


# FD - [CORE] Pricing Email Notifications

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## Global

Type	Name	Trigger by	Email to	Configuration	PO2
Pricing Campaign	<a href="#">Price Update Success</a>	When the CPC Refresh Batch is finished <a href="#">FD - [CORE] Pricing Campaign - CPC Price Settings</a>	User that launch CPC Refresh Price Setting Patch		No Logo, No Solvay
Pricing Campaign	<a href="#">Price Update Success HTML</a>	When the CPC Refresh Batch is finished <a href="#">FD - [CORE] Pricing Campaign - CPC Price Settings</a>	User that launch CPC Refresh Price Setting Patch		No Logo, No Solvay
Pricing Campaign	<a href="#">Price Update Success Owner</a>	When the CPC Refresh Batch is finished <a href="#">FD - [CORE] Pricing Campaign - CPC Price Settings</a>	Any Impacted CPC owner will receive email notification		No Logo, No Solvay
Pricing Campaign	<a href="#">Price Update Success Owner HTML</a>	When the CPC Refresh Batch is finished <a href="#">FD - [CORE] Pricing Campaign - CPC Price Settings</a>	Any Impacted CPC owner will receive email notification		No Logo, No Solvay
Pricing Campaign	(Inactive) <a href="#">Price Update Success</a>			Inactive	N/A
Quote	<a href="#">An active One Quote is about to expire</a>	Every Friday	An Account manager will receive on <b>every Friday</b> an Email that will let him now that he has some quotes to renew within 15 Days (Price Valid To).  SLV44_ONE_Quote_Valid_To_Notification__c = TRUE AND SLV44_Status__c = Closed Sales Started AND PP_Is_Quote_Renewed__c = FALSE	Flow : ONE Quote Valid To Notification	Logo, No Solvay
Quote	Sent for approval Notification	Quote moved to the status : sent for approval + Email reminder is sent to the approver every <b>2 business days</b> if approver has not approved the quote since the first approval notification for more than 2 days  <a href="#">FD - [CORE] 5 - Approval</a>	Notification send to all the approvers on the quote	Flow : ONE Quote Notification + One Quote Approval Reminder	
Quote	OQLI Rejected	An OQLI is rejected  <a href="#">FD - [CORE] 5 - Approval</a>	Notification send to the One Quote owner	Flow : One Quote Line Item Notification	
Quote	Approved Quote	Quote moved to the status : "Approved" (fully approved)  <a href="#">FD - [CORE] 5 - Approval</a>	Notification send to the One Quote owner		
Quote	<a href="#">Send Email to Customer</a>	<a href="#">FD - [CORE] 6 - Send to Customer &amp; Customer Approves</a>			Logo, No Solvay
Quote	Quote PDF	<a href="#">FD - [CORE] 6 - Send to Customer &amp; Customer Approves</a>		All translation are made on Custom Labels in the category : Email Offer One Quote <a href="#">All Labels ~ Salesforce - Unlimited Edition</a>	Logo, Solvay
Task related to quote	Task - Overdue Daily Reminder	Flow : Task - Overdue Daily Reminder  <a href="#">FD - [CORE] 7 - Price Admin - CSR Tasks : SAP Upload - Update Sales Order - Update Rebate - in SAP</a>	Task Owner	Flow : Task - Overdue Daily Reminder	

# Technical detailed

 Unable to locate Jira server for this macro. It may be due to Application Link configuration.

