

Cash Allocation - Manual payments

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2. Objective and Scope

The purpose of this document is to describe the flow to handle payments received from third party customers and how to search all the necessary information for cash allocation process.

The payments are received on SOLVAY SA's bank accounts and AR team matches those payments that could not be matched automatically by the system. This procedure describes which steps should be followed in order to track all the necessary information for the cash allocation process.

This operating procedure (OP) applies to the account receivables of SOLVAY SA.

3. Definitions

- SBS: In the current document, "Solvay Business Services" will be replaced by its abbreviation "SBS".
- CCT AR: Customer Credit & Trade Accounts Receivable
- CCT CM: Customer Credit & Trade Credit Management
- CSR: Customer Service Representative
- OP: Operating procedure
- 0231: PI system for handling Cash Allocation
- DZ: Customer payment

4. Cash allocation

4.1. Print bank statements

On a daily basis, the "Coda files" which are the Bank electronic files with information about the amounts received on SOLVAY SA bank accounts are uploaded into SAP. The SAP automatic program does the first sorting and processes the payments in which there is some valid and correct information displayed on the bank statement. Therefore, all the payments that could not be processed by the system have to be allocated manually by AR team.

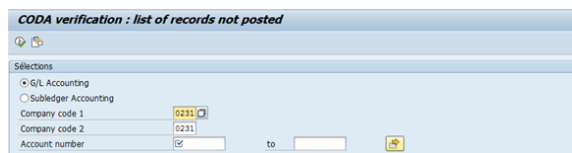
The first thing to do is to print the Coda files as soon as the files are available in SAP coda transaction.

Remark : Not all the files arrive at the same time. **OTC AR** should check it regularly and after 10:00 (PT time) if some file is missing, **OTC AR** should send an email to CICC BO (bo.cicc@solvay.com)

Open

 **Z_CODA_NCPT - Transaction Z_CODA_NCPT**
in **PI1**.

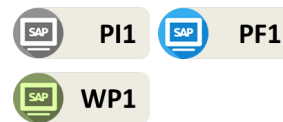
This screen appears:



Scope



ERP



References

Attachments

[Details missing templates.xls](#)

Click on 'Get Variant' 

Remove what is written in 'Created by' field.

Click on 'Execute' 

The Coda files list will appear. There are variants divided by country.

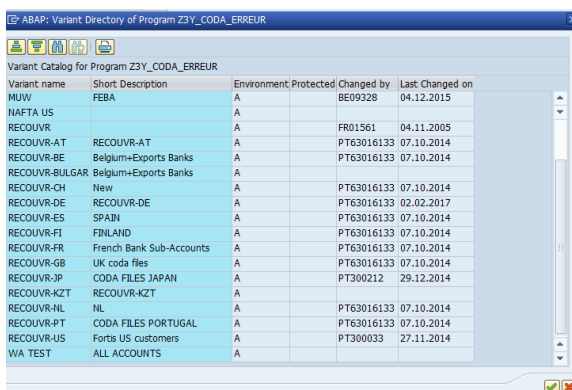
Double click on the line corresponding to the country variant and print it. Repeat this step for all variants above.

Warning

For Exports payments we should check if all the currencies are already available to be printed in the variant. If not, check the correspondent sub-account and verify if the missing currency was automatically posted.



Find Variant dialog box with fields: Variant, Environment, Created by (PT300033), Changed by, Original language. Buttons: OK, Cancel, and a vertical stack of four yellow arrows.



Variant name	Short Description	Environment	Protected	Changed by	Last Changed on
MUW	FEBA	A		BE09328	04.12.2015
NAFTA US		A			
RECOUVR		A		FR01561	04.11.2005
RECOUVR-AT	RECOUVR-AT	A		PT63016133	07.10.2014
RECOUVR-BE	Belgium+Exports Banks	A		PT63016133	07.10.2014
RECOUVR-BULGAR	Belgium+Exports Banks	A			
RECOUVR-CH	New	A		PT63016133	07.10.2014
RECOUVR-DE	RECOUVR-DE	A		PT63016133	02.02.2017
RECOUVR-ES	SPAIN	A		PT63016133	07.10.2014
RECOUVR-FI	FINLAND	A		PT63016133	07.10.2014
RECOUVR-FR	French Bank Sub-Accounts	A		PT63016133	07.10.2014
RECOUVR-GB	UK coda files	A		PT63016133	07.10.2014
RECOUVR-JP	CODA FILES JAPAN	A		PT300212	29.12.2014
RECOUVR-KZT	RECOUVR-KZT	A			
RECOUVR-NL	NL	A		PT63016133	07.10.2014
RECOUVR-PT	CODA FILES PORTUGAL	A		PT63016133	07.10.2014
RECOUVR-US	Fortis US customers	A		PT300033	27.11.2014
WA TEST	ALL ACCOUNTS	A			

4.2. Feba transaction

After printing all bank statement files, payments have to be posted on customer accounts using FEBA transaction.

Warning

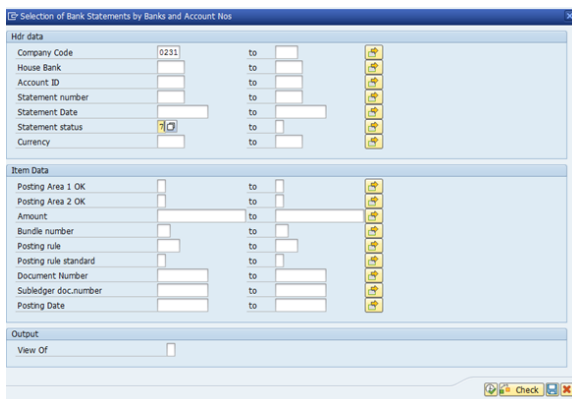
- In case we are missing details to perform the payment reconciliation, we should send an email from Freshdesk to the customer asking more details. Please check file attached to this OP with the templates with several languages. There is then a daily task performed by the team to send a reminder to the customer after 2 working days and to transfer to collections team in case of no answer received after 4 working days. The case should be closed and a dispute should be created in the unmatched with AR user and Open as status.
- If we receive a payment for an invoice that is already cleared against a credit note, we should re-open the credit note and clear the invoice with the payment. The credit note can be deducted by the customer on the next payment.
- In case we have more than one invoice with the same amount on customer account and no information is given on the bank statement, we should send an email to customer to ask payment details. It might be that a credit note is expected or that the oldest invoice has a due date issue.

Open **Feba** transaction:

This screen has to be filled in as follows:

- Company code:** 0231
- Statement status:** 7 "Incompletely Posted" (It only gives the entries that still need to be processed)

Remark: In case there is the need to search a payment already posted, choose status 8.



Selection of Bank Statements by Banks and Account Nos dialog box. Fields: Hdr data (Company Code: 0231, House Bank, Account ID, Statement number, Statement Date, Statement status: 7, Currency), Item Data (Posting Area 1 OK, Posting Area 2 OK, Amount, Bundle number, Posting rule, Posting rule standard, Document Number, Subledger doc.number, Posting Date), Output (View Of). Buttons: OK, Cancel, and a vertical stack of four yellow arrows.

With Status 7 selected, click on the icon



Execute to get all the payments to be posted for all the Regions:

This gives an overview of the bank accounts where remained payments that need to be posted by AR. There are two available statuses:

- **To be posted** - to be processed by AR team
- **Posted** - already processed

Based on the list of entries not yet posted (red items), the bank and the currency that has to be processed should be selected by double clicking on the item.

Example:

Remark : As soon as the payments are posted, the amounts become green on FEBA statement. See example below:

Item	Amount
00001	EUR 9.681.431,77
00002	EUR 3.456.809,87
00003	EUR 2.598.200,87
00004	EUR 1.507.514,27
00005	EUR 1.275.910,16
00006	EUR 704.752,22
00007	EUR 453.640,41
00008	EUR 399.748,63

To process a payment, click twice on the concerned line and afterwards on the floppy disk . This will have to be done for each red item.

At this stage, 5 possibilities can occur:

1. the customer account was automatically found by the system
2. the system finds a customer account which is wrong
3. the system doesn't find the customer account
4. The system opens more than one customer account
5. The system opens only some items

1. Customer account was automatically found by the system

Having the name of the customer or the invoice number, the system is able to identify the customer account itself. However if all the details are not displayed in the statement, the system is not able to perform the matching.

In the bank statement below, there is mentioned the customer name.

SOLVAY SA - TREASURY DPT		Time 17:18:58 Date 23.05.2017	
BRUXELLES		REF28GA00/PT63000070 Page 1	
SOCIETE GENERALE			
Bank no.: 3000030175	Account number: 0002020241	Statement number: 00522	ID: 00299358
Route bank: SOGFI	Acct ID: CLEST	Statement date: 22.05.2017	Currency: EUR
Beginning balance	0,00		
Total debits	5.338.653,21		
Total credits	5.338.653,21		
Ending balance	0,00		

NR	no	Value	date	RefDate	Payment	Notes	Posting	test	Amount	BTC
29	22.05.2017	22.05.2017	/98029732	BLUETAR 21500			Beginning balance		0,00	
			0052	0000000000000000					9.856,61	18
			0052	0000000000000000						
			123732	0000000000000000					9.856,61	

Therefore, the following screen appears suggesting already the customer number in the **Account** field:

Post with Clearing Select open items

Process open items

Open item selection Company Code 0231 Account 121533 Account Type D Special G/L ind ☒ Normal OI Prmt advice no. ☐ Other accounts ☐ Distribute by age ☐ Automatic search	Additional selections ☒ None ☐ Amount ☐ Document Number ☐ Posting Date ☐ Dunning Area ☐ Reference ☐ Payment order ☐ Collective invoice ☐ Document Type ☐ Business Area ☐ Tax code ☐ Branch account ☐ Currency ☐ Posting Key ☐ Document Date ☐ Assignment ☐ Billing Document ☐ Others
--	--

Document Edit Goto Settings Environment System Help

Thus, we should select the correct invoice by double-clicking on the amount in the **"EUR Gross"** column.

