

Contributor FAQ (Solvay ONE)

- How can I switch from the Live version to the Staging version of a page and vice versa?
- I lost the page I just created, how could I retrieve the Staging link of an Editorial page?
- I made some changes in Edit mode, but why can I not view it on the Staging or Live site?
- I need to contact a Tridion contributor to ask for an update on its content. How could I identify it?
- I need to edit a page or component, but it is locked (gray borders), what should I do?
- In Solvay ONE Live, why can I not view the language version of my choice?
- My new Editorial doesn't appear in my space stream, why?
- The image/video I inserted in my Editorial rich text appears really small. Could I enlarge it?
- The Tiles icons are all transparent, how could I view it?
- Why can I not find the image/video I need, in spite of I identified it on Keepeek side?
- Why does I get an error message while trying to insert an image/video in a page?