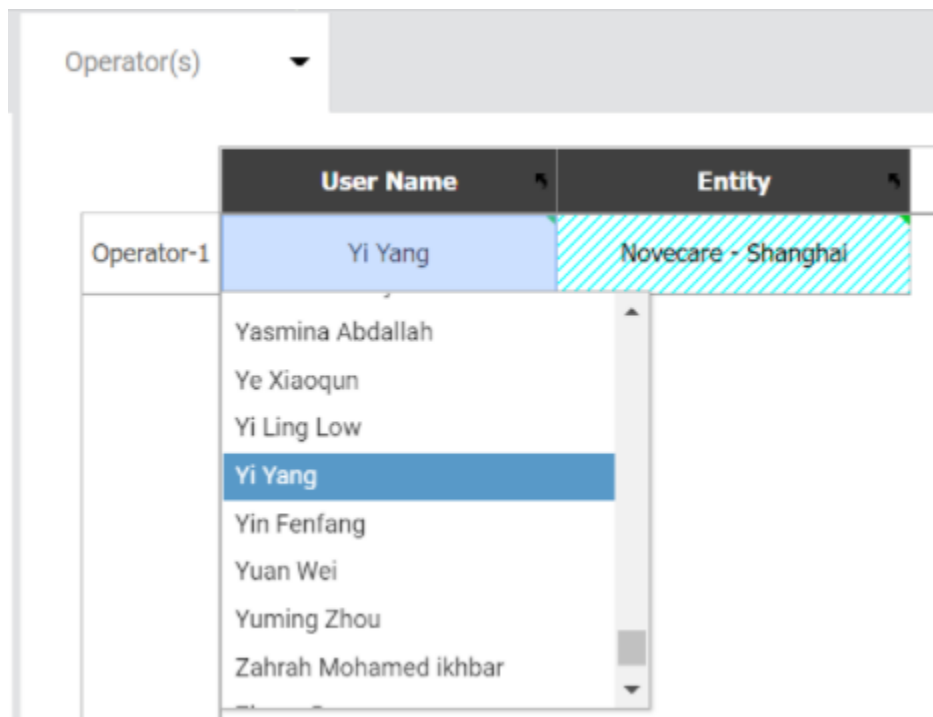


I cannot find my name among the operator list - What can I do to solve this?

For most of ELN users, when you open the "Experiment Properties" section, you will have to pick up your name (it is frequently in the "Operator" part).



In case you do not see your name, please fill a ticket via Service One ([here](#) some general tips about how to create a ticket) and indicate the following test:

"Hello,

It seems that my name is missing from the dropdown list in the "Experiment Properties" Section. My entity should be similar to my ELN Department.

Can you please add me to this list?

Here are my details:

Name:

Surname:

Windows ID:

Link to the ELN experiment where my name is not appearing:

Thanks"

Support team will solve your issue quickly.

Kind Regards

Laurianne