The amount is now displayed in blue.

At the bottom of the screen, the **"Amount entered"** (corresponding to the amount of the payment) is equal to the **"Assigned"** amount (our invoice selection), meaning that the payment matches perfectly with the invoice. In this case, the **"Not assigned"** field (at the bottom of the screen) is equal to **"0"**, meaning that the transaction can be validated by clicking on the floppy disk icon (at the top of the screen).

Post with Clearing Process open items

Distribute Difference Charge off off. Editing Options Cash Disc. Due Create Dispute Case

Standard Partial Post Res. Items VM Tax

Assignment	Reference	Reference K...	D...	Net due d...	Conf...	D...	Disc...	D.P.	EUR Gross	Cash/Discount	COffer
4274	42740099175708	2000090567	PA 29.05.2015	EUR	45	0,000	A		234,00		
4274	42740099185618	2000071242	PA 30.11.2015	EUR	45	0,000	A		2,59		
4274	42740099022497	2000204050	PA 30.04.2017	EUR	31	0,000	A		98.505,00		
4274	42740099021880	2000396138	PA 10.05.2017	EUR	49	0,000	A		24.005,00		
4274	42740099023732	2000398958	PA 10.05.2017	EUR	21	0,000	A		9.856,61		
4274	42740099022548	2000288055	PA 14.05.2017	EUR	45	0,000	A		95.285,40		
4274	42740099022642	2000296131	PA 15.05.2017	EUR	45	0,000	A		73.442,20		
4274	42740099022682	2000296132	PA 15.05.2017	EUR	45	0,000	A		50.246,81		
3865	38650094826720	2000378419	PA 31.05.2017	EUR	0	0,000	A		113.218,99		
3865	38650094826721	2000378419	PA 31.05.2017	EUR	0	0,000	A		19.505,00		
4274	42740099024014	2000398958	PA 31.05.2017	EUR	34	0,000	A		98.505,00		
4274	42740099023594	2000444593	PA 10.04.2017	EUR	24	0,000	A		12.029,04		
4274	42740099024437	2000397491	PA 12.04.2017	EUR	45	0,000	A		29.910,61		
4274	42740099024474	2000398958	PA 12.04.2017	EUR	45	0,000	A		73.442,20		
4274	42740099024550	2000402945	PA 14.04.2017	EUR	45	0,000	A		95.285,40		
3865	38650094826896	2000445301	PA 30.04.2017	EUR	0	0,000	A		98.836,38		

Processing Status

Number of items	14	Amount entered	9.856,61
Display from item	1	Assigned	9.856,61
Reason code		Difference postings	
Display in clearing currency		Not assigned	0,00

If the **"Not assigned"** field does not equal to **"0"**, different explanations are possible:

The amount could be a banking fee, a discount, etc. Therefore an analysis should be done to find the reason of the discrepancy~

The difference must be posted by using the procedure ["Management of Payment discrepancies"](#)

2. Wrong customer account

It might happen that due to wrong information on bank statement, system will open a wrong customer account. We should always confirm if the account opened by the system is the correct one checking the information available on bank statement as customer name, address or some invoice numbers. Thus, a new search should be executed. Please refer to ["Account not found"](#) chapter, where all the possibilities of finding a customer are described.

3. Account not found

In case system cannot identify customer account due to lack of information, there are several possibilities to find it but the most common one is searching:

1. by invoice number
2. by customer name
3. by customer details (Address attributes, VAT Reg, Sales group, amount)
4. using "Customers and Regions Specificities" Database

Sometimes a part of the invoice is missing or a number is wrong. However, we can try to focus the search on the document using * and trying different numbers in order to find the correct customer

a. Search by invoice number

Open "Z3F_FA_CNTR_DISPLAY" transaction.

The first screen that appears is the following: "Factoring contract display".

This screen should be filled in as follows:

Affiliate document number – Invoice number



Then click on the Execute button

The screenshot shows the 'Factoring contract display' screen. It has three main sections: 'Factoring select-options', 'Affiliate select-options', and 'Status select-options'. Each section contains several input fields with labels like 'Factoring Company code', 'Factoring contract number', 'Fiscal year of contract', etc. There are also buttons for 'to' and 'from' selection.

All details regarding the invoice number are displayed on the following screen:

The image is divided by colours to easily explain the fields. Therefore:

Red: In this box, we can find the customer name, the document (invoice or credit note) and its amount

Green: Here we can find the contract status (open, closed, etc.) and creation dates

Yellow : In these fields, we can see information regarding the affiliate as the company code, document (Invoice reference), reference and PO Ref. Also the customer number in local company is visible here

Blue: Information of the document in 0231. Again the inv. Reference available and customer number is in 0231.

Pink: On the left side, all the information regarding dates for affiliate and factoring side. On the right side, it is displayed all the information related to payment status (open or closed in Cc 0231, payment method and discount terms

The screenshot shows the 'Display factoring contract' screen. It is divided into several colored boxes: Red (Contract information), Green (Status), Yellow (Affiliate information), Blue (Payment information), and Pink (Dates and payment details). Each box contains various fields for contract details, affiliate information, and payment status.

b. Search by customer name

Click on the floppy disk on the payment. The following screen appears:

To search for the customer number,

click on the icon . Following screen appears:

Post with Clearing Select open items

Process open items

Open item selection

Company Code 0231

Account 

Account Type D

Special G/L ind ☒ Normal OI

Pmnt advice no.

☐ Other accounts

☐ Distribute by age

☐ Automatic search

This screen enables us to search for a customer by country, by name, etc.

Advise: Use upper case letters and if you are not sure of the entire name, type a part of the name, surrounded by asterisks, as in the upper example and

then click on .

Cust. search using addr. attrib.

Name

Name *BERNER*

First name

Search Terms

Search term 1/2

Street Address

Street/House number

Postal Code/City

Country FI Region

PO Box Address

When the system finds a result, following screen appears:

Ht List 1 Entry

Customer	Name	First name	Street	House No.	Postl Code	City	Search Term 1	Search Term 2	City
003321	BERNER Oy		ETELÄRANTA	4 B	00130	HELSINKI	BERNER		FI

Click on  or double-click on the customer name to automatically return to the previous screen – “Post with Clearing Select open items”. The “**Account**” field is automatically filled in with the customer number as follows:

Post with Clearing Select open items

Process open items

Open item selection

Company Code 0231

Account 303321

Account Type D

Special G/L ind ☒ Normal OI

Pmnt advice no. 

☐ Other accounts

☐ Distribute by age

☐ Automatic search

Click on “Process open items”.

Open items= list of invoices not yet paid in the customer account

c. Search by customer details

On **FEBA** transaction, click on  button:

Post with Clearing Select open items

Process open items

Open item selection

Company Code 0231

Account 

Account Type D

Special G/L ind ☒ Normal OI

Pmnt advice no.

☐ Other accounts

☐ Distribute by age

☐ Automatic search

Afterwards, the most common search is by “**Cust. search using addr. attrib.**” to search by name or address, or using “**Account Number or Key of a Worklist**” to search by VAT number. See below:

Cust. search using addr. attrib.

Name

Name

First name

Search Terms

Search term 1/2

Street Address

Street/House number

Postal Code/City

Country Region

☒ ☒

Account Number or Key of a Worklist (2)

Customers - Sales Customers by VAT code Customers - Sales with Bloc...

Country

VAT Registration No.

Tax Number 1

Tax Number 2

Account group

Customer

Name

Postal Code

City

Trading Partner

Group key

Vendor

Maximum No. of Hits 500

☒ ☒

To have the possibility to choose a different search layout, close the search option and click on the button below. This way, you can choose the search option that is more suitable for each case.

Customers (general)

Customers by country/company code

Customers by personnel number

Customers by Tax Information

Customers by Address Attributes

Customers - Sales

☒ Customers by VAT code

Customers - Sales with Block _Delete Indicators

Proceed Initially According to Customer Sub-Ledger Account

JV partner in coding block

Customers per account group

Customers With Lease-Out

Customers per sales group

Customers with plant reference

Customers for Head Offices

Customers (by class)

Customer By Real Estate Contract

d. Search using “Customers and Regions specificities” Database

All specificities regarding customer and Regions can be found in the Google drive or in the following link:

Warning

This database should be consulted before any dispute creation so that we can assure all specificities are taken into account.

4. The system opens more than one customer account

In the case showed below, the system suggests two customers' accounts that have the same invoice number but in different company codes. In such cases, we should enter in both invoices to find out to which one belongs to the payment (it can be checked by customer name). If by selecting the correct invoice matching cannot be done, you should go back and copy the correct customer number in order to open all open items on the account.

