

# CRM - Major Releases

Release Calendar for 2026 : [CRM Release Management Calendar - 2026](#)

## Scope of the Minor releases

- All New Projects
- Any Business Requirement or Enhancement, which required intensive testing.

## User Story Completeness (Change Management Requirements)

- Every User Story must have an associated Change Request (CR) created in Helix.
- Each JIRA Story must include a clear description, solution/design details, and the impacted components.
- The Story Fix Version must reflect the target Major Release.
  - fixversion according to the major release fixVersion process : "major/{name of release} - {release number} - {(month name)}" (e.g.: major /Dragonfly - R103 - (Dec))
- All related MR/PR links (merge request / pull request) must be included in the Story.
- Ensure the correct component is selected (CORE or iCARE).
- Ensure the status is set to "Ready For INT or INT Testing or Ready for UAT or IN UAT or Ready for Release", as applicable.

## Major Release fixVersion process

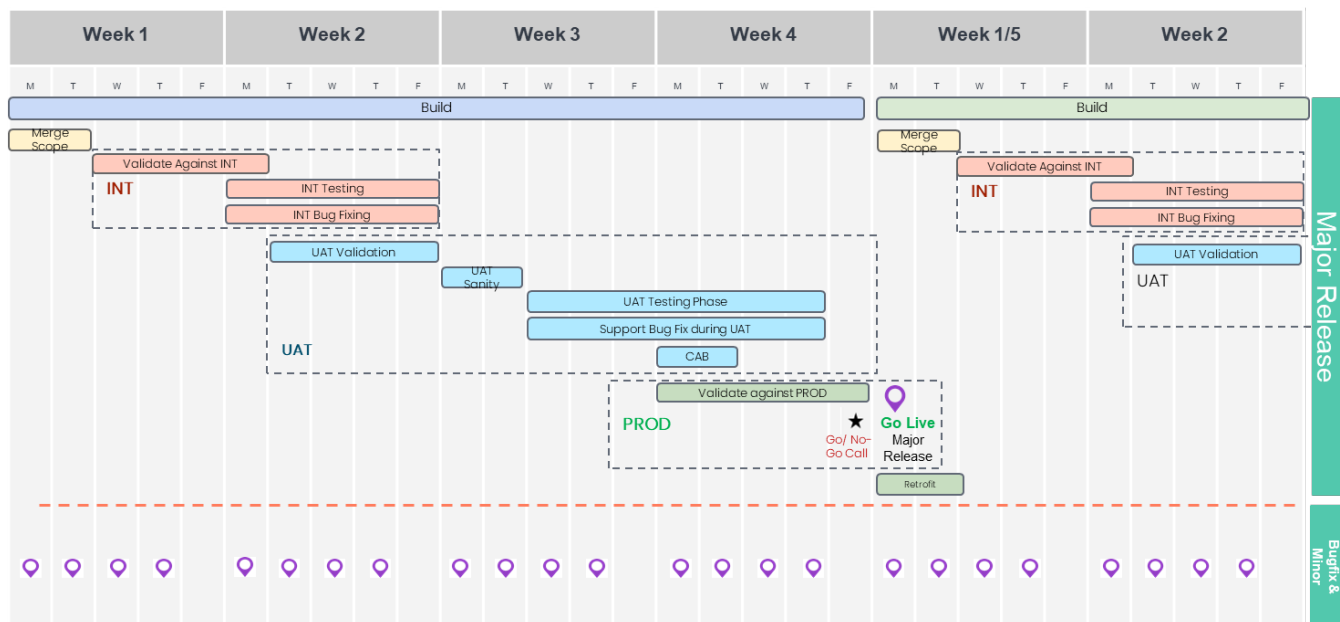
When creating a Story as part of a Major Release for PROD deployment:

1. If you already know the intended PROD deployment date (based on expected development timelines), select the **Fix Version** using the format "major/{name of release} - {release number} - {(month name)}" (e.g.: major/Dragonfly - R103 - (Dec)) and assign it to the Story.

## Major Release Development to PROD Deployment Process:

- Development must be completed in the MajorDev1 and MajorDev2 sandboxes (for both iCARE and CORE orgs).
- Once ready, the developer promotes the changes to MajorINT (for both orgs) and updates the JIRA Story status to "Ready for INT."
- The RM team then pushes the changes from MajorINT to INT (for both iCARE and CORE).
- POs/developers validate the Stories in INT. After successful INT testing, update the JIRA status to "Ready for UAT."
- The RM team validates readiness for UAT and, on the scheduled UAT deployment date, deploys to UAT and updates the Story status to "In UAT."
- Business users validate in UAT and confirm readiness. After confirmation, update the status to "Ready for Release."
- The RM team obtains the required deployment approval and deploys to PROD.

## Calendar of activities



★ Project Readiness Assessment

