

2. Processing Orders in PF1

All orders from the webshop are transferred to SAP in a blocked status (Header Level - CE block).

- 1. CSR to run transaction **ZPVD inPF1**
Note: make sure the CSR list does not exclude the Comm. e-business block

LIST OF BLOCKED ORDERS

Sales administrator VFRT														
SD Doc.	Request.dlv.dt	It.	De	Sold-to party	Ship-to party	Material	Order Quantity	SU	Description	GI Date	Dlv.Date	2nd Dlv.Dt	CrCh	Header Block
5233002	21.08.2019	10	CH	PERLEN PACKAGIN	PERLEN PACKAGING AG PERLEN	39218	26.000,000	KG	PVDC A736 *TA	20.08.2019	21.08.2019		X	
5233020	22.08.2019	10	CH	PERLEN PACKAGIN	PERLEN PACKAGING AG PERLEN	42890	26.000,000	KG	PVDC A700 *TA	21.08.2019	22.08.2019		X	
5233003	23.08.2019	10	CH	PERLEN PACKAGIN	PERLEN PACKAGING AG PERLEN	39218	26.000,000	KG	PVDC A736 *TA	22.08.2019	23.08.2019		X	
5230148	23.08.2019	10	DE	BILCARE RESEARC	BILCARE RESEARCH GMBH	39218	26.000,000	KG	PVDC A736 *TA	22.08.2019	23.08.2019			
5230150	26.08.2019	10	DE	BILCARE RESEARC	BILCARE RESEARCH GMBH	39218	26.000,000	KG	PVDC A736 *TA	23.08.2019	26.08.2019			
5229906	28.08.2019	10	DE	SEALED AIR GMBH	M LOGISTIK UND VERWALTUN	161835	24.000,000	KG	PVDC PV910 *TA Csl200 45MV PQ9	26.08.2019	28.08.2019			
5230153	28.08.2019	10	DE	BILCARE RESEARC	BILCARE RESEARCH GMBH	39218	26.000,000	KG	PVDC A736 *TA	27.08.2019	28.08.2019			
5230267	29.08.2019	10	IT	ALUBERG SPA	ALUBERG SPA	164649	6.250,000	KG	PVDC 193D *TA C1250PE CPME P	26.08.2019	29.08.2019			Comm. e-business -
5230170	29.08.2019	10	DE	BILCARE RESEARC	BILCARE RESEARCH GMBH	39215	26.000,000	KG	PVDC 193D *TA	28.08.2019	29.08.2019			
5230158	30.08.2019	10	DE	BILCARE RESEARC	BILCARE RESEARCH GMBH	39218	26.000,000	KG	PVDC A736 *TA	29.08.2019	30.08.2019			
5230159	02.09.2019	10	DE	BILCARE RESEARC	BILCARE RESEARCH GMBH	39218	26.000,000	KG	PVDC A736 *TA	30.08.2019	02.09.2019			
5230371	11.09.2019	10	FR	BS COATINGS SAS	BS COATINGS SAS	193507	26.250,000	KG	PVDC P520 *TA C1250PE CPME P	10.09.2019	11.09.2019			
5230988	12.09.2019	10	IT	COVEME SPA	COVEME SPA	177707	250,000	KG	PVDC B203 *TA F250PE P1000Q9 F	10.09.2019	12.09.2019			
5206324	18.07.2019	10	ES	ENTECO PHARMA	ENTECO EXTREMADURA, S.L.	164663	21.250,000	KG	PVDC A736 *TA C1250PE CPME P	13.09.2019	17.09.2019			
5231663	02.10.2019	10	PL	AIT POLSKA SP. Z	AIT POLSKA SP. Z.O.O.	164652	1.250,000	KG	PVDC A063 *TA C1250PE CPME P	26.09.2019	02.10.2019			Comm. e-business -
5232052	09.10.2019	10	TR	TOYO MATBAA M	TOYO MATBAA MUREKKEPLERI	167977	600,000	KG	PVDC SGA-1 *TA CS150 45MVSH P600O9	09.10.2019	09.10.2019			Comm. e-business -

- 2. Webshop order are tagged Header Data >>Tab Order Data >> Purchase Order Type : **WEBC** SpP Webshop CC

SAP

Display M3 Reference

Orders

Cancel

Reference order

654557

Net value

0,00

EUR

d-To Party

170127

SCIPROD SARL / 6 T RUE JACQUES PHILPPE BREANT / 2730...

p-to Party

170127

SCIPROD SARL / 6 T RUE JACQUES PHILPPE BREANT / 2730...

ch. Order No.

M3

PO Date

<

SAP

Display M3 Reference order 654557: Header Data

Cancel

M3 Reference order

654557

Purchase order no.

M3

Sold-to party

170127

SCIPROD SARL / 6 T RUE JACQUES PHILPPE BREANT / 27...

Sales

Shipping

Billing Document

Accounting

Conditions

Account assignment

Partners

Texts

Order Data

Status

Additio... >

Sold-to party

PO Number

M3

Purchase Order Date

Purchase order type

WEBC

SpP Webshop - CC

Addit.

From there on, regular order mgmt process

At the time of the order entry the ZCAR output is automatically sent to the customer from SAP

Notes:

- Make sure the ZCAR output is set up for every targeted accounts
 - The output is automatically sent to the email address the customer used to login into the webshop
1. Before unblocking an order, the CSR must check in sfdc if a PO was attached and if yes, they need to review that all info are matching
 2. The CSR must also check if there are any internal comments from the note during the order entry

Display TD Standard Order 5215382 Header Data

TD Standard Order: 5215382 Purchase order no.: 97 DD 7/6/19-ORD SPE
Sold-to party: 319605 SOLVAY VOSTOK LLC / LENINGRADSKY PR., 72, BLD. 4, ROOM 18/1 / .

Sales Shipping Billing Document Accounting Conditions Account assignment Partners **Texts** Order Data

Txt ty.	Lang.
Delivery instructions Z130	EN
Instructions to hauler Z150	EN
Admin. Instruc. despatch Z17	
Header note on invoice Z210	EN
Header note on inv(shipto)Z2	
Comments to the Customer	
Comments from/to Cred Dpt	
Country text on invoice Z280	
Internal comments (SP) Z29	EN
Internal comments (SH) Z29	
Country of origin Z805	EN
Port of departure Z810	
Port of destination Z820	
Instructions to forwarder Z83	
Instructions for control Z840	
Insurance certinc.text Z850	
Comments from Customer Z	EN
Internal Request (PAP)	
Bill of lading text (US) Z885	

Requested delivery - week 35 ***EXPRESS SHIPMENT ORDER***

To make sure we do not miss a PO when the customer is adding an attachment, we developed the below functionalities:

1. a comment "attachment added to the order" will appear in the SAP comments from the customer (header level)
2. a case with the link to download the PO will be created automatically. The case is sent to the IDigital Help Desk GC & TW (and then dispatched to the CSR in charge of the account) - case queue tbc, I added you in copy of the email where i am checking the name of the queue