5. The system opens only some items

The documents proposed by the system do not necessarily correspond to the total number of items opened in the account of the customer. The reason is quite simple: when the system identifies the invoices concerned by the payment (document numbers given in the payment details), it proposes only those documents. The rest of the account doesn't appear.

To obtain all customer open items, click

on the back button  (at the top of the screen) and the following screen appears:

Val D: 0	Amount	11.730,00	Cat	Assignment	20100018	W: 400	Date	10.10.2011	Customer	Reference	Account
13.10.2011	+		WHR	902974300049					0000000001	0000000001	210-0049499-01

Post with Clearing Display Overview

Process open items Choose open items Display Currency Acct model Taxes

Document Date 24.05.2017 Type DZ Company Code 0231

Posting Date 24.05.2017 Period 5 Currency USD /111,88500

Document Number INTERNAL Fiscal Year 2017 Translatn Date 24.05.2017

Reference 210B1CUSD17120 Cross-CC no.

Doc.Header Text 0029953600002 Trading Part.BA

Branch number Number of Pages

Items in document currency

PK	BusA	Acct	USD	Amount	Tax amnt
001	40	50501USD16 FortisBru	USD Ctc C	1.000.000,00	

D 1.000.000,00 C 0,00 1.000.000,00 * 1 Line items

Other line item

PatKy count SGL Ind TType New co.code

Click on "Choose open items" on the screen above, insert code "A" in "Special G/L ind" field in order to open all items (payments in advance included) and then click on "Process open items" on the following screen:

The customer account is then displayed with all open documents and the rest of the documents indicated on bank statement can be selected.

Validate the transaction by clicking on

the floppy disk  (at the top of the screen).

Post with Clearing Select open items

Process open items

Open item selection

Company Code 0231

Account 318510

Account Type D

Special G/L ind A ☒ Normal OI

Pmnt advice no. 

☐ Other accounts

☐ Distribute by age

☐ Automatic search

4.3. Posting a payment as DZ on customer account

Sometimes there are payments received from identified customers but without any payment details (invoice numbers). Those amounts cannot be matched on customer's accounts against the invoices but they must be applied on the customer's account as a DZ document. Then, a dispute and a Freshdesk ticket (when needed) should be created to obtain the payment details.

In order to leave the payment open on customer's account, we should proceed as follows:

We should click on Save button on the payment screen on FEBA transaction:

Click on the green arrow at the top of the screen . Following screen appears:

This screen must be filled in as follows:

- **PstKy:** 15 (for credit movement on customer account – Incoming payment)
- **Account:** Customer Number

Afterwards, click on 'Enter'. The following screen appears:

In this screen, the Business Area (if possible to identify the correct one) and amount must be indicated.

In order to insert the amount, simply type asterisk ****** **“in the Amount field and press Enter** to avoid errors (more accurate). The item can be now validated by clicking on the floppy disk



Post with Clearing Correct Customer item

Choose open items Process open items More data Acct model

Customer 116431 ETS BEAUSEIGNEUR S.A.S. G/L Acc 2200000000
 Company Code 0231 6 RUE ANDRE VIELLARD
 SOLVAY SA - TREASURY DPT FROIDEFONTAINE

Item 2 / Incoming payment / 15

Amount 5.076,13 USD Amount in LC 4.663,42 EUR
 Tax Amount LC tax
☐ Calculate tax Tax code
 Bus. Area 7280 Last Dunned
 Bline Date 08.05.2017 Disc. Amount USD
 Invoice ref. / /
 Pmt Method Pmt meth.supl.
 Pmnt Block
 Assignment
 Text Long Texts

Next line item
 PstKy Account SGL Ind New co.code

4.3.1. Search the Business Area

How to see the correct Business Area depends on the Company Code of the invoice.

If company is from PF1, we can check it in the local system, by simply adding Business Area column to the layout.

If we know the number of invoice that is being paid, we use its Business Area.

If we don't know what is being paid, but customer has only one Business Area, we should use it.

If it is not easy to identify the correct Business Area to be used, we should allocate the amount without any Business Area.

Customer 1012465
 Company Code 0005
 Name WACKER CHEMIE AG
 City MUENCHEN

	St	BusA	DocumentNo	Typ	Doc. Date	S	DD	Amount in DC	Curr.	Clrng doc.
☐		7650	2510216297	DS	19.01.2017			32.115,15-	EUR	2510216297
☐		73N0	8810250598	81	31.01.2017			1.606,50	EUR	2510227352
☐		73N0	2510227352	DS	02.02.2017			1.606,50-	EUR	2510227352
☐		7650	8810250624	81	31.01.2017			30.362,56	EUR	2510227377
☐		7650	2510227377	DS	02.02.2017			30.362,56-	EUR	2510227377
☐		73N0	8810251051	81	10.02.2017			172,55	EUR	2510229218
☐		73N0	2510229218	DS	13.02.2017			172,55-	EUR	2510229218
☐		7650	8810251881	81	28.02.2017			30.000,85	EUR	2510231890
☐		7650	2510231890	DS	28.02.2017			30.000,85-	EUR	2510231890
☐		7650	8810252806	81	21.03.2017			1.409,44-	EUR	2510235549
☐		7650	2510235549	DS	21.03.2017			1.409,44	EUR	2510235549
☐		7650	8810253660	81	10.04.2017			30.497,51	EUR	2510239399
☐		7650	2510239399	DS	10.04.2017			30.497,51-	EUR	2510239399
☐	*							32.115,15-	EUR	
** Account 1012465								32.115,15-	EUR	

If company is from WP1, we should use transaction **Z3F_FA_AR_FIND_BA** in P11 in order to find Business Area. Please note that in order to use this transaction we need to know the contract number or the order of the document that is being paid.

Find Business Area

Selection criteria

☒ Search based on FI document

Company Code to
 Document Number to
 Fiscal Year to
 Line Item to

☐ Search based on Contract

Contract Number to

☐ Search based on Sales order

System landscape
 Sales Document to

After selecting the needed System landscape, order needs to be inserted in the Sales Document field.

Then press the Execute button



Find Business Area

Selection criteria

☐ Search based on FI document

Company Code to
 Document Number to
 Fiscal Year to
 Line Item to

☐ Search based on Contract

Contract Number to

☒ Search based on Sales order

System landscape ERP Rhodia Core
 Sales Document 2224245 to

In the screen that opens, the Business Area to be used can be seen.

Find Business Area

CoCode	DocumentNo	Fiscal Yr	Item	Contr. no.	SD Doc.	SD Doc.	Material	BFC Market	Bus. Area
6068				2226245	92596909		CSO1		9CH0

The search of Business Area can be done by Contract Number too. It needs to be inserted in the Contract Number field.

Then press the Execute button



Find Business Area

Selection criteria

☐ Search based on FI document

Company Code to
 Document Number to
 Fiscal Year to
 Line Item to

☒ Search based on Contract

Contract Number 2000707106 to

☐ Search based on Sales order

System landscape
 Sales Document to

Find Business Area

CoCode	DocumentNo	Fiscal Yr	Item	Contr. no.	SD Doc.	SD Doc.	Material	BFC Market	Bus. Area
ZFR3	114348092	2017	1	2000707106	114348092		PMPM		9ID0

In the screen that opens, the Business Area to be used can be seen.

4.4. Payment in Advance procedure

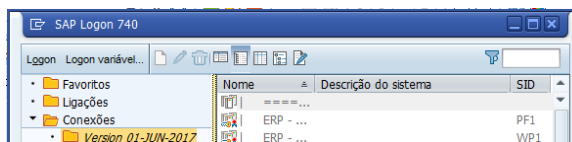
Sometimes we receive payments made by customers before the goods are shipped and invoice sent and assigned to SOLVAY SA. Therefore, we receive the payment and the invoice isn't yet available on customer account.

There are three steps that should be considered when recording a payment in advance:

1. The customer must be identified
2. Check whether there is an invoice open in that account, and if not, consult the various systems to determine if an advanced payment is expected
3. If the order, customer and amount are identical of what is stated on bank statement, we are authorized to process the E5 (payment in advance). If not a dispute should be created requesting confirmation to Credit Manager.

4.4.1 Check local system

Sometimes we need to consult local system to retrieve data regarding the payment in advance. See below:



Searching for Sales Orders and Invoices in PF1

Example:

SOLVAY SA - TREASURY DPT		Time 17:18:55	Date 26.05.2017
BRUXELLES		REFKAGG/PT63000870	Page 1
IMP PARTIALS FORTIS			
Bank no.: 210	Account number: 210-0049499-81	Statement number: 00117	ID: 00299336
House bank: 21081	Account ID: CLOS	Statement date: 26.05.2017	Currency: USD
Beginning balance	0,00		
Total Debit	345.336,00		
Total credits	345.336,00		
Ending balance	0,00		

NR	Value date	Business Date	Payment Notes	Posting text	Amount	RTC
1	22.05.2017	22.05.2017	REF: 466677 ZIB REF: 4150	Beginning balance	0,00	
			10404037-5	4150000	109.480,00	4150
			779150742466-8			
			00000000097463590			
			SOLVAY CHEMICALS INTERNATI			
			IND0000000019480000000			
			ROE OF RANDSEEV, 310 RUE E			
			LES BELGIQUE B - 112			
			SOLVAY CHEMICALS INTERNATI			
			ROE OF RANDSEEV, 310			
			Additional info 34150000			
			Business partner: SOLVAY CHEMICALS INTERNATI ROE D			
			Partner account 7791507424668			
					109.480,00	

In the bank statement above, we can see the reference of order (4666877). Sometimes we can see the customer name too (for example, Procter and Gamble). Thus, there are two options to find the order number:

1. by document number
2. by customer name

Display Sales Order: Initial Screen

Sales Item overview Ordering party Orders

Order

Search Criteria

Purchase Order No.

