

Lucidchart

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LucidChart is a web-based platform that allows users to collaborate on drawing, revising and sharing charts and diagrams (meant to replace Visio)

Use cases :

Process improvement • Business process flows • IT and service management workflows • Value stream maps • Piping and Instrumentation diagram	Whiteboarding / Brainstorming • Strategy planning • Brainstorming: post its, brown paper... • Retrospective meetings • PI/Sprint planning (agile methodology) • Mind maps	Project Management • Gantt charts: timeline + actions /tasks • Kanban boards: action tracker • Timelines • Roadmaps
UX/UI design • Wireframes, wireflows & mockups: where end users have to click and associated scenarii • Customer journey maps: process in finalization + brainstorm with customers • Empathy maps: brainstorming	Technical Systems • Cloud architecture diagrams • Product and software development • Network diagrams • Entity Relationship diagrams • Unified Modeling Language diagrams	Organizational optimization • Org charts • Staffing planning • Sales account maps

Contact : [\\$gpcsupport-lucidchart](#)

[Clic here to see how to request a full Lucidchart license.](#)

2 types of licenses

- View only
- Edition

You are automatically granted a viwer license when you want to access a document created by someone else but you need to request the full license to create and edit documents.

See on the table the differencies between the 2 licenses.

View-only users can	Request a license
	Own documents that they owned prior to joining the Enterprise account
	Access their documents page and manage documents* (delete/restore and move into/out of folders)
	Download document
	View, comment on, and share documents* via email and access links
View-only users cannot	Create documents and folders (includes import and duplication)
	Edit documents (includes renaming)
	Publish documents via URL or embed code

blocked URL Get started

- [Lucidchart tutorials](#)
- [Lucidchart help center](#)
- [Training material](#)

blocked URL How-to

- [How to change the language settings](#)

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- [Q&A](#)

blocked URL Troubleshooting

- [Trouble shooting matrix](#)
- [Use case library \(and resolution\)](#)

- [How to connect Lucidchart to the Google Sheet, slides and docs Add-on](#)
- [How to collaborate with externals & Internals](#)
- [How to connect and use Visio Viewer](#)
- [How to import Visio files and stencils \(shapes\)](#)
- [How to print in A0](#)
- [How to create a P&ID diagram](#)
- [How to request a license](#)