

WO0000000231074- Adding roles to the PI1 system

Issue: In this request user needs access for the adding roles in the PI1 system . Please see the screenshot for Reference.

User name	Roles to be assigned	Roles to be removed
PI1 BE046394	Gérald VANDENBROUCKE	Z3F-ADH-APP-TP-SB -
PI1 BE046394	Gérald VANDENBROUCKE	Z3F-ADH-APP-TR-SB -;

What mistake is done from my side:

First I checked the user having access for the respective roles or not , user does not have access. Later I gave the roles in PI1 system and closed the ticket, Without checking the roles in SAP . But user does not have access for the respective roles.

What should be done to avoid Escalation:

After assigning the roles we need to check the user in SAP having access for the respective roles or not. Please see the screenshot for Reference

The screenshot shows the SAP user management interface. At the top, the user ID is BE046394, changed by RFC_IDMB on 20.10.2022 at 05:54:23, with a status of 'Saved'. The 'Roles' tab is selected in the navigation bar. Below, the 'Role Assignments' section shows a table with two roles assigned to the user:

Status	Role	Ty...	Start Date	End Date	Short Role Description	Indir...
<input checked="" type="checkbox"/>	Z3F-ADH-APP-TP-SB	ⓧ	20.10.2022	31.12.9999	CICC - ADHERENTS - MANUAL PAYMENT (Approval ...	=
<input checked="" type="checkbox"/>	Z3F-ADH-APP-TR-SB	ⓧ	20.10.2022	31.12.9999	CICC - ADHERENTS - MANUAL PAYMENT (Approval ...	=

Now user having access for the roles in PI1 system. Now we can closed the ticket.