Sold-to party

Delivery

Billing Document

WBS Element

or

Display Sales Order: Initial Screen

Sales Item overview Ordering party Orders

Order

Search Criteria

Purchase Order No.

Sold-to party

Delivery

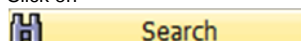
Billing Document

WBS Element

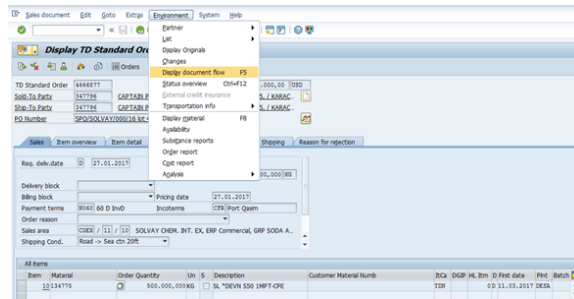
1. Search by document number:

Use transaction VA03 to search either by proforma (Billing document) or by order number (in the example we have the order number):

Click on

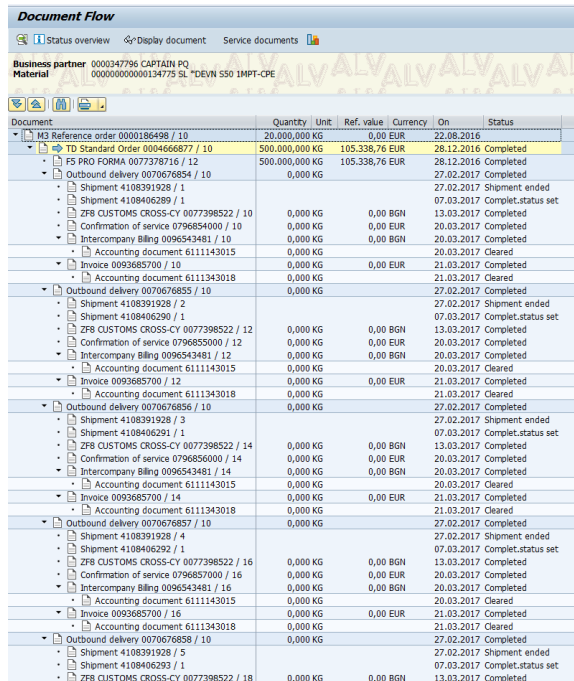


The following screen appears:



- X InvD
- Payment in Advance

The following screen appears:



In case of having an order with "Payment terms": "**Payment in advance**", we should check if the customer name and the amount of the order are the same as mentioned on the bank statement. If yes, we can post the payment in advance on customer account and a dispute will be automatically created informing Credit Manager. If not, we should create a dispute and ask confirmation from Credit Manager/ Credit Analyst regarding the order number.

Open transaction VA03 and click on **Sol**



You will get the following screen:

Order

Search Criteria

Purchase Order No.

Sold-to party

Delivery

Billing Document

WBS Element

Search

Search Terms

Search term 1/2

Street Address

Street/House number

Postal Code/City

Country

RU Russian Feder. Region

The customer's name should be inserted between asterisks. Click on



The following screen appears:

Check both customers to see which the correct one is. Afterwards, click on



The system adds the customer's number in "Sold to party" field automatically, and then clicks on



Hit List 2 Entries

Customers	Max	First name	Sect	Phone No.	Postal Code	City	Search Term 1	Search Term 2	CR
800064	000	PROCTOR and GAMBLE	RU00000000	8000000000000000	64	RU00000000	RU00000000	RU00000000	RU
1200067	000	PROCTOR and GAMBLE	RU00000000	8000000000000000	64	RU00000000	RU00000000	RU00000000	RU

Order

Search Criteria

Purchase Order No.

Sold-to party

Delivery

Billing Document

WBS Element

Search

The following screen appears which gives all of the pending orders for this customer. In general, the payments received involve the most recent orders, so click above the Doc. Date column to order it by date.

Partner

Partner Function

Sales Organisation

Sales Office

SGrp	Chl	Dv	SGrp	Purchase order no.	Doc. Date	Created by	Valid from	Valid to	Trf	Document
204	11	21	TD	Contract # 3/2007	25.10.2007	RU000029	00.00.0000	31.12.9999	0	2192159
204	11	21	TD	Contract # 3/2007	25.10.2007	RU000029	00.00.0000	31.12.9999	0	2192156
204	11	21	TD	Contract N-02/NA of	29.01.2008	RU000029	00.00.0000	31.12.9999	0	2244018
204	11	21	TD	Contract N-02/NA of	20.02.2008	RU000029	00.00.0000	31.12.9999	0	2257068
204	11	23	TD	Contract # D-01/AN of	30.01.2008	RU000029	00.00.0000	31.12.9999	0	2244635
204	11	23	TD	Contract # D-02/AN of	01.02.2008	RU000029	00.00.0000	31.12.9999	0	2247304
204	11	23	TD	Contract # D-02/AN of	01.02.2008	RU000029	00.00.0000	31.12.9999	0	2247312
205	11	21	CRV	Contract N-02/NA of	23.03.2011	RU000043	00.00.0000	31.12.9999	0	60128127
205	11	21	DRV	Contract N-02/NA of	23.03.2011	RU000043	00.00.0000	31.12.9999	0	60128133
205	11	21	M3	Contract N-02/NA of	29.01.2008	RU000029	00.00.0000	31.12.9999	0	57528
205	11	21	TD	Contract N-02/NA of	26.12.2008	RU000032	00.00.0000	31.12.9999	0	2449160
205	11	21	TD	Contract N-02/NA of	04.03.2008	RU000032	00.00.0000	31.12.9999	0	2264611
205	11	21	TD	Contract N-02/NA of	04.03.2008	RU000032	00.00.0000	31.12.9999	0	2264620
205	11	21	TD	Contract N-02/NA of	04.03.2008	RU000032	00.00.0000	31.12.9999	0	2264621
205	11	21	TD	Contract N-02/NA of	14.03.2008	RU000032	00.00.0000	31.12.9999	0	2271741
205	11	21	TD	Contract N-02/NA of	17.03.2008	RU000032	00.00.0000	31.12.9999	0	2272302
205	11	21	TD	Contract N-02/NA of	27.03.2008	RU000032	00.00.0000	31.12.9999	0	2278460
205	11	21	TD	Contract N-02/NA of	11.04.2008	RU000032	00.00.0000	31.12.9999	0	2287122
205	11	21	TD	Contract N-02/NA of	29.04.2008	RU000032	00.00.0000	31.12.9999	0	2296938
205	11	21	TD	Contract N-02/NA of	29.04.2008	RU000032	00.00.0000	31.12.9999	0	2296946
205	11	21	TD	Contract N-02/NA of	05.05.2008	RU000032	00.00.0000	31.12.9999	0	2299626
205	11	21	TD	Contract N-02/NA of	13.05.2008	RU000032	00.00.0000	31.12.9999	0	2304274
205	11	21	TD	Contract N-02/NA of	28.05.2008	RU000032	00.00.0000	31.12.9999	0	2312663
205	11	21	TD	Contract N-02/NA of	28.05.2008	RU000032	00.00.0000	31.12.9999	0	2312672
205	11	21	TD	Contract N-02/NA of	28.05.2008	RU000032	00.00.0000	31.12.9999	0	2312685
205	11	21	TD	Contract N-02/NA of	18.07.2008	RU000032	00.00.0000	31.12.9999	0	2348384
205	11	21	TD	Contract N-02/NA of	01.09.2008	RU000038	00.00.0000	31.12.9999	0	2375922

Then, check the last order and in case of non-conformity create a dispute.

There can be more than one proforma document mentioned in the bank statement and the numbers of the proforma documents can start with different numbers as 77... or 922... or 925... or 200... The proforma references are different depending on the company that issues the document.

If there is more than one proforma document, all of them should be checked and orders found. The sum of all orders should be equal to the total amount of the payment. If the amount is not the same always create a dispute asking for the confirmation of the orders and the amounts related to each of them. Check also if the difference is banking fees through customer masterdata.



Warning

If no useful information can be found or if there is the slightest doubt, create a dispute asking for details to the Credit Manager.

The example described is related to PF1 system, however the same procedure should be executed for WP1.

4.4.2 Process a Payment in advance

The first thing to do is to post the payment on customer account as a "DZ" document type entry.

Remark: If the original payment was made via check, the document type entry recorded is "DK". It may also happen that the document type entry recorded is "AB", as a reconciliation resulting from using transaction F-32. This procedure only mentions document type "DZ", but it applies exactly the same way for document types "AB" and "DK".

Then, we should transform the “DZ” entry into an “E5” entry through Z3F_F A_PIA transaction.

