

Managing Jira access



Jira manage URL : <https://admin.atlassian.com/o/6fb8b2b6-5300-4535-a1da-d6519dfe89cf/users>



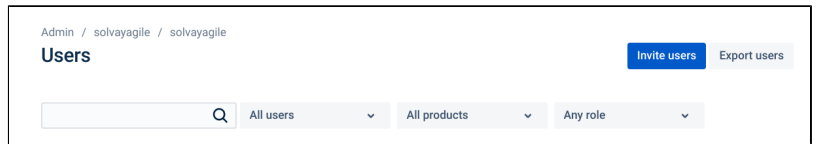
An ACTIVE user occupies 1 license seat and is paid by DT.

Did you know that every 1-2 months, there is a script to deactivate INACTIVE users to optimize license cost? Please be responsible and offboard users who no longer needs the license.

1. Go to this URL: <https://admin.atlassian.com/o/6fb8b2b6-5300-4535-a1da-d6519dfe89cf/users>
2. After verification that the user does not exist, then proceed to add new user.
3. Click on the "INVITE USERS" button on top right
4. Enter the email address of the user. You can add up to 10 email addresses at one time, separated by a comma.
5. Select Users at Jira Product.
6. Click on "Invite users" button.

This will send a notification by email to the user on behalf of ATlassian.

User needs to accept from the email invitation.



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If user is INACTIVE/Suspended, you need to reactive user so that he/she can use JIRA again.

1. Go to this URL: <https://admin.atlassian.com/o/6fb8b2b6-5300-4535-a1da-d6519dfe89cf/users>
2. Enter email address of user in the search bar.
3. Click on the user name to go to the detail page.
4. Ensure that account has 'Users' roles on Jira Product
5. Click on *** select "Restore access".
6. This will be autosave and the user is ACTIVE again and be able to connect into JIRA.

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If user is INACTIVE/Suspended, you need to reactive user so that he/she can use JIRA again.

1. Go to this URL: <https://admin.atlassian.com/o/6fb8b2b6-5300-4535-a1da-d6519dfe89cf/users>
2. Enter email address of user in the search bar.
3. Click on the user name to go to the detail page.
4. Click on *** select "Suspend access".
5. This will be autosave and the user is ACTIVE again and be able to connect into JIRA.

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A user needs to be assigned to a JIRA project, if not, there is no point of having a JIRA LICENCE.

1. Once the user has been created, the user needs to be added to a specific Jira project.
2. Go to the JIRA project.
3. On the left panel, click on PROJECT SETTINGS > PEOPLE
4. Click on the "ADD PEOPLE" button on top right.
5. Start entering the email address of the user.
6. Assign him/her a role.
7. Click on the "ADD" button.

This will add the user to the JIRA project.

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12050: P02_IT for IT_D...
Software project

Reports

Issues

Components

DEVELOPMENT

Code

Releases

OPERATIONS

On-call

Timesheet

Zephyr

Add shortcut

Project settings

You're in a company-managed project

Projects / 12050: P02_IT for IT_Day1 / Project settings

People Add people

Search for names, groups or email addresses Roles

Name	Email	Role
CP Catherine PEYRACHON	-	Administrators <input type="button" value="v"/> Remove
FR François RUFFINONI	-	Administrators <input type="button" value="v"/> Remove
jira-administrators	-	Administrators <input type="button" value="v"/> Remove
Roberto Carnevale	-	Developers <input type="button" value="v"/> Remove

A JIRA group allows for easy configuration of grouping for a set of roles.

1. Go to this URL: <https://admin.atlassian.com/o/6fb8b2b6-5300-4535-a1da-d6519dfe89cf/groups>
2. Search for group and click on group name go to detail page.
3. Click 'Add group members'
4. Input 'email addresses' and click 'Add people'.

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