

Sales outputs (PF2)

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- [Outputs \(PF2\)](#)
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The same form and program is used for order acknowledgment, order confirmation and contract outputs:

- Program (ZVADOR01_NEW (ENTRY))
- Form (ZZV_ORDER_A and ZZV_ORDER_L)
- user exit (FZZVV05D called from the FM 'RV_DOCUMENT_PRINT_VIEW').

Technical documentation:

- [SBS-F-OTC-SD Order Confirmation/Acknowledgement of receipt](#)
- [TD MM100_E V1 UE FZZVV05D.DOC](#)
- Email object is stored in ZZV_OUT_MAILSUBT table
- the format LETTER or DINA4 is selected depending on the printer manage in the view ZZV_OUT_PRI_FMTV
- The sender of the email can be manage in the table ZZV_OUT_SENDER
- [Instructions for Forwarder](#)

Here is the technical documentation related to the layout:

[SBS-F-OTC-SD - Order Ack. and Conf. Outputs - PF2](#)

Order Acknowledgment

Order acknowledgment output is used to acknowledge the sales order entry. It is issued once at order creation.

Output	Description	Medium	Type	Processing time	Recipient	Documentation
ZCAR	Acknowled. Receipt	1 print output	Printing	1 sent with periodically job	SP Sold-to party S1 Sales Doc. Recip. 1 S2 Sales Doc. Recip. 2 SH Ship-to party ZA Contact agent	order acknowledgment document that can be printed or sent by email to the partner.
ZCOE	Order Acknowledgment	5 external send	Email	4 send immediately	SP Sold-to party DP Delivering plant S1 Sales Doc. Recip. 1 S2 Sales Doc. Recip. 2 VW CCS Representative SH Ship-to party ZA Contact agent	Email is issued at sales order creation and sent to the customer to acknowledge the sales order entry. Acknowledgment_ZCOE Specification

ZCOF	Order Ackn. ment-S2	5 external send	Email	4 send immediately	SP Sold-to party DP Delivering plant S1 Sales Doc. Recip. 1 S2 Sales Doc. Recip. 2 VW CCS Representative SH Ship-to party ZA Contact agent	Copy of ZCOE output to be able to send email of order acknowledgment to 2 different partners (S1 and S1 initially)
Website	ECommerce	N/A	Email	Order creation	Customer email ZW Partner	There is an Order acknowledgement message sent for ECommerce sales order, it is not sent via outputs but via a call to a program during RFC function creation. It's using templates stored in SMW0. Technical point : Method used zcl_sd_web_template_mail=>send_order_ackn https://drive.google.com/drive/search?q=Template%20samples

Order confirmation

Order confirmation output is first executed when the sales order is complete and confirmed.

The output is issued multiple time but is restricted to some changes (control done in SAPLV61B-KOBED_657 zcl_1v_dupli_control=>main)-.

ZC10 and ZC11 outputs are executed by the daily job X_ZV_020_D_ISSUING_OUTPUT (program RSNAST00, variant ZZV_SALES_CLT.)

Output	Description	Medium	Type	Processing time	Recipient	Documentation
ZC10	Inquiry (Copy Cu.)	1 print output 5 external send	Printing Email	1 sent with periodically job	SP Sold-to party S1 Sales Doc. Recip. 1 S2 Sales Doc. Recip. 2 VW CCS Representative SH Ship-to party ZA Contact agent	ZC10 output is used to print the order confirmation form or to send it by email to the CSR or directly to customer (via partner function)
ZC11	Order confirmation (Copy - Customer)	1 print output 5 external send	Printing Email	1 sent with periodically job	SP Sold-to party S1 Sales Doc. Recip. 1 S2 Sales Doc. Recip. 2 VW CCS Representative SH Ship-to party ZA Contact agent	Copy of ZC10 output, to be able to send the order confirmation to 2 different partners
ZC12	Order confirmation (Copy - Internal)	1 print output 5 external send	Printing Email	4 send immediately	VW CCS Representative	Order confirmation for the CSR, can be printed or sent by email

