

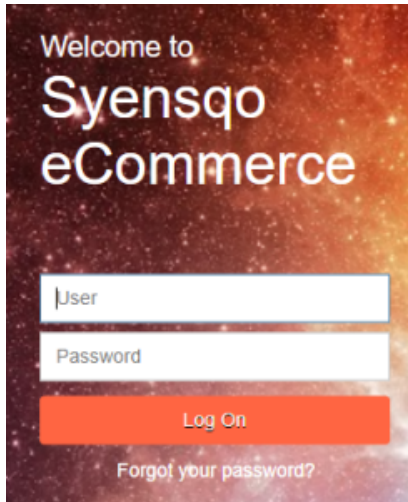
# MSP: Link to Syensqo-eCommerce

## Pre-requisite

Currently is just a URL to Syensqo-eCommerce. The users needs enter credentials to login.

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## Definition

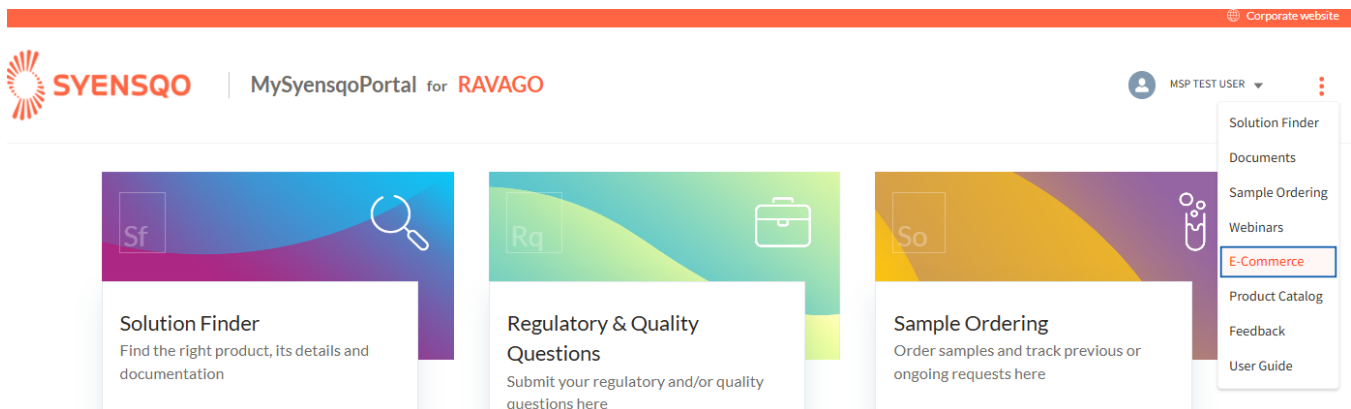
By definition, this is a link from MSP to Syensqo-eCommerce.

With this feature, it allows users of both systems (MSP and Syensqo-eCommerce) to no longer have to login with his Syensqo-eCommerce userid and password when in MSP - N/A SSO not in place

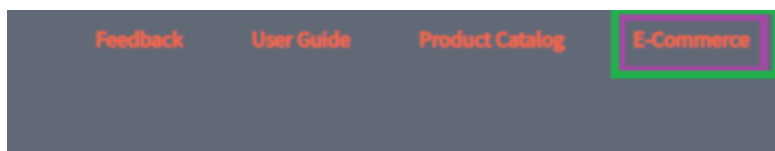
## Accessing points

This capability can be accessed through several points in MSP detailed below :

Homepage



Footer



Use cases (N/A - SSO not in place)

Use case	MSP user account	Syensqo-eCommerce user account
Use case 1: User / Distributor is only using MSP	X	
Use case 2. User / Distributor is using MSP and Syensqo-eCommerce	X	X

## Use case 1 journey

**Context:** User has only a MSP user account and is **NOT** a Syensqo-e-commerce user

**Pre-requisite:** The MSP user account is created only in Salesforce platform.

**Journey:**

- Log in to MSP
- Click to e-Ordering
- Since user is NOT a Syensqo-e-commerce user, it'll arrive to the Syensqo-e-commerce asking for a login.

## Use case 2 journey

**Context:** User has a MSP user account and also has a Syensqo-e-commerce user account

**Pre-requisite:** The MSP user account is created in Salesforce platform and has to be matched with a "Federation ID". The "Federation ID" is the email address of the user from Syensqo-e-commerce platform.

**Journey:**

- Log in to MSP
- Click to e-Ordering
- SSO and redirect user to Syensqo-e-commerce platform in another tab without having to login again