This screen has to be filled in as follows:

-

- **Company code:** 0231
- **Customer:** Customer number in which payment was allocated
- **Processing Mode:** N
- **Test mode:** Not selected



Then click on . The following screen appears:

We should select the line of the payment that needs to be transformed into payment in advance, double click on it and fill it as follows:

- **Aff.Co Co:** Affiliate number
- **Sales Doc.:** Sales order (we should fill this field or the Billing doc. – Only one is needed)



Warning

Please check if the order you are using wasn't already used in customer account (ex. more than one payment for the same order). If not, you can proceed with the transaction. If it was already used, please insert a “.” in the “Assignment” field of open document with the same order, process the transaction and after the E5 creation, delete it.

- **Billing Doc.:** Billing doc. (we should fill this field or the Sales doc. – Only one is needed)



Then we should choose button and the Amount field will be filled automatically with the Sales document amount. Please note that **BusA** field must be filled in, otherwise payment in advance will not be processed. When there are differences between this amount and the payment, it can be for several reasons: partial payment, banking fees, etc. Thus an analysis should be performed to trace the reason of the difference.



Click on

Choose **Yes** in the table and the following message appears:

Full factoring - Payment in advance

Company Code: 0231 to
Customer: 255310 to

Processing Mode: ☐ Test mode

CoCode	DocumentNo	Fiscal Yr	Item	Customer	Type	Doc. Date	Posting Date	D/C Indic.	Amount	Currency	Assignment	G/L Account	Period	Baseline Date
0231	8701940093	2017	1	255310	AB	02.05.2017	02.05.2017	S	14.470,44	BGN	34430004748031	2200000000	5	09.05.2017
0231	8701951164	2017	1	255310	AB	05.05.2017	05.05.2017	H	56.940,00	BGN	34430004757420	2200000000	5	18.05.2017
0231	7000028059	2017	2	255310	DZ	18.05.2017	18.05.2017	H	91.104,00	BGN	INBG1CLBGN17092	2200000000	5	18.05.2017
0231	7000029601	2017	2	255310	DZ	25.05.2017	25.05.2017	H	91.104,00	BGN	INBG1CLBGN17096	2200000000	5	25.05.2017

CoCode	DocumentNo	Fiscal Yr	Item	Customer	Type	Doc. Date	Posting Date	D/C Indic.	Amount	Currency	Assignment	G/L Account	Period	Baseline Date	Indicator
0231	8701940093	2017	1	255310	AB	02.05.2017	02.05.2017	S	14.470,44	BGN	34430004748031	2200000000	5	09.05.2017	
0231	8701951164	2017	1	255310	AB	05.05.2017	05.05.2017	H	56.940,00	BGN	34430004757420	2200000000	5	18.05.2017	
0231	7000028059	2017	2	255310	DZ	18.05.2017	18.05.2017	H	91.104,00	BGN	INBG1CLBGN17092	2200000000	5	18.05.2017	
0231	7000029601	2017	2	255310	DZ	25.05.2017	25.05.2017	H	91.104,00	BGN	INBG1CLBGN17096	2200000000	5	25.05.2017	

Full factoring - Payment in advance

Aff. CoCo: 3443 Sales Doc.: 4762102 Bill.Doc.: Bu.: Profit Ctr: Amount: Cu.: PayAdvAmnt: 91.104,00 Landscape

Full factoring - Payment in advance

Aff. CoCo: 3443 Sales Doc.: 4762102 Bill.Doc.: BusA: 7250 Profit Ctr: F25MHXX... Amount: Cu.: 75.920,00 BGN PayAdvAmnt: 91.104,00 Landscape: ERPSOLV

Saving

Are you sure you want to post this data?

Yes No

 Document 7700002673 was posted in company code 0231

After this posting, a job will run automatically and will create an E5 document on customer account. See below an example:

Customer	255310
Company Code	0231
Name	RUBIN TRADING AD
City	SOFIA

St	CoCd	BusA	Reference	Assignment	Ref. Key 1	Block	Promised For	DocumentNo	Typ	PM	Doc. Date	Net due dt	S	DD	Amt in loc.cur.	LCurr	Amount in DC	Curr.
☐	☒	0231	7250	PMT.ADVANCE	PMT.ADVANCE			7700002673	E5		18.05.2017	18.05.2017			46.574,31	EUR	91.104,00	BGN
☐	☒	*													46.574,31	EUR	91.104,00	BGN

A dispute will be automatically created informing Credit Manager of the posting.

When the invoice is assigned and there is no difference or the difference is on the customer master data tolerance, an automatic job runs every day and clears the E5 with the invoice (s). If there is a difference which is above the tolerance, the job will not clear and we should ask information to the responsible CSR and Credit Manager.

As soon as the invoice is cleared, the posting on customer account is as below:

Customer	255310
Company Code	0231
Name	RUBIN TRADING AD
City	SOFIA

St	CoCd	BusA	Reference	Assignment	Ref. Key 1	Block	Promised For	DocumentNo	Typ	PM	Doc. Date	Net due dt	S	DD	Amt in loc.cur.	LCurr	Amount in DC	Curr.	Clrng doc.	Clearing
☐	☒	0231		34436111112518	34430004762102	2000475498		5000150069	F4	A	22.05.2017	22.05.2017			17.465,81	EUR	34.164,00	BGN	8701958122	25.05.2017
☐	☒	0231		34436111112526	34430004762102	2000480377		5000151130	F4	A	23.05.2017	23.05.2017			17.467,60	EUR	34.164,00	BGN	8701958122	25.05.2017
☐	☒	0231		34436111112539	34430004762102	2000488534		5000152856	F4	A	25.05.2017	25.05.2017			11.644,17	EUR	22.776,00	BGN	8701958122	25.05.2017
☐	☒	0231	7250	PMT.ADVANCE	34430004762102			7700002673	E5		18.05.2017	18.05.2017	A		46.574,31	EUR	91.104,00	BGN	8701958122	25.05.2017
☐	☒	0231						8701958122	AB		18.05.2017	18.05.2017			46.577,58	EUR	91.104,00	BGN	8701958122	25.05.2017
☐	☒	0231	7250					8701958122	AB		18.05.2017	18.05.2017	A		46.574,31	EUR	91.104,00	BGN	8701958122	25.05.2017
☐	☒	*													0,00	EUR	0,00	BGN		25.05.2017
☐	☒	**													0,00	EUR	0,00	BGN		



Warning

Please note that after processing a Payment in advance, the related order should be released (The detailed description of how to release the order is in Chapter 4.4.3).

Payment in Advance for more than one order:

In case our payment is for more than one order, we should divide the payment on the transaction **Z3F_FA_PI A** as below:

Full factoring - Payment in advance

Company Code: 0231 to:

Customer: 255310 to:

Processing Mode: ☒ Test mode

This screen has to be filled in as follows:

- **Company code:** 0231
- **Customer:** Customer number in which payment was allocated
- **Processing Mode:** N
- **Test mode:** Not selected

Then click on . The following screen appears:

We should select the line of the payment that needs to be transformed into payment in advance, double click on it and fill it as follows:

- **Aff.Co Co:** Affiliate number
- **Sales Doc.:** Sales order (we should fill this field or the Billing doc. – Only one is needed)

CoCode	DocumentNo	Fiscal Yr	Item	Customer	Type	Doc. Date	Posting Date	D/C Ind.	Amount	Currency	Assignment	GL Account	Period	Baseline Date	Indicator
0231	8701940093	2017	1	255310	AB	02.05.2017	02.05.2017	S	14.470,44	BGN	34430004748031	2200000000	5	09.05.2017	
0231	8701951164	2017	1	255310	AB	05.05.2017	05.05.2017	H	56.940,00	BGN	34430004757420	2200000000	5	18.05.2017	
0231	7000029601	2017	2	255310	OZ	25.05.2017	25.05.2017	H	91.104,00	BGN	8701958122	2200000000	5	25.05.2017	

CoCode	DocumentNo	Fiscal Yr	Item	Customer	Type	Doc. Date	Posting Date	D/C Ind.	Amount	Currency	Assignment	GL Account	Period	Baseline Date	Indicator
0231	8701940093	2017	1	255310	AB	02.05.2017	02.05.2017	S	14.470,44	BGN	34430004748031	2200000000	5	09.05.2017	
0231	8701951164	2017	1	255310	AB	05.05.2017	05.05.2017	H	56.940,00	BGN	34430004757420	2200000000	5	18.05.2017	
0231	7000029601	2017	2	255310	OZ	25.05.2017	25.05.2017	H	91.104,00	BGN	8701958122	2200000000	5	25.05.2017	

Full factoring - Payment in advance

☒ Aff. Co Co: 3443 Sales Doc. 4767350 Bill.Doc. Bu... Profit Ctr Amount Cu... PayAdvAmnt Landscape

91.104,00

- **Billing Doc.:** Billing doc. (we should fill this field or the Sales doc. – Only one is needed)



To add another order for this payment, we should select  and fill with the information regarding the other order.

