

# CRM - Technical Release Management

Welcome to our CRM Technical Release Management Section!!

In this Section you will be able to find all information Related with our CRM - Technical Release Management.

This Section will be divided into 2 main Sub Sections:



## General Application Lifecycle Management

In this Sub Section you will find General information regarding our CRMs Life Cycle

For those working on the CRM platforms, CORE and iCARE, this Sub Section is **Mandatory**:

- Release Manager
- Deployment Manager
- Developers
- Admins
- Functionals (BAs)
- Scrum Masters
- Demand Managers

<put the contents of the sub sections (try to automate using wiki functions)>

## Release Management Tooling

In this Sub Section you will find information regarding our Release Management Tools and Technical Processes

For those working on the CRM platforms, CORE and iCARE, this Sub Section is:

**Mandatory** for:

- Release Manager
- Deployment Manager
- Developers
- Admins

Optional for:

- Functionals (BA)
- Scrum Masters
- Demand Managers

<put the contents of the sub sections (try to automate using wiki functions)>