

# Launch Material Qualification - FAQs

## Material Qualification - FAQs



## What processes does Material Qualification cater?

Material Qualification process manages the Raw Material Qualification and Specification Approval.

## How to access this application?

The application can be accessed via your Browser with below URL: <https://bpm.solvay.com> User's profile needs to be setup properly into the system to access this.

## From where I can get the credentials to access?

This is an Intranet Applications, so user must be in Solvay's network to access it. The system has Single Sign On feature, which enables user to log in without providing any credentials for this application.

## Whom to contact for access?

You can fill a form to request for required access [here](#) and provide the information related to Department/Function, Product Family, Region, Site, role you are responsible for and accordingly your profile will be setup into the system.

## How the names get populated in the project team?

Project team is created or identified based on certain business rules that run in the background as soon as the user clicks on the Project Team icon in the Request Page. The business rule is a combination of below:

- Receiving Plant
- Region
- Market
- Function

This means that a user must be active in all of these attributes in order to get their name in the Project Team suggested by the system. Since multiple people could fulfill these criteria the hence system lets the user (Requestor) choose the best possible user against each Function.

## Whom to contact in case of any issues while using the BPM Application?

For quick resolution you have to raise a request from the [application](#) itself via option "Support" at the top right corner. This will automatically generate a ticket and our support team will act accordingly.

You can even raise ticket via Service One ([BMC Helix](#)) for any IT related changes by choosing the below options

Catalog IT Foundation Business Process Management Workflow services.

## **How to resolve any Single Sign on Issues while logging to BPM applications?**

You can refer to the SSO [FAQs](#) document that contains all the SSO related information on how to access the application from browser and even open the application via email notifications.

## **How to access the Material Qualification Procedure?**

You can refer to the procedure document [here](#).