Full factoring - Payment in advance

	Aff. CoCo	Sales Doc.	Bill.Doc.	Bu...	Profit Ctr	Amount	Cu...	PayAdvAmnt	Landscape
	3443	4767350						91.104,00	
	3443	4757420							



Then, we should click on  so that automatically the Net value field is updated (Sales order amounts) as below:

Full factoring - Payment in advance



	Aff. CoCo	Sales Doc.	Bill.Doc.	Bu...	Profit Ctr	Amount	Cu...	PayAdvAmnt	Landscape
	3443	4767350		72...	F25MHX...	75.92...	BGN	91.104,00	ERPSOLV
	3443	4757420		72...	F25MHX...	75.92...	BGN	0,00	ERPSOLV

Finally, insert the correct amount on "PayAdvAmnt" field according to the orders

Full factoring - Payment in advance



	Aff. CoCo	Sales Doc.	Bill.Doc.	Bu...	Profit Ctr	Amount	Cu...	PayAdvAmnt	Landscape
	3443	4767350		72...	F25MHX...	75.92...	BGN	72.560,00	ERPSOLV
	3443	4757420		72...	F25MHX...	75.92...	BGN	18.544,00	ERPSOLV



and press Save . In case there are banking fees, the amount inserted should be changed so that the total amount of the orders is the same as the payment amount. Please note that BusA field must be filled in, otherwise payment in advance will not be processed.

Choose **Yes**

 Saving

 Are you sure you want to post this data?

Yes No

and the following message appears:

 Document 7700002675 was posted in company code 0231

After this posting, a job will run automatically and will create two E5 documents on customer account. See below:

CoCd	BusA	Reference	Assignment	Ref. Key 1	Block	Promised For	DocumentNo	Typ
0231	7250	PMT.ADVANCE	34430004767350				7700002675	E5
0231	7250	PMT.ADVANCE	34430004757420				7700002592	E5

Disputes will be automatically created informing Credit Manager of the posting.

When the invoices are assigned and there is no difference or the difference is on the customer master data tolerance, an automatic job runs every day and clears the E5 with the invoice (s). If there is a difference which is above the tolerance, the job will not clear and we should ask information to the related CSR/ Credit Manager.

As soon as the invoices are cleared, the posting on customer account is as below:

Customer Line Item Display

Customer: 255310
Company Code: 0231
Name: RUBIN TRADING AD
City: SOFIA

St	CoCd	BusA	Reference	Assignment	Ref. Key 1	Block	Promised For	DocumentNo	Typ	FX	Doc. Date	Net due dt	S	DD	Amt in loc.cur.	LCurr	Amount in DC	Curr.	Clrng doc.
☐	0231		34436111112490	34430004757420	2000452101			5000144541	F4	A	15.05.2017	15.05.2017			17.466,26	EUR	34.164,00	BGN	8701947045
☐	0231	7250	PMT.ADVANCE	34430004757420				7700002592	E5		12.05.2017	12.05.2017	A		34.933,41	EUR	68.328,00	BGN	8701947045
☐	0231	7250	PMT.ADVANCE	34430004757420				7700002591	E5		05.05.2017	05.05.2017	A		40.758,77	EUR	79.716,00	BGN	8701947045
☐	0231	7250						8701947045	AB		05.05.2017	05.05.2017	A		75.692,18	EUR	148.044,00	BGN	8701947045
☐	0231							8701947045	AB		05.05.2017	05.05.2017			17.466,26	EUR	34.164,00	BGN	8701947045
*															0,00	EUR	0,00	BGN	
**															0,00	EUR	0,00	BGN	



Warning

Please note that after processing a Payment in advance, the related order should be released (The detailed description of how to release the order is in Chapter 4.4.3).

4.4.3 Release the Order related to payment in advance



After processing a Payment in advance, we should click on , then go to the "Status tab" in **VA02** transaction and check in the "Credit Status" line if the order wasn't released yet (The status needs to be "Not approved"):

Sales Shipping Billing Document Accounting Conditions Account assignment Partners Texts Order Data **Status**

Processing status

Overall status	Being processed
Rejection status	Nothing rejected
Delivery status	Not delivered
Credit status	Not approved
Overall blkd status	Blocked

Completeness

Header data	Complete	Item data	All items complete
Header div.data	Complete	Item deliv.data	All items complete
Header bill.dat	Complete	Item bill.data	All items complete

If the "Credit Status" is "Not approved"; if the payment received corresponds to the payment terms of the order and if the amount of the payment and the order is the same, we can release the order. Additionally check also if there's any block in the Delivery block field in the main screen (for example,

Delivery block **Comm Adv Pay Wait -H**). If it is the case please remove it choosing the option which is empty (see below):

Delivery block	Comm Adv Pay Wait -H
Billing block	SVIN-Irreg.week.spli
Payment terms	SVIN-Lack of product
Order reason	SVIN-Missing transp.
Sales area	SVIN-New destination
Shipping Cond.	SVIN-Not paid ontime
	SVIN-Packaging issue
	SVIN-Route missing
	SVIN-Rush order
All items	SVIN-SAP issue
	SVIN-Transwide issue
Item	SVIN-Wro.transit tim
Material	SVIN-Wrong route del
10	Waiting for release
135731	

Afterwards, we should go to **VKM3** transaction, insert the order number and press Execute button :

SD Documents																
Reassign Reject Forward to authorization Choose Save Selections																
P.St.	Rj	Cre	CCAr	Document	DocCa	SOrg.	DChl	Dv	Cred. acct	Name 1	City	Ctr	Address	Created on	Created by	
				SOLV	5034513	C	5835	11	61	423418	ROBOZE S.R.L.	BARI	IT	2356080	02.07.2018	IT98187
☒										ROBOZE S.R.L.	BARI					
Not Relevant																

Then select the line, click on button  and press Save . The following message will appear:

Document	Output
5034513	has been released

4.5. Customer blocked for posting

When doing the cash allocation, it might happen we find a customer that is blocked. Therefore, the system will give an error message stating that the customer account is blocked for posting. Find below how this situation should be handled.

On FEBA transaction, we insert customer number. Click on the icon "**Process open items**" and the following error message appears:

Post with Clearing Select open items	
Process open items	
Open item selection	
Company Code	0231 
Account	312287
Account Type	D
Special G/L ind	☐ Normal OI
Pmnt advice no.	
☐ Other accounts ☐ Distribute by age ☐ Automatic search	

 **Account 312287 0231 is blocked for posting**

In this situation, AR team should analyse if the customer account suggested by the system is the correct one (in transaction FBL5N confirm if there is an open invoice, if there is another customer account with the same/ similar name or if there is a Freshdesk ticket with the same issue) and in case of doubts contact Credit Manager before requesting the unblocking.

In case the blocked customer is the correct one, AR will need to create a ticket and transfer it to Data Management team (view "PtP D&A EMEA") asking to unblock the customer account. When Data Management team will transfer back the case to CCT AR view saying that the account was unblocked, we should post the payment on the account and after we should return the case to them so that they can block the customer account again.

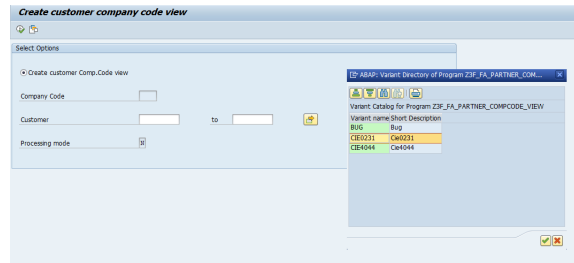
 Warning

In order to register this payment as unallocated, we should create a ticket and classify it with status "Need for more information" and OTC-Subprocess "Unallocated payment"

4.6. Customer not created in Cc 0231

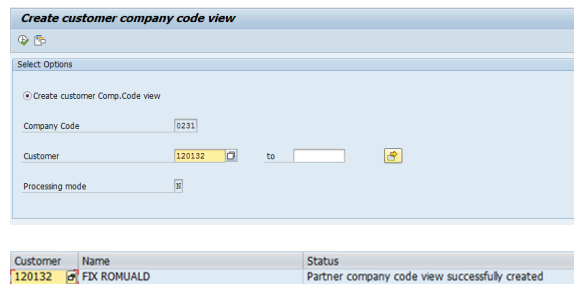
In case customer is not created in Cc 0231 and we are sure that is the correct customer, we should run transaction **Z3 F_FA_PARTN_CC_VIEW**.

First of all we should select variant **CIE0231** by double clicking on it:



After that we should insert customer account number and execute 

Customer is then created in 0231 with default values.



Customer	Name	Status
120132	FX ROMUALD	Partner company code view successfully created

4.7. Payment to be transferred by IBA to other company

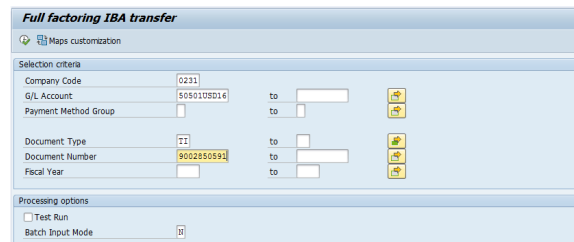
For all cases in which we receive a payment in SOLVAY SA which should be transferred to other Solvay company, we should follow the described procedure.

 Warning

- If the payment is already allocated, you should reverse it before starting this procedure. Check [Reversals](#) operating procedure
- For payments received in SOLVAY SA Cc 0231/ SOLVAY FINANCE AMERICA Cc 4044 for companies/ documents not assigned, we should transfer the payment by IBA (as explained below). Once the IBAs run (it can take one day or more), the clearing in local system between the G/L account (5080900000 in case of PF1 or 58999920 in case of WP1) and customer's account should be done using transaction **FB05**.
- When processing an IBA movement with exchange, always inform tres.cicc@solvay.com in case the payment currency is not the same as the Affiliate's main currency.