Action	Description	When to trigger?	Flow Entry Conditions (if applicable)	Specific Action Required	Where is it used /called?	Template Type	Who receives the notifications?
Status changed to "Approved"	When a quote does not need any approval or all line items have been approved, send a notification bell + email to the Quote Owner	ONE Quote is Updated	AND( NOT(!\$Permission.Bypass_Automation)), OR( ISCHANGED(!\$Record.SLV44_Status__c), ISCHANGED(!\$Record. SLV44_Approved_Line_Items_by_Customer__c), ISPICKVAL(!\$Record.SLV44_Status__c, 'Sent for Approval') ) )	Record Status = Approved	PP_One_Qoute_Notification	Email built on the flow by using a created Text Template with merge fields. Flow also checks if user is ECO or SCO to send the email from the correct FROM address. This email is sent with the ECO/SCO logo	Quote Owner
Line Item Approval Rejected	When a quote is moved to "Sent for Approval", all approvers receive a notification email. If one of the products has been rejected, the Quote Owner receives a notification bell + email to properly proceed with changes.	One Quote Line Item is Updated	AND( NOT(!\$Permission.Bypass_Automation)), ISPICKVAL(!\$Record.SLV44_Approval_Status__c, 'Rejected') )	Not applicable	PP_One_Qoute_Line_Item_Notification	Email built on the flow by using a created Text Template with merge fields. Flow also checks if user is ECO or SCO to send the email from the correct FROM address. This email is sent with the ECO/SCO logo	Quote Owner
Abandoned Account Manager notification	After a quote is abandoned a notification bell + email will be sent	ONE Quote is Updated	Quote.Status ISCHANGED = True AND Quote.Status = ("Closed - Sales Started" OR "Closed - Abandoned")	Quote Status = "Closed - Abandoned"	PP_Update_SAP_Closed_Tasks	Email is built on the flow by using a created Text template. No logos are sent with these emails. No check is made if the user is ECO or SCO	Quote Owner
Quote Expiration (when the quote validity is over)	Every day a flow runs at midnight and sends a notification bell + email to Quote Owners if the Valid To formula returns TRUE	Daily at midnight	Quote.SLV44_ONE_Quote_Valid_To_Notification__c = True AND Quote.Status = "Closed - Sales Started" AND Quote.Is_Renewed = False	Not applicable	SLV44_One_Qoute_Valid_To_Notification	Uses the following Email Alert to notify the users: <a href="#">SLV44_One_Quote_Notification</a> . No logos are sent with these email. No check is made if user is ECO or SCO	Quote Owner
Quotes about to Expire	Apex batch job that runs weekly and sends a email to Quote Owners	Every monday at 8am UTC	SELECT Count(Id) recordCount ,OwnerId FROM SLV44_ONE_Quote__c WHERE ((SLV44_Status__c = :oneQuoteStatusSalesStarted AND (SLV44_Quote_valid_to_External__c = NEXT_N_DAYS:30 OR SLV44_Quote_valid_to_External__c = TODAY)) OR (SLV44_Status__c = :oneQuoteStatusExpired AND (SLV44_Quote_valid_to_External__c = LAST_N_DAYS:10 OR SLV44_Quote_valid_to_External__c = TODAY))) AND PP_RenewedTo__c = NULL GROUP BY OwnerId	Not applicable	APEX: PP_Notify_Quote_Batch	The following Email Template is used: <a href="https://syensqo-crm.lightning.force.com/lightning/setup/CommunicationTemplatesEmail/page?address=%2F00X08000016bfQ%3Fsetupid%3DCommunicationTemplatesEmail">https://syensqo-crm.lightning.force.com/lightning/setup/CommunicationTemplatesEmail/page?address=%2F00X08000016bfQ%3Fsetupid%3DCommunicationTemplatesEmail</a>	Quote Owner
Multiple Sold Tos Error	When a Task is Completed and a Quote is moved to "Closed - Sales Started", if the Quote is marked as a Multiple Sold To's quote, a batch runs on the backend and created child records. If there is an issue with the creation a App Log record is created and an email is sent to the Quote Owner	Launched from code when issue is found on creation of Child Quotes	Expected_Quotes != Inserted_Quotes OR (Expected_Quotes * Expected_Lines) != Inserted_Lines	Not applicable	PP_Batch_Processing_Notification	Email is built on the flow by using a created Text template. No logos are sent with these emails. No check is made if the user is ECO or SCO	Quote Owner