

How to check if user available in Drupal Intranet(View Access)

By default any users who has Solvay account created will have access to Drupal automatically.

In case if users raises a request that they cannot access Drupal.

Step 1: Go to <https://one.solvay.com/> (Solvay)

<https://thehub.syensqo.com/en> (Syensqo)

Step 2: Navigate to People tab and search for the user

Scenario 1: If user is in the list check if they are active and last access time, and if all is good, inform the users that access to Drupal Intranet is available.

Scenario 2: If user is not under People Tab, check the user's start Date in Gudsis. If the start date is already crossed check with Drupal Development team and inform them the Gudsis Daily Reload Job is not happening.

Once the Dev team fixes the issue, the user should be available in Drupal.

Note: Always search the user with all the combinations of NT ID/Email Address/First name/Last name.