

# Safety Dialogues

**Safety Dialogues:** must be interactive and create a feeling of trust, thanks to **positive attitudes and behaviors**: show interest by asking to explain the ongoing work, actively listen without interrupting, encourage dialogue through open questions, reinforce the person's commitment by asking for potential improvement actions, ...  
([Back to creating safety](#))

*Clicking on the image will open it in large format*

## How can I interact and create a feeling of trust?



- Show that you are interested in the person and his/her safety
  - ➔ Have the situation presented to you
  - ➔ Observe actual work practices
- Listen actively
  - ➔ Look, point, ...
  - ➔ Show real interest in the problem
- Encourage dialogue
  - ➔ Ask questions to develop communication
  - ➔ Don't interrupt
  - ➔ Don't give the answer before the other person
- Secure the person's commitment and provoke the action
  - ➔ Ask for potential solutions or recommendations

### See Resources and Services

- [Performing Safety Dialogues](#)