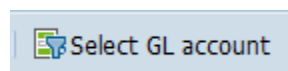
Open transaction Z3F_FA_IBA_TRANSFER2

Insert the sub-account concerned (in this case 50501USD16), Document Number (in this case 9002850591), remove tick from the "Test Run" and Execute.



The next window is open:

Then, select the line concerning the payment and insert the information regarding the IBA account to which the payment is being transferred by pressing

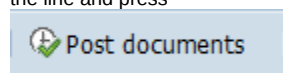


and press

The IBA account is usually composed by 591 + currency of the payment + affiliate's company code

In order to help the affiliate to identify the reason of the transfer, in the "Text" field, it should be mentioned the customer number and invoice number.

After all information is inserted, select the line and press



Full factoring IBA transfer

Display FEBA bank statement Transcodification table Post documents Select GL account

Sub accounts open items (1)

FB	G/L Account	Hous	DocumentNo	Year	Item	Amount	Crcy	Value Date	G/L Account	Crcy	Text
	50501USD16	21081	9002850591	2017	2	5.076,13-	USD	08.05.2017			

Full factoring IBA transfer

Display FEBA bank statement Transcodification table Post documents Select GL account

Sub accounts open items (1)

FB	G/L Account	Hous	DocumentNo	Year	Item	Amount	Crcy	Value Date	G/L Account	Crcy	Text
	50501USD16	21081	9002850591	2017	2	5.076,13-	USD	08.05.2017			

Full factoring IBA transfer

G/L 591USD6327

Full factoring IBA transfer

Display FEBA bank statement Transcodification table Post documents Select GL account

Sub accounts open items (1)

FB	G/L Account	Hous	DocumentNo	Year	Item	Amount	Crcy	Value Date	G/L Account	Crcy	Text
	50501USD16	21081	9002850591	2017	2	5.076,13-	USD	08.05.2017	591USD6327	USD	

Full factoring IBA transfer

Display FEBA bank statement Transcodification table Post documents Select GL account

Sub accounts open items (1)

FB	G/L Account	Hous	DocumentNo	Year	Item	Amount	Crcy	Value Date	G/L Account	Crcy	Text
	50501USD16	21081	9002850591	2017	2	5.076,13-	USD	08.05.2017	591USD6327	USD	Cust. 322391; Inv. 6111000507

The posting executed will clear the TI document in 0231:

G/L Account		50501USD16 Fortis Bank Brussels (USD) Credit trfs received CU									
Company Code		0231									
St	Assignment	DocumentNo	BusA	Type	Doc. Date	PK	Amount in doc. curr.	Curr.	Tx	Clrng doc.	Text
☐	☐ 0029841600011USD	9002850602		TI	09.05.2017	50	115.220,00-	USD		8001815109	INV NO 63276111000207 PAY170509S005867 US0000000105
☐	☐ 210B1CLUSD17107	8001815109		SA	10.05.2017	40	115.220,00	USD		8001815109	



Warnings

- Change the flag of the payment in **Z_FLAG_CODA** transaction
- Use transaction **Z3F_FA_AFF_INFO** to understand if an IBA is created and whether it is available or blocked for posting. In case the IBA doesn't exist or it is blocked, we should search if there is a vendor account for that company and if it has a bank account. If not, please send an email to treasury.ihb@solvay.com.

4.8. Payment to be transferred to vendor account

We might have the need to allocate a payment received in SOLVAY SA in a vendor account. There are two possibilities in the **Z3F_FA_TRANS_AR_AP** transaction:



Warning

If the payment is already allocated, you should reverse before starting this procedure

- Refund to vendor

Selecting this option, the objective is to use the payment to be transferred and paid back (ex: transfer to Solvay affiliate whenever there is not convention with CICC or to transfer to other entity that not Solvay as the case of de-migrations or companies which were sold).

Full factoring transfer to vendor

Maps customization

Selections

☒ Refund to Vendor
Customer paying wrong account / demigration / carve-out (Payment block "B")

☐ Transfer to Vendor Account
Vendor paying on customer account (Payment block "H")

Selection criteria

Company Code: 0231
G/L Account: 50533EUR16
Payment Method Group:
Document Type: 11
Document Number: 9002844461
Fiscal Year:
to
to
to
to
to
to

Processing options

☐ Test Run
Batch Input Mode:

- Transfer to vendor account (no payment)

Selecting this option, the goal is to manage the payment in vendor account, meaning that no payment is to be executed. In this case, AR should execute the posting and then inform Purchasing team (create a ticket in Freshdesk and transfer it to "PTP HD EMEA" queue).

Full factoring transfer to vendor

Maps customization

Selections

☐ Refund to Vendor
Customer paying wrong account / demigration / carve-out (Payment block "B")

☒ Transfer to Vendor Account
Vendor paying on customer account (Payment block "H")

Selection criteria

Company Code: 0231
G/L Account: 50533EUR16
Payment Method Group:
Document Type: 11
Document Number: 9002844461
Fiscal Year:
to
to
to
to
to
to

Processing options

☐ Test Run
Batch Input Mode:

Select one of the options described above and insert the sub-account concerned (in this case 50533EUR16), Document Number and unselect the tick on the "Test Run" option.

Full factoring transfer to vendor

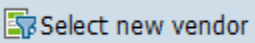
Display FEBA bank statement Transcodification table Post documents Select new vendor

Sub accounts open items (1)

G/L Account	Hous.	DocumentNo	Year	Item	Amount	Crcy	Value Date	Vendor	Text
50533EUR16	SOGFI	9002844461	2017	2	329,63-	EUR	03.05.2017		

Execute . The following screen appears:

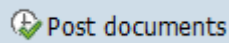
Select the line and insert the Vendor's number by pressing

 button.

Validate it by pressing .

In the text field of the line related with the payment, insert the information you find relevant for the transfer as customer, invoice or case number (please note that the text space is very limited).

Select the line and finalize posting by

pressing  button.

Full factoring transfer to vendor

Display FEBA bank statement Transcodification table Post documents Select new vendor

Sub accounts open items (1)

G/L Account	Hous.	DocumentNo	Year	Item	Amount	Crcy	Value Date	Vendor	Text
50533EUR16	SOGFI	9002844461	2017	2	329,63-	EUR	03.05.2017		

EP Full factoring transfer to vendor

Vendor: 102130839

Full factoring transfer to vendor

Display FEBA bank statement Transcodification table Post documents Select new vendor

Sub accounts open items (1)

G/L Account	Hous.	DocumentNo	Year	Item	Amount	Crcy	Value Date	Vendor	Text
50533EUR16	SOGFI	9002844461	2017	2	329,63-	EUR	03.05.2017	102130839	Cust. 117009; Inv.1000008344

Vendor Line Item Display

Vendor: 102130839
Company Code: 0231
Name: SOGFI TAVOIN S.A.S.
City: RABAT

St	Assignment	DocumentNo	Type	Doc. Date	St	Amount in doc. out.	Crcy	Clmg doc.	Text
	002993400008TR	800019083	BT	30.05.2017		126,699,-	EUR		C. 329199; Inv. 14221000008403/04
						126,699,-	EUR		
** Account:	102130839					126,699,-	EUR		

A KF document will be open on vendor account as below:

- in the 1st option with payment block B and will be paid;
- in the 2nd option with payment block H and will remain open until further action from Purchasing team;

Example:

Display Document: Line Item 001

Additional Data

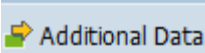
Vendor 102130839 SOLVAY TAVAX S.A.S. G/L Acc 2300000000
Company Code 0231 25 RUE DE CLICHY
SOLVAY SA - TREASURY DPT PARIS Doc. no. 6000190683

Line Item 1 / Invoice / 31
Amount 126.699,90 EUR
Tax code

Additional Data

Bus. Area House Bank 21082
Disc. base 1 Instructions 0 0 0 0
Payt Terms Valuation diff. 0,00
Blne Date 3 Diff.realized 0,00
Pmnt Block B VAT Reg. No. Reporting cntry EU Trl Deal
Payment cur. Trading Partner 1422 B/e pmnt req.
Pmt Method SCB Indicator Supplying Cntry Serv. Ind.
Payment Ref. Planning Date 30.05.2017 Planning Level XX
Collect.inv. 0 Spec G/L assgt 21081CLEUR17101
Assignment 0 Reference Key 1
Text C Reference Key 2
Reference Key 3

On the KF document in the vendor's



account in the
tab we should insert the correct
vendor's "House Bank" and "Part. Bank
Type".

Warning

Change the flag in Z_FLAG_ CODA transaction.

G/L Account Line Item Display

6001EUR14 Fortis Bank Brussels (EUR) Credit note received CD

Dr	Assignment	Document	Bank Type	Doc. Date	PP	Amount in doc. curr.	Curr.	Ta	Clng doc.	Text
	0028934000000000	600280807	FI	22.05.2017	50	126.699,90	EUR	6000190683	674243100	600000011669900 SOLVAY SPECIALTY POL
	0028934000000000	600030802	MF	30.05.2017	50	126.699,90	EUR	6000190683		
						0,00	EUR	6000190683		
						0,00	EUR			

The posting executed will clear TI
in 0231 as you can see in the example:

4.9. Negative amount in Feba

Every time there is a return of a payment, a credit note, banking fees or a cancellation of a payment, we receive a negative amount on the CODA files.

