

Syensqo Operating System Home

Hello

Anonymous



Feedback



Contact



Training

Welcome to the Syensqo Operating System SCO Wiki!



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- Channel Strategy
 - Distribution Management
 - Long tail management
- Contracting Management
- Customer Management
 - CRM (incl. cust 360, Opportunities)
 - Customer Complaints Management
 - Voice of the customer - NPS (Net Promoter System)
- Customer Segmentation
- Key Account Management (incl. GSKA)
- Pricing
- Sales Academy
- Sales Performance Management



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- Star Factory Methodology
 - Operational Excellence & Safety
 - Passion for Performance
 - Meeting Cascade
 - Health & Safety
 - Maintenance
 - Site Security
 - Lean Foundations
 - Problem Solving
 - Operations
 - Production
 - Advanced Analytics
 - Advanced Process Control
 - Overall Equipment Efficiency (OEE)
 - Quality
 - Game Plan Cost of Poor Quality

- Supplier Non-Conformance Management
 - Quality Control Labs
 - Quality - Right First Time
 - Sustainable Process & Technology
 - Subsidies for Sustainable Projects
 - Process Fundamental
 - Energy & CO2
 - Waste
 - Water
 - Biodiversity
 - People & Capabilities
 - Digital Foundations
 - Assessment
 - Adoption
 - Data
 - Technology



Expand all Collapse all

- End to End Value Chain
 - Procurement-Demand Management
 - On Time In Full
 - Forecast Accuracy
- Logistics
- Planning
 - S&OP
 - Demand planning (incl FC)
 - Inventory management
 - Catalog and Customer Lead Time
 - Inventory Spare Parts Reduction
 - SMOG Management
 - Order Intake
 - Production planning and scheduling
 - Role in the manufacturing plant
 - RACI model for weekly production plan alignment
 - Typical site planner's workflow
 - Best practices & setting in SAP
 - Production Wheel

