

# Sprint 1 - 23

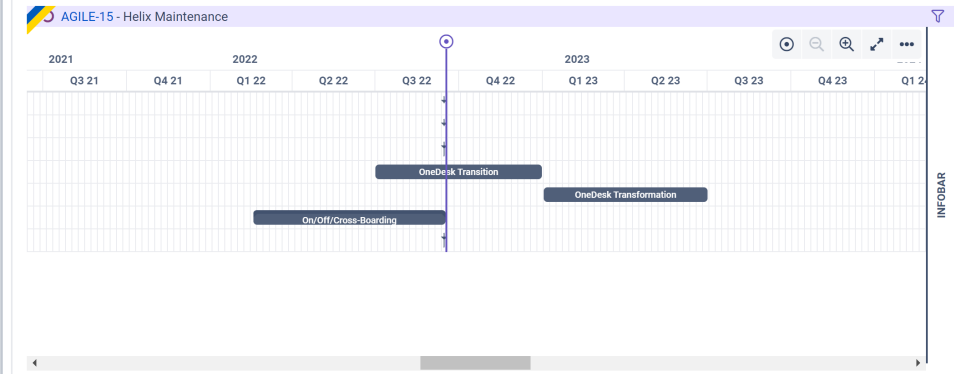
ServiceOne Sprint 1 - 23 Report			
Date	Report in progress		
Start	16 Dec 2022	End	17 Jan 2023
Sprint Goal(s)	Implement HR Catalog Revamp		
Completed Story Points	119		
Sprint Achievements Summary	<p><b>Main changes coming from SBS &amp; ITSM</b></p> <ul style="list-style-type: none"> <li>• Service Line levels to be in separate section as dynamic fields</li> <li>• Update the Learning &amp; Development HR catalog</li> <li>• Configure promotion catalog</li> <li>• Configure Org Charts &amp; Personal Data Catalog</li> <li>• Update "Security Clearance" service request description</li> <li>• Update "Certificates   Permits   Forms" service request description</li> <li>• Update "One Pulse Survey" service request description</li> <li>• Adapt "Tier 4 without having Tier 3" in case management</li> <li>• Update "GDPR" service request description</li> <li>• Modify "Employee Data &amp; Documents" services</li> <li>• Remove Payroll category from HR Catalog and the 2 service requests</li> <li>• Create Service Request "Compensation Campaign"</li> <li>• Create Service Request "Payroll tool access"</li> <li>• Create new service "Special Payments &amp; deductions"</li> <li>• Create HR Category "Benefits"</li> <li>• Update "Time Management" service request</li> <li>• Create new service "Payslip Request/ Information/ Clarification" request</li> <li>• Modify Service Request "Wevideo" Description</li> <li>• Automate creation of HR cases with specific GForm</li> <li>• Change link in Finance Service</li> <li>• Replace and Update the HR Catalogue category "HR Tools" with "HR Reports"</li> <li>• Update "Sold-to / Payer - Extend to Sales Area (Single/Mass)" Service Request</li> <li>• Replace receiving email Service One Finance Catalog</li> <li>• Change the support group destination for HR Request</li> <li>• Have a Tier 4 set up for T&amp;E - Questions for SBS service</li> <li>• Create a new Service Request "Contract extension" in HR</li> <li>• Update T&amp;E Catalog (description, name, links..)</li> <li>• Update the email address "Create or update a vendor bank account" service</li> <li>• Offboarding and Crossboarding - Validation rule regarding "request for" field</li> <li>• Adding new dynamic field to several Global Trade Services</li> </ul>		

[Sprint 1 - 23 Jira Link](#)

[Release Versions](#)

[ServiceOne Backlog](#)

### Timeline Roadmap



### Development Work (Guided) Epics & Releases Roadmap

