

Safety Dialogues

Safety Dialogues: must be interactive and create a feeling of trust, thanks to **positive attitudes and behaviors**: show interest by asking to explain the ongoing work, actively listen without interrupting, encourage dialogue through open questions, reinforce the person's commitment by asking for potential improvement actions, ...
([Back to creating safety](#))

Clicking on the image will open it in large format

How can I interact and create a feeling of trust?



- Show that you are interested in the person and his/her safety
 - ➔ Have the situation presented to you
 - ➔ Observe actual work practices
- Listen actively
 - ➔ Look, point, ...
 - ➔ Show real interest in the problem
- Encourage dialogue
 - ➔ Ask questions to develop communication
 - ➔ Don't interrupt
 - ➔ Don't give the answer before the other person
- Secure the person's commitment and provoke the action
 - ➔ Ask for potential solutions or recommendations

See Resources and Services

- [Performing Safety Dialogues](#)