

AppSpace - Content Managers - Migration Guide

During February 2025, the Syensqo separation project will cutover all digital signage from Solvay to Syensqo's independent AppSpace tenant. As a AppSpace content manager, your involvement in the cutover will happen across 3 phases:

- Pre-work
 - As soon as possible, please proof the [Syensqo - AppSpace - User/Site Directory](#) to confirm AppSpace user and office information. Add comments directly in the sheet if you find any errors/omissions.

- Early Access / Content Migration - Starting February 13
 - You will receive an email invitation to log into your Syensqo AppSpace content manager's account for the first time.
 - During the transition period running until 2 weeks after go-live (until March 7) ; you will continue to have access to Solvay AppSpace to reference and view/export content from there.

 - The following AppSpace objects/configurations will have already been migrated from Solvay AppSpace
 - Channels
 - User Groups
 - Locations
 - Published channel content
 - Any content that is live/published to a channel; will be migrated by the separation team

 - During the period between early access and go-live week (below); you will need to migrate any content library items you wish to keep; that are not published to a live channel
 - See how in the: [AppSpace Content Library Self-Migration Guide](#)

- Go-live week - Feb 17 - 21
 - You will received a communication advising you on which date during this week your site's digital signage devices will go-live on Syensqo AppSpace; and the local IT contact to confirm its completion
 - Go-live involves local IT specialists re-assigning each TV device from Solvay to Syensqo; taking around 30 minutes to re-assign each device. Larger sites' go live may occur over several days that week.
 - On your go-live date; once local IT confirms the hardware reassignment is complete; you can access and start broadcasting content on Syensqo AppSpace to your site's devices

- March 7th: Solvay AppSpace access disabled
 - On this date, you will lose the ability to access your previous Solvay AppSpace account