ZC13	Order Conf. (No Pr.)	1 print output 5 external send	Printing Email	4 send immediately	SP Sold-to party DP Delivering plant S1 Sales Doc. Recip. 1 S2 Sales Doc. Recip. 2 VW CCS Representative SH Ship-to party ZA Contact agent	Order confirmation without price
ZC17	Order Conf. One Time	1 print output 5 external send	Printing Email	1 sent with periodical job	SP Sold-to party S1 Sales Doc. Recip. 1 S2 Sales Doc. Recip. 2 VW CCS Representative SH Ship-to party ZA Contact agent	Copy of ZC10 output, to send the order confirmation only once automatically SBS-F-OTC-SD - ZC17 & ZC18 Order Confirmation Output
ZC18	Sales contract Asia	1 print output	Printing	4 send immediately	SP Sold-to party	Same format as order confirmation. The output is issued once at order creation. There is a specific legal text at the end of the document SBS-F-OTC-SD - ZC17 & ZC18 Order Confirmation Output
ZC2B	B2B Message	6 EDI	Idoc	4 send immediately	SP Sold-to party LS Logical system VU User responsible	Order confirmation sent via Idoc to the customer, used for B2B orders. The output is issued multiple time but is restricted to some changes described in SAPMV45A-ZZ_ITEM_CHECK (change done on the delivery date or the confirmed quantity, item creation and deletion)

Contract

Contract output is executed once at order creation.

The same form and program is used for order acknowledgment and order confirmation outputs:

Program (ZVADOR01_NEW (ENTRY)) - Form (ZZV_ORDER_A and ZZV_ORDER_L) - user exit (FZZVV05D in 'RV_DOCUMENT_PRINT_VIEW'): [SBS-F-OTC-SD Order Confirmation/Acknowledgement of receipt](#)

Output	Description	Medium	Type	Processing time	Recipient	Documentation
ZC15	Contract	1 print output	Printing	4 send immediately	SP Sold-to party	Print of the contract document
ZC16	Contract (Copy Cu.)	1 print output	Printing	4 send immediately	SP Sold-to party	Print of the contract document

DIGITAL SIGNATURE on the order confirmation

The digital signature is a new box that can be printed on order confirmation output to display:

1. Seller Information :
 - a. Seller's Name with Company code Name
 - b. Seller's stamp (managed by Sales organization)
2. Buyer Information :
 - a. Buyer's Name: Sold-to Name (the whole name)

The digital signature is activated by the table: ZSD_DOC_DIG_SIG.

Documentation:

[DIGITAL SIGNATURE](#)

Instructions to Forwarder

Program (ZVADOR01_NEW (ENTRY)) - Form (ZZV_OF_INS_FRW_A and ZZV_OF_INS_FRW_L) - user exit (FZZVV05D in 'RV_DOCUMENT_PRINT_VIEW'): [SBS-F-Otc-SD Instructions to Forwarder](#)

program ZZV_LE_SEND_INST_FRWD executed in Job = X_ZV_020_P_DOC_RESEND: The aim of this program is to send the instructions to forwarder (output type ZC30) as soon as the sea transport (shipment type Z1*) is created and planned.

Output	Description	Medium	Type	Processing time	Recipient	Documentation
ZC30	Inst. Forwarder	1 print output 5 external send	Printing Email	4 send immediately 1 sent with periodically job	SP Sold-to party CR Forwarding agent ZA Contact agent	Document with instructions to forwarder sent by periodical job to the forwarder or can be printed.
ZC31	Inst. Forwarder (C.)	1 print output 5 external send	Printing Email	4 send immediately 1 sent with periodically job	SP Sold-to party CR Forwarding agent ZA Contact agent	Document with instructions to forwarder sent by periodical job to the forwarder or can be printed.

Packing list/Weight certificate/Certificate of analysis/Miscellaneous certificate (Specific Export Department):

[TD MM100_E V1 FR ZZV_PCK_LST_XO_f OT ZC40_ZC50.DOC](#)

Output	Description	Medium	Type	Processing time	Recipient	Documentation
ZC35	Transmission Letter					
ZC36	Trans. Letter (C)					
ZC40	Packing List					
ZC41	Packing List (C)					
ZC42	Weight Certificate					
ZC43	Weight Certif. (C)					
ZC44	Analysis Certificate					
ZC45	Analysis Certif. (C)					
ZC46	Miscel. Certif.					
ZC47	Miscel. Certif. (C)					
ZC50	Packing List-D					
ZC51	Packing List-D (C)					
ZC52	Weight Certif.-D					
ZC54	Analysis Certif-D					
ZC55	Analysis Certif-D (C)					
ZC56	Miscel. Certif-D					
ZC60	Bank Instructions					
ZC70	Packing List (IV)					
ZC71	Packing List (IV-C)					
ZTP1						
BA00						
SDB						

