

User training by support team (PF2)

Here are the training documents used by CGI when they get a request for a user training (last update in April 2021).

SD

Topics	Training documents
Basic Data for Sales Assistant (Customer-Material- Customer Material, output, conditions, texts..)	https://drive.google.com/file/d/1fVnZnw7vvG-E8Fz6_gTYZmUlfFiDxi0V-ybWGuoB1gA/edit
CRM Interfaces Sales force (workflow..)	https://drive.google.com/drive/u/0/folders/0B5q_glgEuYKKUVNreUdlbXZmTTQ?ogsrc=32
Sales Overview, M3, sales order, samples, free goods, trading, consignment, KBCC, trading, Invoicing	https://drive.google.com/file/d/1fVnZnw7vvG-E8Fz6_gTYZmUlfFiDxi0V-ybWGuoB1gA/edit
ATP	https://drive.google.com/file/d/100jjk0NYzRjS-dp4x4A7R5Zjw6uAi-a5CKZRYAYnKiAc/edit
Post-invoicing, returns and corrections	https://drive.google.com/open?id=1AY8kEKCYNfrHPF3bubsDy8TQaX7c8PiUnW9kW6Z5h8M
Sales Rebates Management, Commissions	https://drive.google.com/file/d/1tNeBn9pFjDKwLj9T86N3vpru7bTs2YnTxEFuhqqQ-Vc/edit
Pricing (zone specificities)	https://drive.google.com/open?id=0B8mfNERes5OncktsVGpGMmwxSU0
Background job (Invoicing, commissions...) cf graph	https://drive.google.com/file/d/1MLeyuZOiFa--Yq_1rnT9iZUea_eZc9wMZJyRk3-ubgw/edit
Russia specificities	https://drive.google.com/drive/u/0/folders/0B2ouSKhvCIWVX1pSM2hZcGtYTTg?ogsrc=32
Technical aspects (User exit list, tables impacted...) for NA & LAM	https://drive.google.com/drive/u/0/folders/0B8mfNERes5OnSE53d0i1M25OX1E?ogsrc=32
Sales Output	https://drive.google.com/drive/search?q=Sales%20Output
Export overview(incoterms) - Documentary Credit - Shipping Instruction	https://drive.google.com/drive/search?q=Export%20overview(incoterms)%20-%20Documentary%20Credit%20-%20Shipping%20Instruction
Asia specificities (India., Singapore, China....) + Specificities	https://drive.google.com/drive/search?q=Asia%20specificities
Customer master	https://drive.google.com/file/d/1cYDcndZin8wYMCKKi6SGi2jZ2M-nBiLS/edit

LE

Topics	Training documents
Basic Data for Logistic People (logistical structures, TPP, shipment conditions, route, texts, packing instruction, batch search strategy, material master data, customer master data and material customer info record..)	https://drive.google.com/drive/search?q=Basic%20Data%20for%20Logistic%20People
Management of delivery process (picking, batch determination, packing instructions, batch assignment) Subcontracting, stock overview, delivery follow-up	https://drive.google.com/file/d/1A81DXz1WO9Ysk-RJaGr32ZkzqB-N5DQ0SOVCUnIx4AM/edit
Transportation including notion of Dangerous Goods, shipment types..	https://drive.google.com/file/d/1r_OiB4yyIC3TxbTECloCVC_OBd5TBdVoMUwyUvl0vdu/edit
Internet for haulier	https://drive.google.com/drive/search?q=Internet%20for%20haulier
Forwarder4Solvay	https://drive.google.com/drive/search?q=Forwarder%204%20Solvay

Stockpoint online	https://drive.google.com/file/d/1oHtVzE7CVZjE3BcZmvpu25VaTTQL-c8zEhpV16hpiXQ/view
Stock4Solvay	https://drive.google.com/drive/search?q=Stock4Solvay
Transportation costs	https://drive.google.com/drive/search?q=Transportation%20costs%20LE
Transfer Order	https://drive.google.com/drive/search?q=Transfer%20Order
Brazil specificities	https://drive.google.com/drive/search?q=Brazil%20specificities
Asia specificities (India...) + Specificities (APAC)	https://drive.google.com/file/d/1c5Me0IVrqJTCyYoEljgLaCCPd5QUS9MYDogDT8v0KcE/edit
NA specificities (Transflo, TMS, Rail track BDS, DRP, Swap, Mexico constraints, Z1T_MAGGY, YHBF, YGRIV, YHSL, etc...)	https://drive.google.com/file/d/13lzcgQA3UhzZu316OLLcS2df6DdiH0dCKcyvC08SR Ao/view
Russia specificities (outputs)	https://drive.google.com/drive/search?q=Russia%20specificities
SIMBA -interface	https://drive.google.com/drive/search?q=SIMBA%20interface
EDI (TRANSWIDE, STERLING,...) Interface, Monitoring	https://drive.google.com/drive/search?q=EDI%20TRANSWIDE,%20STERLING,...%20Interface,%20Monitoring
Technical aspects (recurrent custo - Roll-out)	?
Technical aspects (User exit , Tables impacted..)	https://drive.google.com/open?id=0B8mfNERes5OnSE53d01iM25OX1E
Technical aspects (User exit , Tables impacted..) for NA + specific Custo for US plants + Wagon Direct Loading / EzSAPcom	?
Logistics Outputs	https://drive.google.com/drive/search?q=Logistics%20Outputs
Background job (Automatic Chartering)	https://drive.google.com/drive/folders/0B2ouSKhvCiWWS1dpLXhUZDBTU1E
Fleet Management	?

See also

- [User training by support team \(WP2\)](#)