

Process Use Case Patterns

| Use Case pattern | Description | Example |
|---|---|---|
| Application to Application (A2A) Integration | Chaining business process steps between applications by exchanging documents | Exchange sales orders between SAP Customer Experience solutions and SAP S/4HANA as part of the Lead to Cash process for cloud deployment. |
| Business to Business (B2B) Integration | Chaining business process steps between business partners by exchanging transactional data leveraging standard B2B protocols | Receive bank statements per Electronic Data Interchange (EDI) in SAP S/4HANA. |
| Business to Government (B2G) Integration | Transforming transactional data into predefined exchange formats and electronic transfer to external legal or tax authority systems | Send electronic invoices, which include a generated Invoice Reference Number (IRN), from SAP S/4HANA to the Goods and Services Tax (GST) Suvidha Provider as per the legal compliance in India. |
| Master Data Integration | Exchange of master data across business applications | Synchronize the workforce person master data object between SAP S/4HANA Cloud and SAP SuccessFactors HXM Suite, as part of the Hire to Retire process for cloud deployment. |