

Request access

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To contribute to [GBS Credit Management](#), you have to open [a fresdesk ticket](#) don't forget to notify on this ticket your cluster : sbscct-contributors or sbscct-reviewers or sbscct-approvers

3 clusters :

There are 3 clusters . You must be included in only one of them (according to your position) to contribute.

Group name	Users
sbscct-contributors	Specialist on each CCT domains (ex. Credit manager, Customs Trade and Control....)
sbscct-reviewers	Manager on each CCT domains (ex. Regional credit manager, team leader,
sbscct-approvers	Process manager, Process expert leader on each CCT domains



Before moving forward, check whether your user is already included in a cluster.

Click on the cluster you should be included in, and look for your user

Use list not rendered as
you do not have the privilege
to view user profiles.

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If you are not in one of these clusters and you want to contribute, you must open [a fresdesk ticket](#)

FAQ

> **Do I need to ask for the approval of my manager or anyone else to contribute ?**

No, you have only to open a [freshdesk ticket](#) .We recommend that all contributors attend a [training session](#) and read the rules before starting their contribution.
