

# Customer Journey

[ MYSYENSQOPORTAL (MSP) ][ blocked URLLead Management ][][][]



**MYSYENSQOPORTAL (MSP)**

- MSP USER GUIDE
- MSP portal
- Customer onboarding webform

**blocked URLLead Management**

- NOVECARE LEAD MANAGEMENT PROCESS & TRAINING



**NET PROMOTOR SCORE**

- MNPS 2021
- MNPS 2023