When a negative amount arrives in FEBA statement list, the way to proceed depends on the subaccount on which the amount is posted. This chapter describes how to handle these transfers.

Warning

Before asking details to Credit Manager/BO IHB we should first analyse the bank statement and the Sub-account related looking for a document number or customer number that could lead us to the Country/ Region related. Then, we should also try to see if it is related to banking fees or to a payment to customer, which could be already executed by AR.

The first thing to do is to check in which
Sub-accounts the movements are
recorded. Therefore, the 900... doc. on
FEBA transaction should be consulted

Double click on the document:

Other Display Lock Printout

FORCH / CLCH / 201100257 / 2

Amount 32,40 CHF Trans. 0101000

Post Day 05.05.2017 Partner Bnk
Val Dt 05.05.2017 Partner Acct

Sender

TRANS : NMSC REF TR026010920 FC00 - TR152187

Display Note to Payee Separately

Posting Area 1 Posting Area 2

Doc. 9002087090 Doc.

The following screen will appear:

Clear G/L Account Create residual items

Distribute Difference
 Write Off Difference
 Editing options

Standard Partial Pmt Res items Withhold tax

Account items 5050EUR16 Fortis Bank Zurich (EUR) Credit trfs received CU									
Assignment d	Reference	Document	D	P	Posting	Docume	Net Amount	Residual Items	RO
001468399...	FORCHCLEUR1237	9002601710	10	40	01.05.21	01.05.21	12,35	12,35	

Ita	PK	Account	Account short text	Assignment	Tx	Amount
1	50	50501EUR10	FortisBru EUR CU	0014387600093		234,68
2	40	6590900000	Misc bank charges	0014387600093EUR		120,00
3	40	6590900000	Misc bank charges	0014387600093EUR		37,18
4	40	6590900000	Misc bank charges	0014387600093EUR		77,50

4.10. Unallocated payments

For all payments that AR team is not able to find the correct customer account, some steps need to be followed:

- Search overdue invoices with Promise to Pay, Dunning block "F" or "B" fields by Region or country
- Search similar bank statements in the correspondent sub-account (search in the text field)
- Check transaction ZPVK in PF1 and in WP1 systems to verify if there is a blocked order with a similar amount and check customer account to confirm if it is the correct customer (payment history, bank statements...)
- Check with Collections team (Lisbon, Curitiba and Bangkok) if they are waiting for a payment with that amount through a case in Freshdesk. Other details (other phone number) can also be retrieved from internet and Collections will contact to confirm
- Request to the "SOLVAY SA" bank contact more information regarding the bank transfer namely the payer information (name, bank account, VAT.). We should send an email to the following contacts according to the Bank:
 - BBVA: globalesbarna@bbva.com. Before sending email, a search should be done in the Bank website (chapter 2.2.1.2. Access to payment details of previous days)
 - BNP: ccs@bnpparibas.com
 - SOCIETE GENERALE: delphine.hartmann@socgen.com and pierre-emmanuel@socgen.com
 - ING BANK N.V.: Ivan.Keranov@ingbank.com and Maya.Geonova@ingbank.com
 - RHODIA CALYON: jocelyne.allix@ca-cib.com, chantal.clichy@ca-cib.com, evelyne.hurel@ca-cib.com and alain.c.robert@ca-cib.com
 - RHODIA CIC: francisco.centeno@cmccic.com and flora.fortucci@cmccic.com



Warning

SOLVAY SA/ RHODIA bank account should be mentioned on the email as well as payment amount/ date and bank statement.

- If, after all this steps we are still not able to trace the customer, we should send an email to **Credit Analyst mailbox** (Europe.

CreditManagement@solvay.com) who will deploy for

Europe.CreditManagement X

mailbox(all EMEA Credit Managers) if

they are not able to identify the customer. If we got a negative answer, we should, as last option and only if really necessary, send an email to the following mailboxes for **worldwide Customer Service Team Leaders** (CustomerServiceManager_TeamLeaders-WP1-RHO@solvay.com and Customer-Service-Managers-And-Team-Leaders-PF1@solvay.com).

Transaction ZPVK

Therefore, open transaction ZPVK in local system as below:

LIST OF BLOCKED ORDERS			
Header Data			
Sales Office		to	
Sales Group		to	
Delivery block		to	
Credit Control Area		to	
Sold-to party		to	
Credit rep. group	01	to	
Dunning clerk		to	
Country of sold-to party		to	
Destination Country		to	
Payer		to	

On the "Credit rep. group" option insert "01" to "51" in order to have all the Credit Managers and Credit Analysts included.

LIST OF BLOCKED ORDERS			
Header Data			
Sales Office		to	
Sales Group		to	
Delivery block		to	
Credit Control Area		to	
Sold-to party		to	
Credit rep. group	01	to	51

Then choose the layout /UNALLOCATED

Sorted by

☒ Sort by Country / Payer

☐ Allow Layout with sort order

Layout: UNALLOCATED

Click on it. The following screen appears:

ID Doc	Ok Date	Delivery block description	Advance	Status	Created on	Part Term	Name and address	Currency	Net value
2789222	05.02.20	Comm Adv Pay Stat -H		COB	22.01.2014	L008	KORALVALA	USD	5,515.50
2724802	31.12.20	Comm Adv Pay Stat -H			13.11.2013	L008	PETERMANN	EUR	16,600.00
2725582	05.12.20	Comm Adv Pay Stat -H			13.11.2013	L008	CHICK	EUR	69,760.00
2725592	05.01.20	Comm Adv Pay Stat -H			13.11.2013	L008	CHICK	EUR	60,760.00
2620381	13.09.20	Comm Adv Pay Stat -H			04.07.2013	L008	Scaname	GBP	4,135.00
2789222	10.02.20	Comm Adv Pay Stat -H			22.01.2014	L008	KORALVALA	BRL	45,875.00

Then, order by amount on "Net value" column and try to find a similar amount with the payment amount we have received. After go to VA03 transaction with the order number to retrieve more details and finally go to customer account and analyse payment history and previous bank statements to confirm it is the correct one.

Afterwards, whenever the payment remains unallocated and we are waiting for information we should create a note with Freshdesk case number in SAP PI1 entry document (900...), as follows:

Double click on 900.... document of the unallocated payment.

Click on Services for Object icon

 and choose Create Create Note

Insert then the case number as below:

And click on the  button.

The same information, stating "Unallocated; Case XXXX", after double clicking on 900... document, should be inserted on the respective subaccount 16 too as you can see in the example:

Doc. Type : T1 (Treasury wtr. IS) Normal document									
Doc. Number : 900230121		Company Code : 0031		Fiscal Year : 2017					
Doc. Date : 21.04.2017		Posting Date : 21.04.2017 Period : 04							
Calculate Tax : ☐									
Ref. Doc. : S06FSCSEUML7421									
Doc. Currency : EUR									
Doc. Ref. Text : 002726600048									

Item	Account	Account short text	Dr	Amount	Crcy	Amount in LC	LCrcy	Text
40	500338CR10	SoldePar EUR CR		1.282,68	EUR	1.282,68	EUR	VIREMENT CROISSANTIE BOH DOH HYPOBANKIE BOH
50	500338CR16	SoldePar EUR CR		1.282,68	EUR	1.282,68	EUR	TRAILLONANTISME #43042

The case in Freshdesk should be classified with Status "Need for more information" and OTC-Subprocess "Unallocated payment".

4.11. Payments not for Solvay

In this case, we have mistakenly received a payment from other which is not a Solvay customer. Therefore the payment should be rejected and AR team should request BNP to reject it. If the payment wasn't received on a BNP bank account, we should try to find a contact of the entity which made the payment in the internet so that we can request bank details and proceed with a manual reimbursement.

4.12. Solvay SA (Cc 0231) closure

Warning

For clearings on F-32 transaction we should ALWAYS use payment date (see value date of DZ document) on the "Clearing date" field. In case the period is already closed, we should use first day of the current month.

Customers clearings: The last day to perform with current month date is on D+1 (until around 14h Portugal time.)

Posting a payment in a closed period:

For example, an amount is on the FEBA dated 21st April 2017. But the information needed is provided by Credit Manager only beginning of June 2017 when April period is already closed. The amount has to be posted in June

disk 

Then click Enter.

[illegible]

Post with Clearing: Header Data

Choose open items Acct model

Document Date	21.04.2017	☐ Type	DZ	Company Code	0231
Posting Date	21.04.2017	Period	4	Currency/Rate	EUR
Document Number					
Reference	FORD1CLEUR17078			Translatn Date	
Doc.Header Text	0029730000008			Cross-CC no.	
Clearing text	34819-5643593 / TYPE/096/VIR R SEPA/ / REMI/372295238				
Branch number	Pages				

❗ Posting period 004 2017 is not open

The posting date should be changed to the first day of the current month as well as the Period and Enter should be pressed in order to be able to proceed with the posting.

Post with Clearing: Header Data			
Choose open items		Acct model	
Document Date	21.04.2017	Type	DZ
Posting Date	01.06.2017	Period	6
Document Number		Company Code	0231
Reference	FORD1C1EUR17078	Currency/Rate	EUR
Doc.Header Text	0029730000008	Translatn Date	
Clearing text	34819-5643593 /TYPE/096/VIR R SEPA//REMI/372259238	Cross-CC no.	
Branch number		Bill Portfolio	
Pages			

5. Appendix

[Details missing templates.xls](#)