

# Sprint 12 - 22

## Sprint 11 Report

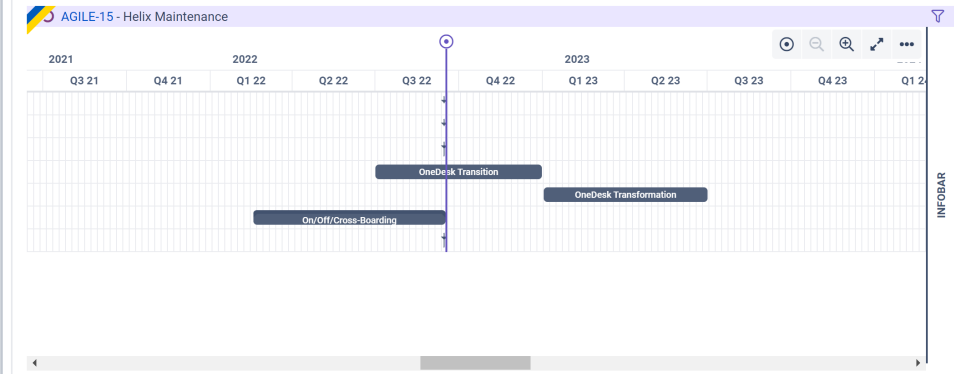
ServiceOne Sprint 12 Report			
Date	Report in progress		
Start	04 Oct 2022	End	02 Nov 2022
Sprint Goal(s)	Simplify & Improve Catalog in Human Resources		
Completed Story Points	118.75		
Sprint Achievements Summary	<p><b>Main changes coming from SBS &amp; ITSM</b></p> <ul style="list-style-type: none"><li>• Improve the interface between BWF and ITSM (tasks linked the o HR domain)</li><li>• Optimize all tasks for all domains, except HR</li><li>• Optimize information display: additional information to be displayed</li><li>• Notification of WO for Feedback</li><li>• Badge question for Contingent Worker service request</li><li>• Admin accounts SR rebuilding</li><li>• Develop a "Crossboard Employee or Contingent Worker" SR - Status Change Settings</li><li>• Rebuild Admin/Generic Account Request (AD)</li><li>• Update Admin/Generic Account Request (AD)</li><li>• SAP Access Request - User Modification option</li><li>• Adding decimals in the CRQ</li><li>• Temporarily remove task 1 from Shared drives - create a workspace</li><li>• Remove option in Learning &amp; Development request "Process &amp; Content"</li><li>• Update Global Mobility Service Request</li><li>• Update Performance &amp; Talent Service Request</li><li>• Delete option in Organizational Charts Service Request</li><li>• Delete option in Promotion Service Request</li><li>• Update description of Global Mobility Service Request</li><li>• Update Recruitment Service Request</li><li>• Update Recruitment Service Request 2/2</li><li>• Extend HSBC corporate credit card to new countries</li></ul>		

[Sprint 12 Jira Link](#)

[Release Versions](#)

[ServiceOne Backlog](#)

### Timeline Roadmap



### Development Work (Guided) Epics & Releases Roadmap

