

ANA analysis flowchart

ANA rules about very urgent request, which is mainly for those cases that would have serious consequences, such as shutdowns of plant, lost orders, major compensation, product shipment etc.

A very urgent case means that all other analysis requests from this GBU/Lab will be postponed due to their less priority.

If OT(overtime work) happens, the time will be recorded in eHR system and charged back to the above project code.

If the issue is well resolved, we will ask Q-Highlight to share it with the R&I management team.

Step-by-step guide

