

Create SEPA Direct debit

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Objective and Scope

The purpose of this document is to describe the steps to create a SEPA Mandate in PI1 SAP system. In order to be compliant with EU regulations, a SEPA mandate has to be available in customer account in order to be able to perform the direct debits payment method. The SEPA Direct Debit allow a creditor (biller) to collect funds from a debtor's (payer's) account, provided that a signed mandate has been granted by the payer to the biller. A mandate is signed by the debtor to authorize the creditor to collect a payment and to instruct the debtor's bank to pay those collections. This operating procedure (OP) applies to the account receivables of Solvay SA.

Definitions

- SBS: In the current document, "Solvay Business Services" will be replaced by its abbreviation "SBS".
- CCT AR: Customer Credit & Trade Accounts Receivable
- OP: Operating procedure
- 0231: Company code in PI1 system for Solvay S.A.

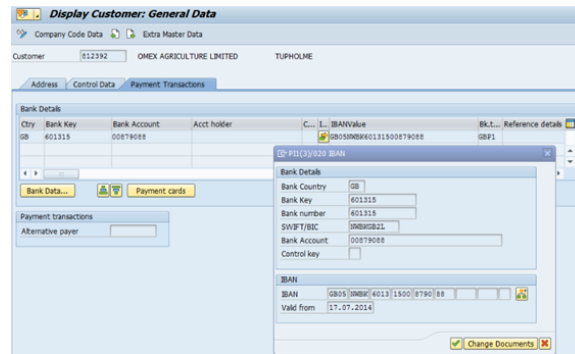
Creation of new SEPA mandate

In order to check if customer bank is working with SEPA, go to customer

master data , choose

Payment Transactions and

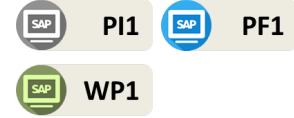
click above the IBAN symbol



Scope



ERP



References

Attachments

[WP1 PF1 Payment method analysis.xlsx](#)

[SEPA_MandateB2C_NL.doc](#)

[SEPA_MandateB2C_FR.doc](#)

[SEPA_MandateB2C_EN.doc](#)

[SEPA_MandateB2C_DE.doc](#)



- Before creating the mandate in SAP customer account, **please always confirm which is the company code related** (in case the customers is multi GBU)
- Before creating the mandate, please check if the bank account provided by the customer in the mandate is inserted in the customer master data bank details. If not, please send an email to Data Management team (datamanagement.3s-pt@solway.com) with the bank account to be inserted and ask them to tick the "Collections authorization" field
- If customer change its bank account, we should request a new SEPA mandate to the customer with the new bank account and ask Data Management team to tick again the "Collections authorization" flag
- For customers which are not German, please check in the following link if the customer bank is adhering to the DD SEPA: (SDD CORE or SDD B2B) : <https://www.ebaclearing.eu/services/step2-sdd-core/participants/>

▶ Participants

Statistics

Service documentation

- Central Bank of Savings Banks Finland Ltd.
- Citibank NA
- Commerzbank AG
- UBI Banca International SA
- Unicredit Bank AG (HVB)
- UniCredit Bank Austria AG
- Unicredit SpA
- Unione di Banche Italiane SCPA

STEP2 SDD Core Reachable PSPs List including BICs 

Then copy the SWIFT code and search in the link provided above. In this case customer bank is adhering to the DD SEPA, so we can proceed with the mandate creation.

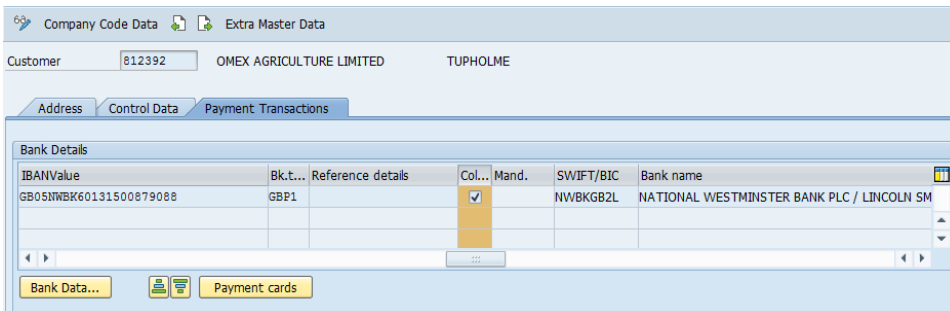
National Westminster Bank Plc	135 Bishopsgate	LONDON	NWBKGB2LXXX	2-11-2009
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If not, customer should be contacted to verify if he works with a bank account which is an adherent of SEPA.

The process in SAP starts with the sending of the Mandate form (check attachments) to the customer which should be filled and signed by them.

