

# Cash Collection



## Cash Collection

- Contact the customer before the invoice due date to confirm "the promise to pay" and anticipate delay because of claims
- Contribute to reducing the delay Days Sales Outstanding (DSO) and overdues



## Suppliers Inputs Process Outputs Customers

### Internal Control

- Cash Collection - Internal Control Framework
- Cash Collection - Internal Control Results



## Sub Processes - Organizational, Operational documents

Create a new document

or access to documents inside each sub process below

- Monitor Cash Collection process
- Collect up to litigation
- Follow up collection activity
- NEW - Send RPA Type 1 - Purchasing/Chasing



## Other Documents

- Cash Collection - Trainings
- Cash Collection - Forms
- Cash Collection - RPA Purchasing/Chasing Type 1 (Manual Request)