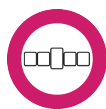


Cash Collection



Cash Collection

- Contact the customer before the invoice due date to confirm "the promise to pay" and anticipate delay because of claims
- Contribute to reducing the delay Days Sales Outstanding (DSO) and overdues



Suppliers Inputs Process Outputs Customers



I nternal Control

- Cash Collection - Internal Control Framework
- Cash Collection - Internal Control Results



**Sub
Processes - Organizational,
Operational
documents**

Create a new

or access
to
documents
inside each
sub
process
below

- Monitor Cash Collection process
- Collect up to litigation
- Follow up collection activity
- NEW - Send RPA Type 1 - Precharging/Charging



Other Documents

- Cash Collection - Trainings
- Cash Collection - Forms
- Cash Collection - RPA Precharging/Charging Type 1 (Manual Request)