

Password reset (reject) - no more possible

Dear

this is to inform you that we are no more allowed to reset/provide passwords, because of the following reasons:

- >we need to follow Solvay Security policies and Access Management good practices
- >any access to Solvay systems must only happen through SSO (single sign on)
- >we have to comply with Audit recommendations
- >SAP systems setup and design

If you have a specific need, please, provide the detailed description with screenshots of the step-by-step process and we will ask the competent technical team to investigate the possibility to extend SSO to that specific process.

Anyway, in order to proceed with your request, we kindly invite you to create a Service Request using the template for Access Management requests, which is available on Service One Digital Work Place:

<https://solvay-dwp.onbmc.com/dwp/app/#!/itemprofile/622>

Please select "Reactivation" option.

Display Form

Other

Fill in all relevant information in the text box (including the system name)

Attach screenshots of what is blocking you

We hence have to reject this ticket and let you create the appropriate request.

Thank you for your understanding.

Best regards,