Before creating the mandate, the AR team should:

- confirm if the bank account. (IBAN) in SAP Masterdata is the same as in the Mandate form;
- confirm if "Collection Authorisation" tab is flagged as below:

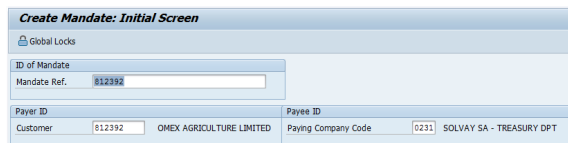


The screenshot shows the SAP 'Bank Details' screen for customer 812392 (OMEX AGRICULTURE LIMITED). The 'Payment Transactions' tab is active, and the 'Collection Authorization' checkbox is checked. The bank details listed are: IBAN Value: GB05NWBK60131500879088, Bk.t.: GBP1, Reference details: GBP1, Mand.: checked, SWIFT/BIC: NWBKGB2L, Bank name: NATIONAL WESTMINSTER BANK PLC / LINCOLN SM.

In case that the Bank account is not the same as in the Mandate form or "Collection Authorization" tab is not flagged, the ticket should be sent to Data Management team requesting to add this new bank account in customer masterdata.

When all details are correct, we should create the SEPA mandate in SAP by using transaction **FSEPA_M1** in PI1 system.

The field's "Mandate Ref.", "Customer" and "Paying company code" needs to be filled in to identify the sender and receiver of the mandate as below:



The screenshot shows the 'Create Mandate: Initial Screen' in SAP. The 'Mandate Ref.' field is filled with 812392. The 'Payer ID' section shows Customer: 812392, OMEX AGRICULTURE LIMITED. The 'Payee ID' section shows Paying Company Code: 0231, SOLVAY SA - TREASURY DPT.

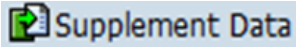
Mandate Ref.: Customer number

Customer number

Paying Company code: 0231

Click on 

Select



and

Basic Data

on the " the status of the mandate, its validity data and some administrative data regarding the signature are stored.

Fill in the following fields as below:

Status: Active

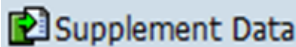
Valid from: Signature date on the SEPA form sent to customer

Valid to: By default 31.12.9999

Trans. Type: N Recurring Use Mandate

Signature Date: Signature date on the SEPA form sent to customer

After go to **Payer** tab in which the customer relevant data for a mandate is stored. Just select



and

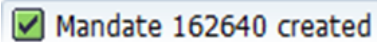
all the data will be filled automatically as below:

In the **Payment Recipient** tab contains all the creditor data relevant for the mandate, in this case

The SOLVAY SA- 0231 company code (BE) linked to the mandate (also filled automatically)



Then




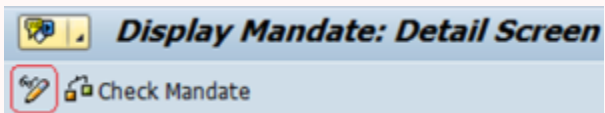
Create Mandate: Detail Screen
Supplement Data | Check Mandate | Save and Print
Mandate Ref. 812392
Payer ID: Customer 012392 OMEX AGRICULTURE LIMITED
Contract ID: Loans
Payee ID: Paying Company Code 0231 SOLVAY SA - TREASURY DPT
Status and Validity: Status 1 Active, Valid From 20.08.2017, Valid To 31.12.9999, Payment Type N Recurring Use Mand. B2B Mandate
Administrative Data: Location of Sig., Signature Date 20.08.2017

Create Mandate: Detail Screen
Basic Data | Payer | Payment Recipient
Name/Address of Payer: Last name OMEX AGRICULTURE LIMITED, Street BARDNEY AIRFIELD, City TUPHOLME
ID (External Ref.):
Payment for Alternative Payer:
Bank Data of Payer: IBAN GB0530906131500579088, SWIFT/BIC UNWB33JL

Create Mandate: Detail Screen
Basic Data | Sender | Recipient
Name/Address of Recipient: Name 1 WORLDWIDE ACCOUNTS RECEIVABLES, Name 2 AND PAYABLES, Creditor ID BE04220425487035, City BRUXELLES
Automatic Debit for Alternative Creditor:
Name:
ID:

Warnings

- If for any reason, the mandate should be edited, go to transaction FSEPA_M1 with Mandate reference and click on  as below:



- After the creation of the mandate, the payment method should be changed to H at Customer Masterdata Level in PI1 and in Local system (PF1/WP1) .
- The payment method in PF1 and WP1 customer masterdata should be updated according the following table:

[WP1 PF1 Payment method analysis.xlsx](#)

- Examples of SEPA mandates templates:

[SEPA_MandateB2C_NL.doc](#)

[SEPA_MandateB2C_FR.doc](#)

[SEPA_MandateB2C_EN.doc](#)

[SEPA_MandateB2C_DE.doc](#)

- If there are open invoices in customer's account when implementing the SEPA direct debit, we should confirm with the requester (Collections or Customer Service teams) if all the open invoices should be considered to be debited by Direct Debit. If yes, the payment method should be changed to H in each invoice.
- If the change of the payment method was initiated by Collections team or AR team, we should assure that Customer Service is aware of this change. So if Collections haven't informed, AR team should send an email.